NEBRASKA

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DEPT. OF HEALTH AND HUMAN SERVICES

Division of Medicaid and Long-Term Care

MMIS Replacement Planning Report

April 25, 2019

LB 657 (2015)



Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



April 25, 2019

Patrick O'Donnell, Clerk of the Legislature State Capitol, Room 2018 P.O. Box 94604 Lincoln, NE 68509

Dear Mr. O'Donnell:

In accordance with LB 657 of 2015, please find the attached quarterly report on Medicaid management information system (MMIS) replacement planning.

If you have any questions, please contact Dr. Larra Petersen, Deputy Director of Healthcare Informatics and Business Integration, at Larra.Petersen-Lukenda@nebraska.gov.

Sincerely,



Matthew A. Van Patton, DHA, Director Division of Medicaid and Long-Term Care Department of Health and Human Services

Attachment

Project Status Summary by Component

Data Management and Analytics (DMA)

State user acceptance testing (UAT) has been underway since January 2019. The Department of Health and Human Services (DHHS) is working with Deloitte to identify revised timing for UAT completion. The Centers for Medicare and Medicaid Services (CMS) require certification and evidence collection is in process.

Table 1: DMA Project Milestones

DMA Project Milestones	Target Completion
Requirements Validation	Completed
Design	Completed
Development	Working with Deloitte to
	remedy DDI
Training	1 month before Go-live
Testing	Under Review
R2 Certification Milestone Review	Under Review
Go-live	Under Review

Project deliverables accepted this quarter included Pilot Release 6, Quality Assurance Plan and Quality Assurance Procedures, Data Conversion Mappings, Data Conversion Specifications, Data Transformation Plan, System Readiness Test Plan, System Documentation and Status Reports. Deliverables currently under review include User Documentation, Operations Integrated Master Schedule, Operations Communication Plan, Operations Privacy and Security, Operational Readiness Plan, Initial Operations Support and Management Plan and Pilot Releases 2-5, 7 and 8. Development of training modules is in progress; including web based training and job aids.

Eligibility and Enrollment System (EES) Phase 2

The project will replace the legacy eligibility and enrollment system, Nebraska Family Online Client User System (NFOCUS), with an updated technology platform to meet federal compliance requirements and modernize and improve eligibility operations.

However, in the quarter beginning October 1, 2018 and ending December 31, 2018, DHHS leadership determined that the best path forward would be to terminate the System Integrator's (SI) contract and seek a new SI partner to progress work on the Eligibility and Enrollment System (EES) project.

Coding and development activities from the project team then paused, but work to further develop requirements persisted until the quarter beginning January 1, 2019, and ending March 31, 2019. In that quarter, DHHS leadership determined the path forward should be determined

after an analysis of alternatives by a third party. The analysis of alternatives includes an assessment of current and ideal state policies and procedures, and needs in a successful implementation.

The procurement of that third party is underway and all project activities have been placed on hold, with resources assigned to other work, until recommendations are reviewed.

Associated Activities

In conjunction with the projects underway as part of the MMIS replacement, the Division of Medicaid and Long-Term Care is required by CMS to participate in activities demonstrating system functionality. These activities include Independent Verification and Validation, MMIS Certification, and Medicaid Eligibility and Enrollment Lifecycle.

Please refer to the last iteration of this report, submitted to the Legislature on January 31, 2019, for the most recent updates on these activities.