Report on the Status of Enterprise Projects

December 2024

Prepared for the Governor and the Appropriations Committee of the Legislature

This report is submitted by the Chief Information Officer pursuant to Neb. Rev. Stat. § 86-530.

NEBRASKA

OFFICE OF THE CIO

INTRODUCTION

The Nebraska Information Technology Commission is responsible for determining which proposed information technology projects in state government are "enterprise projects," and in coordination with the Chief Information Officer, monitoring the status of such projects.[1]

The commission has adopted a policy that establishes the criteria used to designate enterprise projects,[2] and the Technical Panel has adopted a resolution governing the project reporting requirements.[3] Enterprise projects are required to submit periodic progress reports to the Project Management Office of the Office of the Chief Information Officer and to participate in project status meetings called by the office. The Technical Panel also reviews the status of these projects during their meetings and provides regular updates to the commission. Finally, this annual status report is submitted by the Chief Information Officer pursuant to Neb. Rev. Stat. § 86-530.

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[1] Neb. Rev. Stat. §§ 86-525 to 86-530.
[2] NITC Technical Standards and Guidelines § 1-206, https://nitc.ne.gov/standards/1-206.pdf.
[3] Technical Panel Resolution 19-01, https://go.usa.gov/xA3ju.

STATUS REPORT

The following projects are currently designated as enterprise projects by the commission:

Agency/Entity	Project	Designated
Nebraska Council of Regions	Nebraska Regional Interoperability Network (NRIN)	3/15/2010
Dept. of Health and Human Services	iServe Nebraska	11/12/2020
Dept. of Transportation	Financial Systems Modernization Project	7/8/2021
Office of the CIO	Kronos Transition to UKG Dimensions Project	7/14/2023
Nebraska State Patrol	Message Switching System (MSS) Modernization Project	7/14/2023
Nebraska State Patrol	Computer Aided Dispatch Project	7/14/2023

As of the date of this report, all enterprise projects are making satisfactory progress towards successful completion.

Attachment A is a dashboard report with summary information on the status of each of the enterprise projects.

Projects Status Dashboard

December 2024

Enterprise Projects - Current

Project Name	Sponsoring Government Entity	Manager	NITC Designated	Total Estimated Costs	Actual Costs to Date	Estimate to Complete
Nebraska Regional Interoperability Network (NRIN)	31 Nebraska Emergency Management Agency (NEMA)	Krogman, Sue	3/15/2010	$ 12,500,000.00	$ 10,405,204.00	$ 2,094,796.00
iServe Nebraska	25 Department of Health and Human Services	Leonard, Anthony	11/12/2020	$ 33,524,476.00	$ 26,207,464.00	$ 7,317,012.00
NDOT Financial System Modernization (WO 275056)	27 Department of Transportation	Lusero, Cody	7/8/2021	$ 5,945,871.00	$ 1,328,765.55	$ 4,617,105.45
Kronos Transition to UKG Dimensions	65 Office of the CIO	Beer, Joe	7/14/2023	$ 1,340,000.00	$ 1,054,129.25	$ 285,870.75
Message Switching System (MSS) Modernization Project	64 State Patrol	Neukirch, Chris	7/14/2023	$ 1,628,927.96	$ 276,953.87	$ 1,351,974.09
Computer Aided Dispatch Project	64 State Patrol	Neukirch, Chris	7/14/2023			

Note: Status is self-reported by the agency

Nebraska Regional Interoperability Network (NRIN)

Report Date	Project ID	Project Manager
Dec 13, 2024	PROJ-00011	Krogman, Sue

Milestone Timeline

Start **Oct 1, 2010**

Finish **Aug 31, 2026**

Overall Status	Schedule Status	Scope Status	Cost and Effort Status
→ Needs Help	→ Needs Help	→ On Track	→ On Track

Status Report Update

UPDATE FOR DECEMBER 2024 – Our contractor continues to put parts together for each of the sites remaining. Rack unit equipment has been configured and dishes have been set in their mounts. Weather will keep the project shut down for a little while as our climbers will wait until it warms up a little. Inside work at the sites is being completed, and the team is working on updating equipment and material to meet current standards as well as firmware requirements.

