LEGISLATURE OF NEBRASKA ONE HUNDRED FIFTH LEGISLATURE

FIRST SESSION

LEGISLATIVE BILL 137

FINAL READING

Introduced by Lindstrom, 18; Watermeier, 1.

Read first time January 09, 2017

Committee: Banking, Commerce and Insurance

- 1 A BILL FOR AN ACT relating to life insurance; to adopt the Unclaimed Life
- 2 Insurance Benefits Act; and to provide an operative date.
- 3 Be it enacted by the people of the State of Nebraska,

1 Section 1. Sections 1 to 6 of this act shall be known and may be

- 2 cited as the Unclaimed Life Insurance Benefits Act.
- 3 Sec. 2. For purposes of the Unclaimed Life Insurance Benefits Act:
- 4 (1) Beneficiary means the party entitled or contingently entitled to
- 5 receive proceeds from a policy or retained asset account;
- 6 (2) Death master file means the United States Social Security
- 7 Administration's Death Master File or any other data base or service that
- 8 <u>is at least as comprehensive as the United States Social Security</u>
- 9 Administration's Death Master File for determining that a person has
- 10 reportedly died;
- 11 (3) Death master file match means a search of the death master file
- 12 that results in a match of the social security number or the name and
- 13 date of birth of an insured, annuity owner, or retained asset account
- 14 holder;
- 15 (4) Policy means any policy or certificate of life insurance that
- 16 provides a death benefit or any annuity contract, except that such term
- 17 does not include:
- 18 <u>(a) Any policy or certificate of life insurance that provides a</u>
- 19 <u>death benefit under an employee benefit plan that is (i) subject to the</u>
- 20 Employee Retirement Income Security Act of 1974 or (ii) part of a federal
- 21 <u>employee benefit program;</u>
- 22 (b) Any policy or certificate of life insurance that is used to fund
- 23 <u>a pre-need funeral contract or prearrangement;</u>
- 24 <u>(c) Any policy or certificate of credit life or acciden</u>tal death
- 25 insurance;
- 26 (d) Any policy issued to a group master policyholder for which the
- 27 <u>insurer does not provide record-keeping services; or</u>
- 28 (e) An annuity used to fund an employment-based retirement plan or
- 29 program if (i) the insurer does not perform the record-keeping services
- 30 or (ii) the insurer is not committed by terms of the annuity contract to
- 31 pay death benefits to the beneficiaries of specific plan participants;

1 (5) Record-keeping services means services provided by an insurer

- 2 for a group policy customer pursuant to an agreement under which the
- 3 insurer is responsible for obtaining, maintaining, and administering, in
- 4 its own or its agent's systems, at least the following information about
- 5 <u>each individual insured under the group policy or a line of coverage</u>
- 6 thereunder:
- 7 (a) Social security number or name and date of birth;
- 8 (b) Beneficiary designation information;
- 9 <u>(c) Coverage eligibility;</u>
- 10 (d) Benefit amount; and
- 11 <u>(e) Premium payment status; and</u>
- 12 (6) Retained asset account means any mechanism whereby the
- 13 settlement of proceeds payable under a policy is accomplished by the
- 14 insurer or an entity acting on behalf of the insurer depositing the
- 15 proceeds into an account with check or draft writing privileges, where
- 16 those proceeds are retained by the insurer or its agent, pursuant to a
- 17 supplementary contract not involving annuity benefits other than death
- 18 benefits.
- 19 Sec. 3. (1) An insurer shall perform a comparison of its insureds'
- 20 in-force policies and retained asset accounts against a death master file
- 21 to identify potential matches of its insureds. The comparison shall be
- 22 done on at least a semi-annual basis by using the full death master file
- 23 for the initial comparison and thereafter using the death master file
- 24 update files for subsequent comparisons. For any potential match
- 25 identified as a death master file match, the insurer shall, within ninety
- 26 days after the death master file match:
- 27 (a) Complete a good faith effort, which shall be documented by the
- 28 insurer, to confirm the death of the insured or retained asset account
- 29 <u>holder using other available records and information; and</u>
- 30 (b) Determine whether benefits are due in accordance with the
- 31 applicable policy or retained asset account. If benefits are due under

