

# Report on the Status of Enterprise Projects



December 2021

Prepared for the Governor and the  
Appropriations Committee of the  
Legislature

This report is submitted by the Chief Information Officer  
pursuant to Neb. Rev. Stat. § 86-530.

NEBRASKA

OFFICE OF THE CIO

## INTRODUCTION

The Nebraska Information Technology Commission is responsible for determining which proposed information technology projects in state government are “enterprise projects,” and in coordination with the Chief Information Officer, monitoring the status of such projects.<sup>1</sup>

The commission has adopted a policy that establishes the criteria used to designate enterprise projects,<sup>2</sup> and the Technical Panel has adopted a resolution governing the project reporting requirements.<sup>3</sup> Enterprise projects are required to submit periodic progress reports to the Project Management Office of the Office of the Chief Information Officer and to participate in project status meetings called by the office. The Technical Panel also reviews the status of these projects during their meetings and provides regular updates to the commission. Finally, this annual status report is submitted by the Chief Information Officer pursuant to Neb. Rev. Stat. § 86-530.

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<sup>1</sup> Neb. Rev. Stat. §§ 86-525 to 86-530.

<sup>2</sup> NITC Technical Standards and Guidelines § 1-206, <https://nityc.ne.gov/standards/1-206.pdf>.

<sup>3</sup> Technical Panel Resolution 19-01, <https://go.usa.gov/xA3ju>.

## STATUS REPORT

The following projects are currently designated as enterprise projects by the commission:

Agency/Entity	Project	Designated
Nebraska Council of Regions	Nebraska Regional Interoperability Network (NRIN)	03/15/2010
Office of the CIO	Centrex Replacement	07/12/2018
Dept. of Health and Human Services	iServe Nebraska	11/12/2020
Dept. of Transportation	Financial Systems Modernization Project	7/8/2021
Nebraska Public Employees Retirement Systems	OPS Retirement Plan Management Transfer	11/4/2021

As of the date of this report, all enterprise projects are making satisfactory progress towards successful completion.

Attachment A is a dashboard report with summary information on the status of each of the enterprise projects.

## Attachment A

# Projects Status Dashboard

December 2021

### Enterprise Projects - Current

Agency/Entity	Project	NITC Designated
Nebraska Council of Regions	Nebraska Regional Interoperability Network	03/15/2010
Office of the CIO	Centrex Replacement	07/12/2018
Department of Health and Human Services	iServe Nebraska	11/12/2020
Department of Transportation	Financial Systems Modernization Project	07/08/2021
Nebraska Public Employees Retirement Systems	OPS Retirement Plan Management Transfer	11/04/2021

**Note: Status is self-reported by the agency**

# Project Storyboard: Nebraska Regional Interoperability Network (NRIN)

Project Manager	Krogman, Sue	Status Report Date	12/8/21
Project Type	Major Project	Status	Approved
Stage	Build	Progress	Started
Total Estimated Cost	\$12,500,000.00	Estimate to Complete	83.24%
Actual Cost To Date	\$10,405,204.00		

Project Dates		
	Start	Finish
Plan	10/1/10	8/31/23
Baseline	10/1/10	8/31/23
Days Late	0	0

Status Report Indicators		
Overall		
Schedule		
Scope		
Cost and Effort		

**Project Description**

The Nebraska Regional Interoperability Network (NRIN) is a project that will connect a majority of the Public Safety Access Points (PSAP) across the State by means of a point to point microwave system. The network will be a true, secure means of transferring data, video and voice. Speed and stability are major expectations; therefore there is a required redundant technology base of no less than 100 mbps with 99.999% availability for each site. It is hoped that the network will be used as the main transfer mechanism for currently in-place items, thus imposing a cost-saving to local government. All equipment purchased for this project is compatible with the networking equipment of the OCIO.

**Key Accomplishments**

Approval for the Richardson County tower was finalized and work will now start on hanging approved equipment.

**Status Report Update**

UPDATE FOR DECEMBER 2021 – Contract issues slowed the installation progress down a little bit for these past 2 months. However, structural tests as well as path calculations were able to be done. Approval for the Richardson County tower was finalized and work will now start on hanging approved equipment.

UPDATE FOR OCTOBER 2021 – Work has continued in the SE corner, specifically the Richardson County area – installation has stopped due to an FAA request on the new tower site. Fiber installations were completed in the North Central area and this has given the network 3 more redundant rings.

**Upcoming Activities**

Issues by Priority	Risks by Priority

**Current Issues**

No matching records were found

# Project Storyboard: Centrex Conversion

Project Manager	Weekly, Andy	Status Report Date	12/6/21
Project Type	Major Project	Status	Approved
Stage	Build	Progress	Started
Total Estimated Cost	\$2,800,000.00	Estimate to Complete	98.70%
Actual Cost To Date	\$933,481.12		

Project Dates		
	Start	Finish
Plan	10/10/17	2/28/22
Baseline	10/10/17	2/28/22
Days Late	0	0

Status Report Indicators		
Overall		
Schedule		
Scope		
Cost and Effort		

**Project Description**  
 To secure the most cost efficient Hosted Voice Over Internet Protocol Telephony (VOIP) Services. This solution will replace the State's Centrex service throughout the State of Nebraska. The purpose of the project is to provide phone service that includes the most up-to-date VOIP features and functionality as a hosted service with equipment ownership, maintenance and service remaining with the Contractor.

**Key Accomplishments**  
 ALLO has a dedicated resource to assist with walkthroughs, working with the end customer, and creating orders. Progress has been made with Lumens on porting requests being approved. Since last report 340 lines have been ported to Allo VoIP.

