Report on the Status of Enterprise Projects

December 2020

Prepared for the Governor and the Appropriations Committee of the Legislature

This report is submitted by the Chief Information Officer pursuant to Neb. Rev. Stat. § 86-530.

NEBRASKA

OFFICE OF THE CIO

INTRODUCTION

The Nebraska Information Technology Commission is responsible for determining which proposed information technology projects in state government are "enterprise projects," and in coordination with the Chief Information Officer, monitoring the status of such projects.[1]

The commission has adopted a policy that establishes the criteria used to designate enterprise projects,[2] and the Technical Panel has adopted a resolution governing the project reporting requirements.[3] Enterprise projects are required to submit periodic progress reports to the Project Management Office of the Office of the Chief Information Officer and to participate in project status meetings called by the office. The Technical Panel also reviews the status of these projects during their meetings and provides regular updates to the commission. Finally, this annual status report is submitted by the Chief Information Officer pursuant to Neb. Rev. Stat. § 86-530.

STATUS REPORT

The following projects are currently designated as enterprise projects by the commission:

Agency/Entity	Project	Designated
Dept. of Health and Human Services	New Medicaid Management Information System (MMIS)	07/08/2009
Nebraska Council of Regions	Nebraska Regional Interoperability Network (NRIN)	03/15/2010
Office of the CIO	Centrex Replacement	07/12/2018
Dept. of Health and Human Services	iServe Nebraska	11/12/2020

As of the date of this report, all enterprise projects are making satisfactory progress towards successful completion.

Attachment A is a dashboard report with summary information on the current status of each of the enterprise projects. More detailed project status information is available by contacting the Office of the Chief Information Officer.

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[1] Neb. Rev. Stat. §§ 86-525 to 86-530.
[2] NITC Technical Standards and Guidelines § 1-206, https://nitc.ne.gov/standards/1-206.pdf.
[3] Technical Panel Resolution 19-01, https://go.usa.gov/xA3ju.

Projects Status Dashboard
December 2020

Enterprise Projects - Current

Agency/Entity	Project	NITC Designated
Department of Health and Human Services	New Medicaid Management Information System (MMIS)	07/08/2009
Nebraska Council of Regions	Nebraska Regional Interoperability Network	03/15/2010
Office of the CIO	Centrex Replacement	07/12/2018
Department of Health and Human Services	iServe Nebraska	11/12/2020

Note: Status is self-reported by the agency

Project Storyboard: Centrex Conversion

Project Manager	Kortus, Julie	Status Report Date	10/28/20
Project Type	Major Project	Status	Approved
Stage	Build	Progress	Started
Total Estimated Cost	$2,800,000.00	Estimate to Complete	
Actual Cost To Date			

Project Dates

	Start	Finish
Plan	10/10/17	12/31/22
Baseline	10/10/17	12/31/22
Days Late	0	0

Status Report Indicators

Overall	⚠️	➡️
Schedule	⚠️	➡️
Scope	🟢	➡️
Cost and Effort	⚠️	➡️

Project Description

To secure the most cost efficient Hosted Voice Over Internet Protocol Telephony (VOIP) Services. This solution will replace the State's Centrex service throughout the State of Nebraska. The purpose of the project is to provide phone service that includes the most up-to-date VOIP features and functionality as a hosted service with equipment ownership, maintenance and service remaining with the Contractor.

Key Accomplishments

We were able to convert Nebraska Department of Transportation telephones located at the 1500 Hwy 2 location.

We were able to convert Nebraska State Patrol telephones located at the 1600 Hwy 2 location.

Status Report Update

As of 10/28/2020:
4973 lines have been converted from Windstream to Allo.
10,000 lines is the projected total to convert from Windstream and CenturyLink.
Project is 49.7% complete.

Upcoming Activities

We are focusing on the Department of Health and Human Services. This agency holds the majority of the remaining Windstream lines.

Issues by Priority   Risks by Priority

1
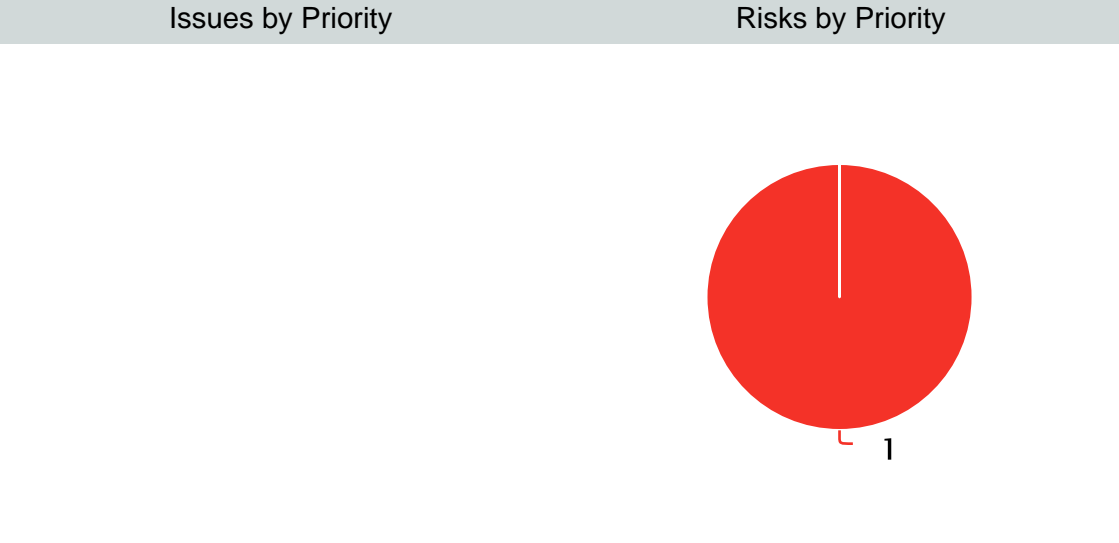
Current Risks   More Risks...