- 1 the policy or retained asset account, the insurer shall:
- 2 (i) Complete a good faith effort, which shall be documented by the

LB137

2017

- 3 <u>insurer</u>, to locate the beneficiary; and
- 4 (ii) Provide the appropriate claim forms or instructions to the
- 5 <u>beneficiary to make a claim, including the need to provide an official</u>
- 6 death certificate if applicable under the policy.
- 7 (2) With respect to group life insurance, an insurer is required to
- 8 <u>confirm the possible death of an insured under subdivision (1)(a) of this</u>
- 9 section if the insurer maintains at least the following information on
- 10 those covered under the policy:
- 11 (a) Social security number or name and date of birth;
- 12 (b) Beneficiary designation information;
- 13 <u>(c) Coverage eligibility;</u>
- 14 (d) Benefit amount; and
- 15 (e) Premium payment status.
- 16 (3) Every insurer shall implement procedures to account for:
- 17 <u>(a) Common nicknames, initials used in lieu of a first or middle</u>
- 18 <u>name</u>, use of a middle name, compound first and middle names, and
- 19 <u>interchanged first and middle names;</u>
- 20 (b) Compound last names, maiden or married names, and hyphens, blank
- 21 spaces, or apostrophes in last names;
- (c) Transposition of the month and date portions of a date of birth;
- 23 and
- 24 (d) Incomplete social security numbers.
- 25 (4) Nothing in this section shall be construed to limit the ability
- 26 of an insurer to request a valid death certificate as part of any claims
- 27 validation process.
- 28 (5) To the extent permitted by law, an insurer may disclose minimum
- 29 <u>necessary personal information about an insured, a beneficiary, or the</u>
- 30 owner of a policy or retained asset account to a person who the insurer
- 31 reasonably believes may be able to assist the insurer in locating the

LB137 2017

1 beneficiary or a person otherwise entitled to payment of the claim

- 2 proceeds.
- 3 (6) An insurer or its service provider shall not charge any
- 4 beneficiary or other authorized representative any fees or costs
- 5 associated with a death master file search or verification of a death
- 6 master file match conducted pursuant to this section.
- 7 Sec. 4. (1) If an insurer determines under section 3 of this act
- 8 that benefits are due to a beneficiary, the benefits from the applicable
- 9 policy or retained asset account, plus any applicable accrued contractual
- 10 interest, shall be payable to the designated beneficiary. If such
- 11 <u>beneficiary cannot be found, the insurer shall comply with section</u>
- 12 <u>69-1303 with respect to such benefits and accrued contractual interest.</u>
- 13 Interest otherwise payable under section 44-3,143 shall not be considered
- 14 unclaimed funds under section 69-1303.
- 15 (2) Once the benefits and accrued contractual interest are presumed
- 16 abandoned under section 69-1303, the insurer shall notify the State
- 17 Treasurer, as part of the report sent under section 69-1310, that:
- 18 (a) A beneficiary has not submitted a claim with the insurer; and
- 19 (b) The insurer has complied with section 3 of this act and has been
- 20 unable, after good faith efforts documented by the insurer, to contact
- 21 <u>the beneficiary</u>.
- 22 Sec. 5. The Director of Insurance may, at his or her discretion,
- 23 make an order:
- 24 (1) Limiting an insurer's death master file comparisons required
- 25 under section 3 of this act to the insurer's electronic searchable files
- 26 <u>or approving a plan and timeline for conversion of the insurer's files to</u>
- 27 electronic files;
- 28 (2) Exempting an insurer from death master file comparisons required
- 29 under section 3 of this act or permitting an insurer to perform such
- 30 comparisons on only certain policies or retained asset accounts or to
- 31 perform such comparisons less frequently than semi-annually upon a

LB137 2017

- 1 <u>demonstration of hardship by the insurer; or</u>
- 2 (3) Phasing in compliance with the Unclaimed Life Insurance Benefits
- 3 Act according to a plan adopted and published by the director.
- 4 Sec. 6. <u>Failure to meet any requirement of the Unclaimed Life</u>
- 5 <u>Insurance Benefits Act shall be an unfair trade practice in the business</u>
- 6 of insurance subject to the Unfair Insurance Trade Practices Act.
- 7 Sec. 7. This act becomes operative on January 1, 2018.