

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



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Pete Ricketts, Governor

September 15, 2017

Senator Merv Riepe, District 12
State Capitol, Room 1402
P.O. Box 94604
Lincoln, NE 68509

Senator Riepe,

Pursuant to Nebraska Revised Statute §43-4408 the Department of Health and Human Services, Division of Children and Family Services is submitting a report regarding the performance of the Nebraska Families Collaborative.

Please feel free to contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "M. Wallen".

Matthew T. Wallen, Director
Division of Children and Family Services
Department of Health and Human Services

Attachment

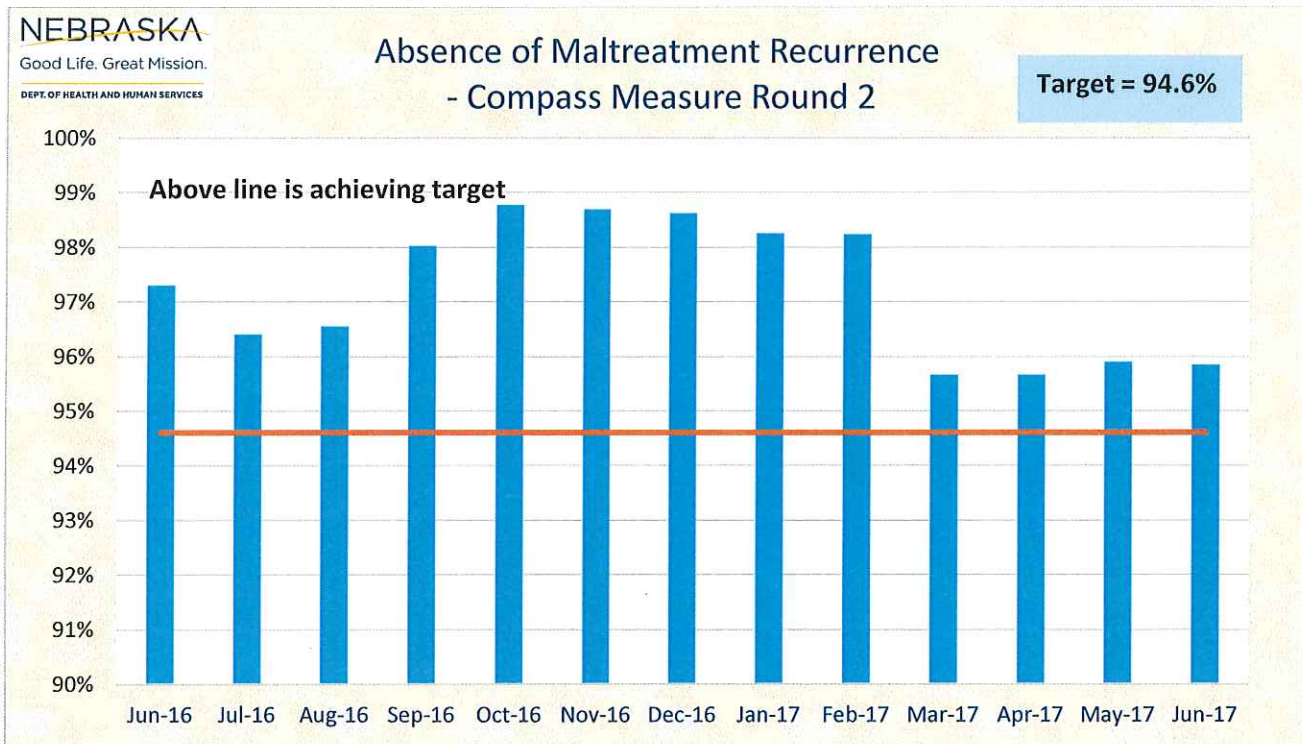
Section I: Continuous Quality Improvement (CQI) Framework

The Department of Health and Human Services (DHHS), Division of Children and Family Services (DCFS) continues to monitor the pilot project utilizing a continuous quality improvement (CQI) framework. Nebraska's CQI system utilizes a team approach to improve performance that leads to better outcomes for the children and families served.

Outcome 1: Safety

Children are protected from abuse and neglect and safely maintained in their homes.