UPDATE FOR OCTOBER 2024 – Work continues on the South Central area in and around Nuckolls County. The new tower for Nelson Dispatch has been ordered and should be delivered by the 1st of the year. Pre-work on the Dakota City to Tekamah path is complete and bids have gone out for tower crews. We are expecting as much of that build-out to be completed this year. The Governance Committee is considering hiring a second full-time person to work on all hardware equipment and be the POC for our vendors.

Key Accomplishments

- Finished the electricity in the southeast and south-central regions

- Prepped the equipment for the Hubbard NPPD tower to the Thurston water tower

Upcoming Activities

- Once the installation crew is ready, will begin working on the installs for the Hubbard to Thurston path.

iServe Nebraska

Report Date	Project ID	Project Manager
Dec 13, 2024	PROJ-03224	Leonard, Anthony

Milestone Timeline

Start **Apr 6, 2020**   Finish **Feb 28, 2027**

Overall Status	Schedule Status	Scope Status	Cost and Effort Status
→ On Track	→ On Track	→ On Track	→ On Track

Status Report Update

Overall Status: Green
Status Report Update:

1. Iterative development work continues for upcoming iServe Portal releases. Multiple releases have been incrementally deployed since Launch 1 (April 2022) delivered the foundation of the iServe Portal. (Note Due to space limitations in this field I am only displaying the deployments from July 11, 2024 to current. I will email the "full deployment history text" directly to Andy Weekly.
a. July 11, 2024, production deployment of Client Benefit Inquiry Dashboard to support Medicaid and EA program information for participants; self-service maintenance of Client Preferences of correspondence delivery method by participants; Economic Assistance Online EA Recertification application 'Save Draft' function; Recertification Support and Enhancements from prior feature rollout.
b. October 10th, 2024, production deployment Client Preferences email verification; Online Recovery of Account Activation PIN, Application Data API to facilitate automated Pend & Tie actions within Operations.
c. November 21, 2024, production deployment of small enhancements across the iServe Nebraska Portal. Application Tracking Enhancements to the Economic Assistance Recert/Review App; Enhancements to Email Validation Process to resolve error alerts; Config updates to support CBI Training Video link loading; Summer EBT Program Infrastructure enhancements; Federal Marketplace outbound data generation enhancements for Non-Financial Applications.

2. Incremental delivery will continue with upcoming releases, approximately every 14 weeks, as teams continue to complete Program Increment (PI) planning of agency approved priorities, requirement refinement, development, and testing for the remainder of 2024 and into the first quarter of 2025.

Key Accomplishments

24.3.1 Prod Release Nov 21st. 2024
The November 21, 2024 Deployment of the iServe Nebraska Portal implemented small enhancements across the portal.
• Update to the Economic Assistance Recertification/Review Application to track expedited applications for Standard Utility Allowance (SUA).
• Enhancements to the Email Verification process to resolve production error alerts.
• Update to configuration to support the CBI Training Video Link loading for end users.
• Enhancement to the generation of outbound data to the Federal Marketplace for Non-Financial Assistance Applications.
• Updates to support future Summer EBT Infrastructure for internal staff.

Upcoming Activities

Actively Working Program Increment 11 – Target Jan 2025
• PI 11 is primarily focused on Medicaid Renewals and the HCBS Application.
•Planned Customer Features:
>Online Home & Community Based Services Application
>Online Medicaid Renewal Form
>Online Change Report - Infrastructure only – (Note the feature itself is planned/scheduled for PI 12)
>Internal Staff Security Infrastructure – Design Only (Note: Targeting a small Proof of Concept and further expansion in PI-12 and PI-13)
>Ongoing Maintenance for all Production features (explore benefits, account authentication, integrated initial application, EA recertification, Medicaid renewals, HCBS applications, client benefit inquiry, account activation PIN recovery, email verification for communication preference changes)

NDOT Financial System Modernization (WO 275056)

Report Date	Project ID	Project Manager
Aug 8, 2024	PROJ-00826	Lusero, Cody

Milestone Timeline

Start **Mar 28, 2022**   Finish **Aug 1, 2026**

Overall Status	Schedule Status	Scope Status	Cost and Effort Status
→ **On Track**			

Status Report Update

NDOT has no updates. We are in a holding pattern waiting for meeting with Epiphany group.

