Division of Medicaid and Long-Term Care

MMIS Replacement Planning Report

August 1, 2019

LB 657 (2015)

August 1, 2019

Patrick O'Donnell, Clerk of the Legislature
State Capitol, Room 2018
P.O. Box 94604
Lincoln, NE 68509

Dear Mr. O'Donnell:

In accordance with LB 657 of 2015, please find the attached quarterly report on Medicaid management information system (MMIS) replacement planning.

If you have any questions, please contact Dr. Larra Petersen, Deputy Director of Business Performance and Analytics, at Larra.Petersen-Lukenda@nebraska.gov.

Sincerely,

Matthew A. Van Patton, DHA, Director
Division of Medicaid and Long-Term Care
Department of Health and Human Services

Attachment

Project Status Summary by Component

Data Management and Analytics (DMA)

The Department of Health and Human Services (DHHS) is working with Deloitte, vendor for DMA, to identify a revised Integrated Master Schedule (IMS) that completes all functionality in scope. Deloitte and DHHS have agreed on all Design, Development and Implementation (DDI) items. The Centers for Medicare and Medicaid Services (CMS) require certification to receive enhanced federal funding, and evidence collection is in process.

Table 1: DMA Project Milestones

DMA Project Milestones	Target Completion
Requirements Validation	Complete
Design	Complete
Development	New IMS Proposed for July 23, 2019 DDI
Training	2 months before implementation
Testing	Active
R2 Certification Milestone Review	Active evidence collection
Go-live	Postponed pending IMS

Project deliverables accepted this quarter include Pilot Releases 2 and 7, Operations Communication Plan, Operations Privacy and Security Plan, and Third Party Cyber Security Assessment. The following deliverables are deferred to best align with needs post revised IMS: User Documentation, Operations Readiness Plan, Operations Integrated Master Schedule, Operations SDLC, Business and Technical Operating Procedures, Pilot Releases 3, 4, 6, 8 and 9, and the Initial Operations Support and Management Plan. DHHS has onboarded new leads for Organizational Change Management and certification. DHHS has completed an assessment of current stakeholder engagement and is partnering to design DMA training activities. Activities required for certification continue.

Eligibility and Enrollment System (EES) Phase 2

DHHS is currently assessing options to replace the legacy eligibility and enrollment system, Nebraska Family On-line Client User System (NFOCUS), with an updated technology platform to meet federal compliance requirements and modernize and improve eligibility operations. After cancelling the contract with Wipro, Inc., division leadership selected Gartner to complete an Alternatives Analysis that includes the following deliverables: environmental assessment,

alternatives analysis, and recommendation and roadmap. Gartner, Inc. began work on June 14, 2019, and is currently on target to produce results by August 23, 2019.

Associated Activities

In conjunction with the projects underway as part of the MMIS replacement, the Division of Medicaid and Long-Term Care is required by CMS to participate in activities demonstrating system functionality. These activities include Independent Verification and Validation, MMIS Certification, and Medicaid Eligibility and Enrollment Lifecycle. Please refer to the iteration of this report submitted to the Legislature on January 31, 2019, for the most recent updates on these activities.