Risk	Probability	Impact	Priority	Status	Target Resolution	Owner
Bandwidth at Sites	⚠️	⚠️	❌	Work in Progress	6/30/20	Kortus, Julie

Project Storyboard: iServe Nebraska

Project Manager	Agarwal, Ankush	Status Report Date	
Project Type	Major Project	Status	Approved
Stage	Design	Progress	Started
Total Estimated Cost	null	Estimate to Complete	
Actual Cost To Date			

Project Dates

	Start	Finish
Plan	4/6/20	9/30/21
Baseline	4/6/20	9/30/21
Days Late	0	0

Status Report Indicators

Overall	◆	➡
Schedule	◇	➡
Scope	◇	➡
Cost and Effort	◇	➡

Project Description

IHHS - Clarity Plan for IS&T Contractors Timesheets JC 266171 WO 266110 April 2020 thru Sept 30 2021.
7/28/2020 Project Name & Timesheets Change to iServe JC/WO number remained same.
10/21/20 PM name from Annette Pilcher to Ankush Agarwal

Key Accomplishments

Status Report Update

Upcoming Activities

Issues by Priority

Risks by Priority

Current Issues

No matching records were found

Project Storyboard: Medicaid Management Information System Replacement Project (MMIS)

Project Manager	Gartin, Dan	Status Report Date	11/9/20
Project Type	Major Project	Status	Approved
Stage	Test	Progress	Started
Total Estimated Cost	$113,600,000.00	Estimate to Complete	15.29%
Actual Cost To Date	$17,363,786.07		

Project Dates

	Start	Finish
Plan	7/1/14	11/16/20
Baseline	7/1/14	11/16/20
Days Late	22	22

Status Report Indicators

Overall	◆ ➡
Schedule	◆ ➡
Scope	◆ ➡
Cost and Effort	◆ ➡

Project Description

Medicaid and Long-Term Care (MLTC) has undertaken a strategic transformation toward a vision for a Medicaid enterprise that is fundamentally data-driven. This project supports the programmatic shift by giving the stakeholders access to claims and clinical data and appropriate analytic tools. This project of building a comprehensive data management and analytics (DMA) platform is aligned with the CMS modular approach to building system and operational capabilities. The current system consisting of legacy MMIS and Truven DW/DSS has several limitations that warrant the need to re-engineer the data management and analytical operations. The DMA system is envisioned to be the core repository for the State to address all its information and data needs.

Key Accomplishments

Went live with DMA on Monday November 2.

Status Report Update

The DMA project went live with the Deloitte's HealthInteractive on schedule, on Monday November 2nd. All MCO encounter processing has switched to HIA from the legacy MMIS system.

In addition to encounter processing, federal and Optumas reporting switching to HIA, the new Investigative Case Management module went live with automated workflows replacing the manual, paper-based management.

Commissioning HIA to replace the mainframe marks the first legacy system to be retired in the Nebraska legacy systems replacement project.

Upcoming Activities

Issues by Priority

Risks by Priority

Current Issues

No matching records were found

Project Storyboard: Nebraska Regional Interoperability Network (NRIN)

Project Manager	Krogman, Sue	Status Report Date	10/27/20
Project Type	Major Project	Status	Approved
Stage	Build	Progress	Started
Total Estimated Cost	$12,500,000.00	Estimate to Complete	83.24%
Actual Cost To Date	$10,405,204.00		

Project Dates

	Start	Finish
Plan	10/1/10	8/31/21
Baseline	10/1/10	8/31/21
Days Late	0	0

Status Report Indicators

Overall	🟢	➡️
Schedule	🟢	➡️
Scope	🟢	➡️
Cost and Effort	🟢	➡️

Project Description

The Nebraska Regional Interoperability Network (NRIN) is a project that will connect a majority of the Public Safety Access Points (PSAP) across the State by means of a point to point microwave system. The network will be a true, secure means of transferring data, video and voice. Speed and stability are major expectations; therefore there is a required redundant technology base of no less than 100 mbps with 99.999% availability for each site. It is hoped that the network will be used as the main transfer mechanism for currently in-place items, thus imposing a cost-saving to local government. All equipment purchased for this project is compatible with the networking equipment of the OCIO.

Key Accomplishments

Prep work on most of the sites between Norfolk to South Sioux City Dispatch – Hartington NPPD – West Point have been completed.

Status Report Update

UPDATE FOR OCTOBER 2020 – Prep work on most of the sites between Norfolk to South Sioux City Dispatch – Hartington NPPD – West Point have been completed. This is a total of 23 sites. The contractor is going to focus on only the NE Region of the state to get as much installed as possible before bad weather hits.

Upcoming Activities

Issues by Priority

Risks by Priority

Current Issues

No matching records were found