Key Accomplishments

Upcoming Activities

Kronos Transition to UKG Dimensions

Report Date	Project ID	Project Manager
Dec 18, 2024	PROJ-01242	Beer, Joe

Milestone Timeline

Start **Aug 29, 2022**   Finish **May 30, 2025**

Overall Status	Schedule Status	Scope Status	Cost and Effort Status
→ Needs Help	→ Needs Help	→ On Track	→ On Track

Status Report Update

Labor Distribution
12/10 Update: Todd (UKG Integration consultant) has begun the integration work for labor distribution solution.
o DHHS/DHHS 24-hour Facilities is being worked on

Schedule
Current timeline for the labor distribution solution is 10/17/24-2/7/25, with customer testing to follow.

Testing
Work is on hold for Open Project test cases/defects until labor distribution solution is finished.

Timeclocks
Currently upgrading DHHS.
o DCS to follow

Telestaff
12/10 Updates:
o Matt Sanchez (UKG Telestaff consultant) is investigating if an automated process exists within UKG to configure role assignments for Telestaff users. This is wanted to avoid manual configuration for each Telestaff employee. Currently it looks like UKG does not have an automated solution. Meeting with Matt S. on 12/11 to get more information.
o Matt S. and UKG sales are verifying the license counts for the new tenant. DCS currently has approximately 1650 licenses. DHHS currently has approximately 1500 licenses.
o After license counts are adjusted, role assignments assigned, and people export successfully ran, we will be able to move into Telestaff testing with DHHS and DCS.

Key Accomplishments

Upcoming Activities

DCS - Timeclock Firmware Upgrades
Telestaff UAT Tenant

Message Switching System (MSS) Modernization Project

Report Date	Project ID	Project Manager
Dec 16, 2024	PROJ-01443	Neukirch, Chris

Milestone Timeline

Start **Jun 1, 2023**   Finish **Jul 31, 2025**

Overall Status	Schedule Status	Scope Status	Cost and Effort Status
→ On Track	→ On Track	→ On Track	→ On Track

Status Report Update

System Testing
Datamaxx has completed SAT and is preparing the documentation for NSP to review.

UAT began on 11/4/2024.
Admin and Interface testing began on 11/12/2024.
Users are actively providing feedback and NSP is tracking defects.
No critical defects noted at time this time.

Comcast Connection
NSP is working with OCIO on a termination location in the Data Center.

Switch Connections
All but one test connections to external systems are in place.
NSP is waiting on the FBI to connect the sting connections which are needed to complete all testing.

CLEIN Network
Reviewing stand-down and equipment procedures.
Discussions continue on how AFIS will connect to the state network without the CLEIN Network available.

MFA Changes
MFA has been implemented for all message switch users in the test Cloud Switch successfully.

Key Accomplishments

Reporting tool work well for test group.
Testers have been completing the test cases and providing feedback.
NSP was added to the Datamaxx outage notification process.

Upcoming Activities

UAT Round 1 completes on 12/20/2024. A second round of testing will take place after a 3-week remediation period.
The FBI will complete the NCIC String connection to the cloud switch to complete testing.

Computer Aided Dispatch Project

Report Date	Project ID	Project Manager
Dec 16, 2024	PROJ-01444	Neukirch, Chris

Milestone Timeline

Start **Jul 31, 2023**   Finish **Dec 20, 2026**

Overall Status	Schedule Status	Scope Status	Cost and Effort Status
→ On Track	→ On Track	→ On Track	→ On Track

Status Report Update

Contract finalization is in progress towards a Contract Award date of 1/6/2025.
The start date of the project will be 1/27/2025.

Tyler Technologies is working on SOW for the CAD System.

Tyler Tech has been working with NSP IT on the Server requirements.

Key Accomplishments

Contracting in progress.
Reviewed enterprise server requirements with Tyler Tech.

Upcoming Activities

Meeting with OCIO Server and Agency Apps teams on 12/17/2024 to review infrastructure requirements.