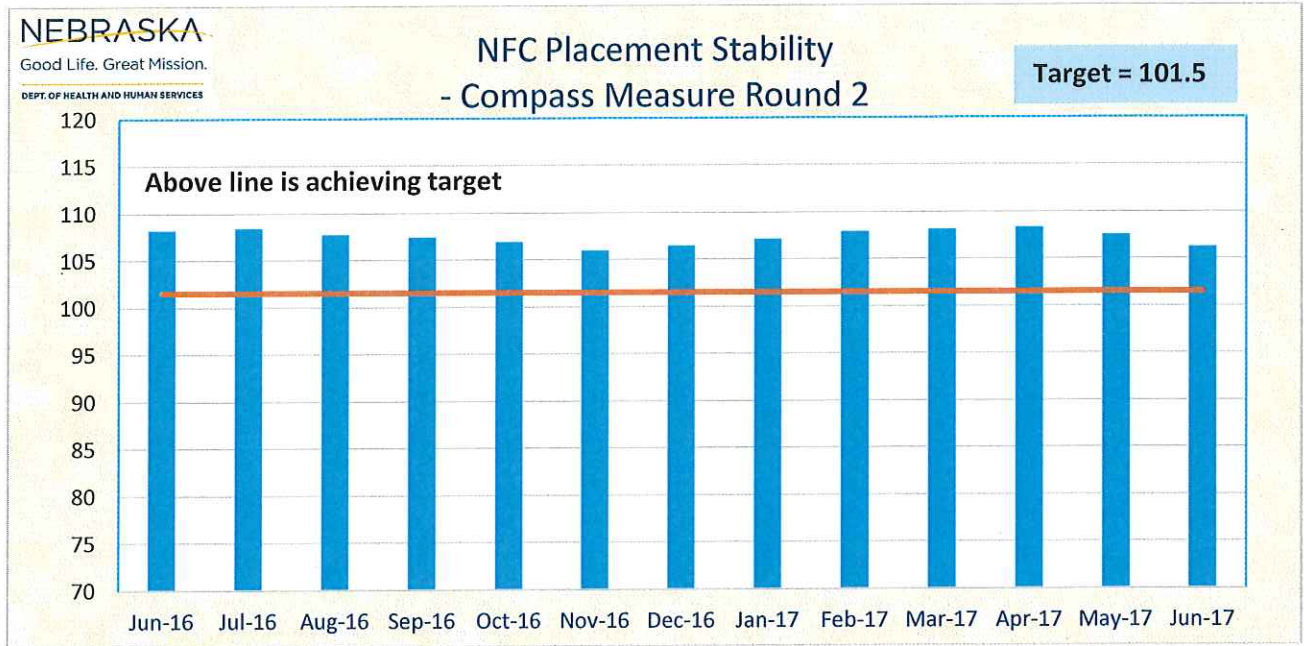
Indicator 1a: Absence of Maltreatment Recurrence - NFC will continue to maintain 94.6% absence of maltreatment recurrence during the SFY ending June 30, 2018 (Federal Measure).