**Status Report Update**  
 As of 12/3/2021:  
 8857 lines have been removed from Windstream and CenturyLink.  
 400 lines belong to agencies that will not be converting  
 614 lines were moved off of the Centrex contracts and onto new B1 contracts.  
  
 10,000 lines were in the RFP to be taken off of the Centrex contracts from Windstream and CenturyLink territory.  
  
 Project is 98.7% complete.  
  
 In parallel with this project, over 1000 softphones have been deployed using the same resources assigned to this project.

**Upcoming Activities**  
 One port (17 lines) for Dept. of Correctional Services is scheduled for December 10  
 One port (10 lines) for Dept. of Motor Vehicles is scheduled for December 16

**Issues by Priority**

**Risks by Priority**

Current Issues					More Issues...
Issue	Priority	Status	Target Resolution	Owner	
Lumen port rejections		Open	12/31/21	Kortus, Julie	

# Project Storyboard: iServe Nebraska

Project Manager	Agarwal, Ankush	Status Report Date	12/9/21
Project Type	Major Project	Status	Approved
Stage	Design	Progress	Started
Total Estimated Cost	\$33,524,476.00	Estimate to Complete	30.18%
Actual Cost To Date	\$10,117,688.00		

Project Dates		
	Start	Finish
Plan	4/6/20	5/4/22
Baseline	4/6/20	4/30/22
Days Late	4	4

Status Report Indicators		
Overall		
Schedule		
Scope		
Cost and Effort		

**Project Description**

The Nebraska Department of Health and Human Services (DHHS) has embarked on the iServe Nebraska Program to improve access, outcomes, cost, accountability and quality of DHHS services through an integrated, consumer-centric model of practice, across all programs. DHHS intends the iServe Nebraska Program to be adaptive and incrementally deliver new business capabilities, enabling the state to move from a siloed and program-based business model, to an integrated service delivery model that is family and person-centered, focused on improving the overall health and well-being of all family members.

**Key Accomplishments**

Work Order 1 (Planning Review & Refinement) is complete.  
 Work Order 2 (User Experience Design) is complete.  
 Work Order 3 (Core Portal Development) is in progress; behind schedule.  
 Work Order 4 (Identity and Access Management) is in final review.  
 Program Increment 1 and 2 are complete.  
 Program Increment 3 is in progress; 2 out of 4 sprints are complete.  
 Security Assessment and Language Translation vendors selection are complete; procurement in progress.  
 State contingency development team hiring is in progress to mitigate vendor delays.

**Status Report Update**

Work Orders 1 and 2 are complete. Work Order 3 activities are behind schedule. Work Order 4 activities are on track.

**Upcoming Activities**

Vendor to complete WO3 planned deliverables for PI3 by 12/31.  
 Complete hiring of State contingency development team.  
 Complete Work Order 4 (Identity and Access Management).  
 Complete Security Assessment documentation inventory and vendor procurement.  
 Complete Language Translation vendor onboarding and integration work.  
 Complete Program Increment 3, Sprints 3 and 4.  
 Complete Program Increment 4 planning and start sprinting.

Issues by Priority

Risks by Priority

**Current Issues**

No matching records were found

# Project Storyboard: NDOT Financial System Modernization

Project Manager	Townsend, Devin	Status Report Date	11/22/21
Project Type	Major Project	Status	Approved
Stage	Design	Progress	Not Started
Total Estimated Cost	null	Estimate to Complete	
Actual Cost To Date			

Project Dates		
	Start	Finish
Plan	4/1/22	4/1/22
Baseline		
Days Late	0	0

Status Report Indicators		
Overall		
Schedule		
Scope		
Cost and Effort		

**Project Description**  
 NDOT Financial System Modernization

**Key Accomplishments**

**Status Report Update**  
 NDOT will start some internal work to prepare for the move, but the official E1 Implementation project isn't scheduled to begin until April 2022.

**Upcoming Activities**

**Issues by Priority**

**Risks by Priority**

**Current Issues**  
 No matching records were found



# Project Storyboard: OPS Retirement Plan Management Transfer

Project Manager	Hardy, Jack	Status Report Date	12/2/21
Project Type	Major Project	Status	Approved
Stage	Requirements	Progress	Started
Total Estimated Cost	\$4,200,000.00	Estimate to Complete	
Actual Cost To Date			

Project Dates		
	Start	Finish
Plan	10/1/21	8/31/24
Baseline	10/1/21	8/31/24
Days Late	0	0

Status Report Indicators		
Overall		
Schedule		
Scope		
Cost and Effort		

**Project Description**  
 NPERS OPS (Omaha Public School) project - data and document migration from the OPS environment to NPRIS and OnBase.

**Key Accomplishments**

**Status Report Update**  
 The current status of the OPS Management Transfer project:  
 1) The statement of work with Gartner Consulting for procurement services was added to the State contract and signed by Gartner and the NPERS director.  
 2) Paul Minor, Christy Rinaldi and Diana Woronuk are resources currently working on the project  
 3) A work plan for the project is due to the legislature by 12/31/2021. Gartner has developed a template for the plan which has been approved by the NPERS director. Work on the plan is underway.  
 4) The project readiness assessment is underway using the Gartner methodology. One of the first steps is a readiness assessment survey which will be completed by the project stakeholders. The survey is currently being developed.  
 5) A meeting with kickoff meeting with project stakeholders is scheduled for December 6.

**Upcoming Activities**

Issues by Priority	Risks by Priority

**Current Issues**  
 No matching records were found