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DEPT. OF HEALTH AND HUMAN SERVICES

Division of Medicaid and Long-Term Care

MMIS Replacement Planning Report

October 30, 2020

LB 657 (2015)

October 30, 2020

Patrick O'Donnell, Clerk of the Legislature
State Capitol, Room 2018
P.O. Box 94604
Lincoln, NE 68509

Dear Mr. O'Donnell:

In accordance with LB 657 of 2015, please find the attached quarterly report on Medicaid management information system (MMIS) replacement planning.

Please contact my office with any questions at Jeremy.Brunssen@Nebraska.gov or (402) 471-2135.

Sincerely,

Jeremy Brunssen, Interim Director
Division of Medicaid and Long-Term Care
Department of Health and Human Services

Attachment

Project Status Summary by Component

Data Management and Analytics (DMA)

This quarter, the following deliverables were completed and approved:
- Defect Release Notes, which contains notes outlining the system changes made to correct defects.
- System Readiness Test Results, which documents results of system readiness testing.
- Enhancement Release Notes, which contains notes outlining the system changes made relative to the enhancement release.
- Finance Release Notes, which contains notes outlining the system changes made relative to the finance release.

The following item is pending completion and approval:
- Operational Readiness Report, which will capture the operational readiness tasks and their associated status, in preparation for the November go-live.

Refresher training sessions were held in October. Monthly newsletters, bi-weekly update emails, go-live trainings (focused on specific functionality), "how to get help" emails, and operational readiness emails were sent to end users to communicate critical HIA-related information and upcoming milestones.

The R2 Certification event was successfully conducted with CMS in late September.

Electronic Visit Verification (EVV)

EVV Project Milestones:	Target Completion
Design / Development / Implementation	Active – December 2020
User Acceptance Testing	July 30 – November 5, 2020
Provider Training	September 8 - Ongoing
R2 Certification	October 8, 2020
Provider Registration	November 29 - Ongoing
Go Live – Early Adopters	December 13, 2020
Go Live – Everyone	January 3, 2021

This quarter, the Electronic Visit Verification (EVV) project continued through the development phase. 4Tellus and Nebraska jointly participated in requirements and enhancement-gathering meetings to define the rules, statutes, and interfaces needed to configure the EVV solution to meet Nebraska's needs.

The development phase will continue until November 5, 2020. During this quarter, DHHS and 4Tellus have been able to complete Systems Integration Testing (SIT) and move into User

Acceptance Testing (UAT). UAT has three rounds of testing; DHHS is currently in the third round with a planned completion of November 5, 2020. R2 certification was completed with CMS on October 8, 2020. CMS requested five follow-up action items which have been completed by DHHS and 4Tellus. With the completion of R2, Nebraska will complete the development phase and move into the implementation of the EVV solution.

Training for stakeholders began September 8, 2020 and will continue until EVV is fully online. Training is provided by 4Tellus and covers four areas: mobile application, claims console, admin portal, and Nebraska independent providers. The trainings are weekly and are both live and recorded. DHHS is offering training mentors to any stakeholders who are unable to take training or are struggling with the training.

Communication to the stakeholders about training, registration and go-live dates occurs frequently. DHHS uses email, postcards and letters, website updates, Facebook, Twitter and phone calls to providers to ensure they have access to this information. DHHS's goal is to reduce or eliminate any possible service or payment disruptions for our providers.

Implementation will occur in two phased go-lives. The first go-live is a "soft launch" for early adopters and is scheduled to start December 13, 2020. The second go-live will be for all remaining providers and will start January 3, 2021. Nebraska's EVV solution should be fully online by February 2021.