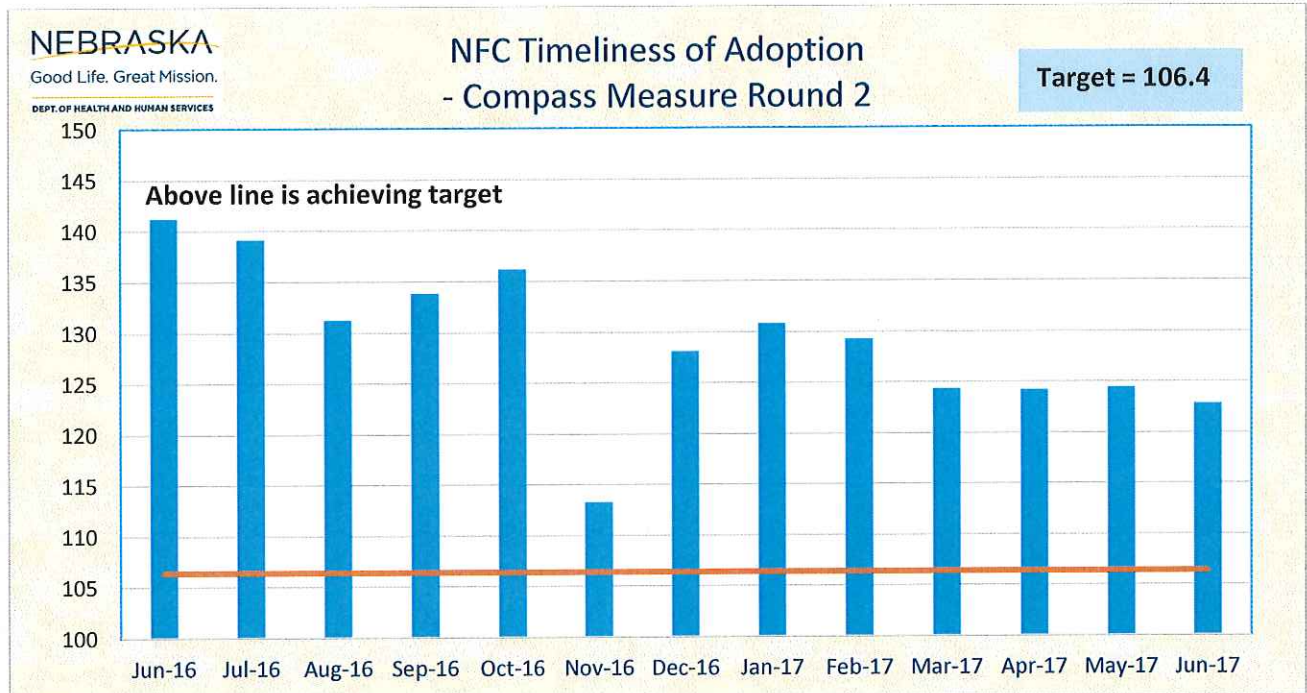
Outcome 2: Permanency

Children will experience stability and permanency.

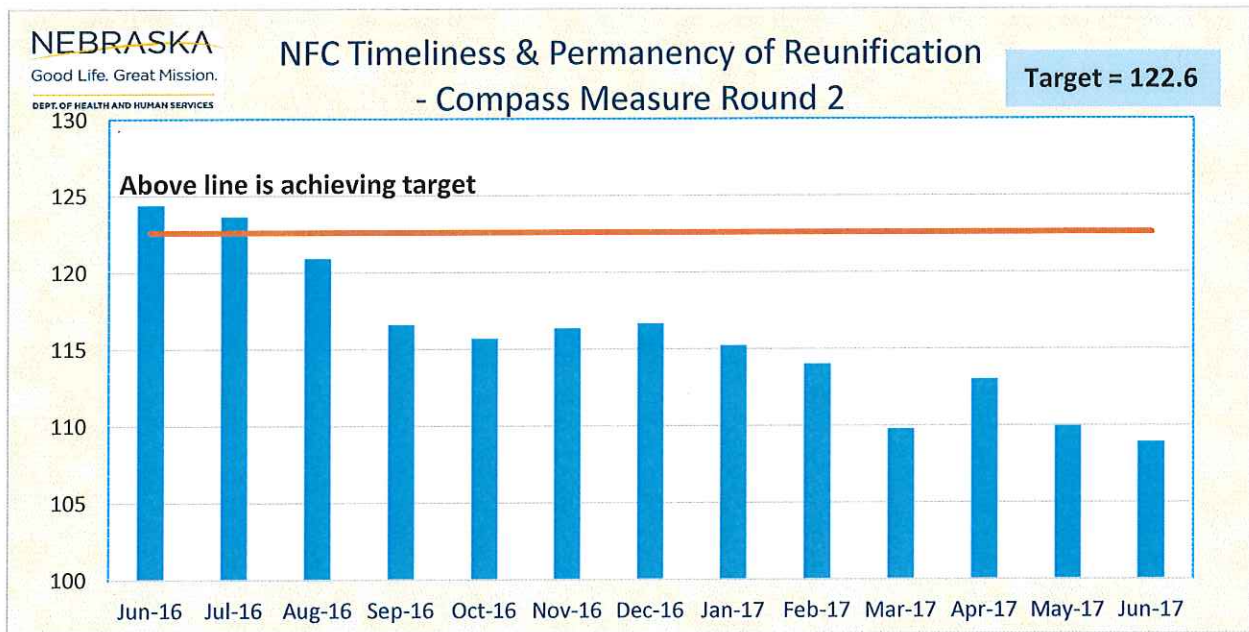
Indicator 2a: Placement Stability - NFC will continue to maintain a 101.5 composite score for placement stability for children in care during the SFY ending June 30, 2018 (Federal Measure).



