

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Division of Medicaid and Long-Term Care

MMIS Replacement Planning Report

October 28, 2021

LB 657 (2015)

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Pete Ricketts, Governor

October 28, 2021

Patrick O'Donnell, Clerk of the Legislature
State Capitol, Room 2018
P.O. Box 94604
Lincoln, NE 68509

Dear Mr. O'Donnell:

In accordance with LB 657 of 2015, please find the attached quarterly report on Medicaid management information system (MMIS) replacement planning.

Please contact my office with any questions at Kevin.Bagley@Nebraska.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Bagley".

Kevin Bagley, Director
Division of Medicaid and Long-Term Care
Department of Health and Human Services

Attachment

Project Status Summary by Component

Data Management and Analytics (DMA)

This quarter, the following deliverables were completed and approved:

- Operations Release 3 notes, which contain notes for updates made during this release.
- Quarterly deliverable updates made to the change management plan, which was submitted in July 2021.

The following deliverables are pending review and approval:

- Third Party Security Audit results have been provided to the State and are pending approval.
- Quarterly (Q4 2021) deliverable updates for the change management plan, and operations project management plan, which should be received by the State in October 2021.
 - The operations project management plan will be updated and approved; pending changes to the staffing plan. These changes are included in Amendment 6, which was executed on October 4, 2021.

The Initial Operations Release 3 was successfully deployed in September 2021.

Design and development activities are underway for items to be included in Operations Release 1, which is scheduled for implementation in February 2022.

The project team is meeting with managers to discuss HealthInteractive adoption and training needs. This information will be leveraged to develop an ongoing operational training plan, processes, and procedures where appropriate.

Regular communications continue to be circulated to HealthInteractive users notifying them of data refreshes, system outages, and issue resolution

On September 1, 2021, DHHS held the certification review event with the Centers for Medicare and Medicaid Services (CMS). The State anticipates receipt of any additional questions or feedback from CMS/MITRE in upcoming weeks.

Electronic Visit Verification (EVV)

The Electronic Visit Verification (EVV) project has transitioned into the maintenance and operation mode. The Netsmart EVV system certification event with CMS for the State was originally slated for October 7, 2021. Currently, the Netsmart EVV system is unable to fulfill the certification standards per all the six mandatory elements listed in the 21st Century Cures Act.

After consultation with the Nebraska CMS contact and our executive project sponsor, the EVV project team has unanimously decided to postpone the certification event.

DHHS is requesting that Netsmart develop a plan of action and timeline to resolve all defects and system functional gaps associated with certification criteria. When the State can accept the EVV system, DHHS will establish a mutually agreed upon date with CMS for certification.