Indicator 2b: Timeliness of Adoption - NFC will continue to maintain a 106.4 composite score for timeliness of adoption for children in care during the SFY ending June 30, 2018 (Federal Measure).



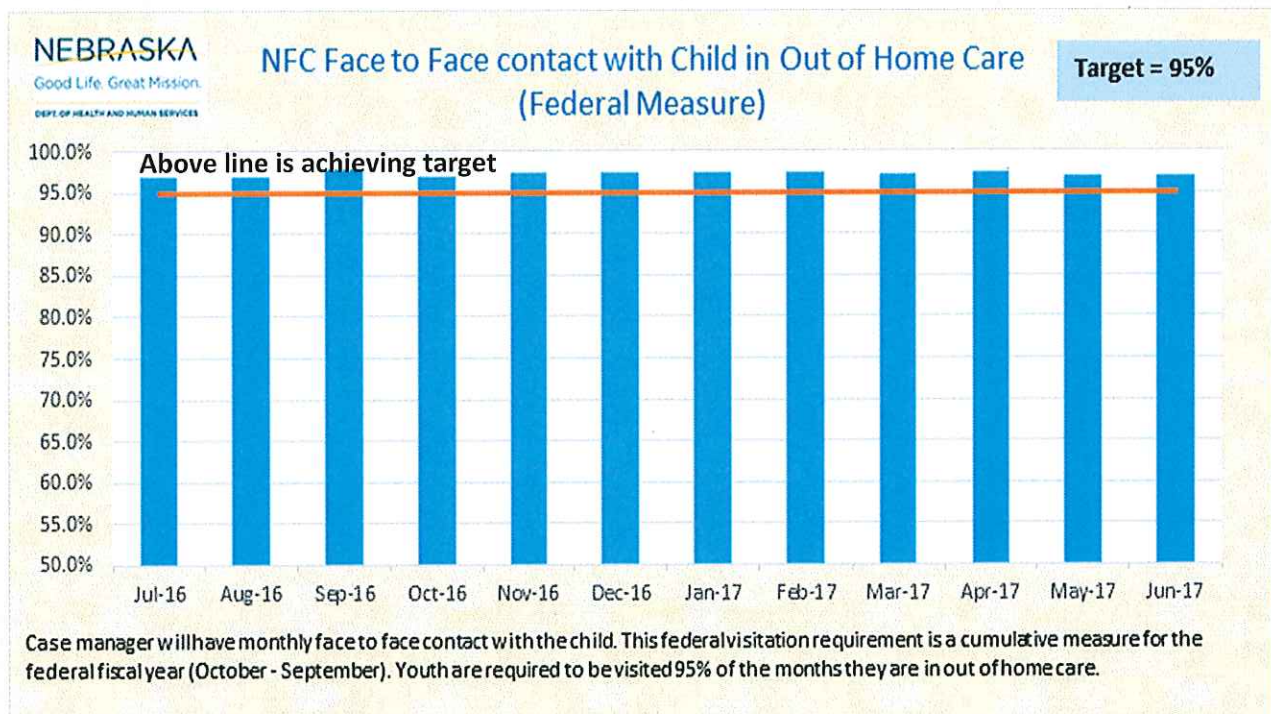
Indicator 2c: Timeliness of Reunification - NFC will achieve a 122.6 composite score for timeliness of reunification for children in care by June 30, 2018 (Federal Measure).



Outcome 3: Well-Being

Families have enhanced capacity to provide for their children's needs.

Indicator 3a: Case manager's visit with children in out of home care: NFC will continue to visit children in out of home care one time each month 95% of the time by June 30, 2018 (Federal Measure).



Federal Indicators

Baseline Round 2 Performance Indicators- July 2017

Nebraska Federal Indicators Matrix - Round 2
Review Period: June 2017

NEBRASKA Good Life. Great Mission. DEPT. OF HEALTH AND HUMAN SERVICES	Absence of Maltreatment Recurrence	Absence of Maltreatment In Foster Care	Timeliness and Permanency of Reunification	Timeliness of Adoption	Permanency for Children in Foster Care	Placement Stability
Federal Target:	94.60%	99.68%	122.6	106.4	121.7	101.5
Eastern	95.84%	99.89%	108.9	122.8	146.8	106.2
Southeast	96.19%	100.00%	109.7	148.6	148.6	113.2
Central	98.93%	100.00%	126.0	191.5	188.4	117.1
Northern	97.18%	99.88%	140.1	167.1	165.6	115.2
Western	96.32%	99.44%	127.8	200.4	181.2	116.3
State	96.43%	99.88%	112.6	151.9	158.3	110.8

= Passing the Federal Indicator
 = Not Passing the Federal Indicator

Section II: Contract Monitoring and Accountability

A. Communication and Feedback

Type of Feedback	Participants	Frequency	Purpose
Local Operations Meeting	Local DHHS Staff and NFC Program Staff	Bi-Monthly	To review outcome data from the continuous quality improvement reports specific to ESA. Data analysis leads to strategy / action steps developed for formation of workgroups to further data analysis and data drill down. Operational processes are reviewed and revised as needed. Compliance with contract and operations manual items is reviewed.
Targeted CQI Priority Workgroup	Local DHHS Program Staff and NFC Program Staff	Bi-Monthly	Workgroups designated to review data specific to the target CQI priority outcomes; develop strategies and action steps.
Statewide Operations and CQI Meeting	Statewide DHHS Staff and NFC Program Staff	Bi- Monthly	Statewide Leadership meeting to address system challenges, updates on initiatives and policies and to review overall field Operations. CQI meetings focused on using data to drive systemic program improvement.
Management Meeting	Eastern Service Area Administrator and NFC COO	Monthly	Discussion and resolution regarding programmatic or contract issues. Review of questions and clarification on contractual roles/responsibilities. Discussion and action on community efforts needed with providers and other stakeholders.
Provider Meetings	NFC Program Staff and DHHS Program Staff and Providers	Bi-Monthly	Meeting with providers in NFC network to address foster care issues and service needs.
Child and Family Outcome Monitor Staffing and Review	DHHS CFOM local Program Staff and NFC Program Staff	Daily	CFOM staff review recommendations and plans submitted by NFC staff to ensure quality and compliance to SDM models and DHHS policy.
Assessment Team Meeting	DHHS local Program Staff and NFC Program Staff	Monthly	Review of new out-of-home assessments and concerns with foster care homes. Develop coordinated action plans.
Daily Intake/Transfer Call	DHHS program staff and NFC program staff	Daily as needed	Review of any new intake on an open case and/or any case ready for transfer to NFC. Develop specific role and responsibility tasks for each agency.

B. Compliance Reviews

Compliance reviews continue to be conducted. The chart below identifies the type of review and the dates on-site reviews were completed.

Type of Review	Date of On-Site Reviews
Personnel File Review- On-Site Review	<ul style="list-style-type: none"> • Sept 21, 2016 100% Compliance • Dec 15, 2016 90% Compliance • Mar 23, 2017 80% Compliance • June 21, 2017 92% Compliance
Quarterly & Annual Data Reports per Federal and State Requirements	<p>Quarterly</p> <ul style="list-style-type: none"> • Oct 27, 2016 • Jan 26, 2017 • April 28, 2017 • July 31, 2017 <p>Annual June 2, 2017</p>

C. Process and Outcome Measures

DHHS continues to monitor the pilot project's performance utilizing Process and Outcome Measures.

Process Measures	Frequency of Review	Forum
Documentation of Placement Changes within 72 hours	Monthly	Statewide CQI meetings
Family Team Meetings 1 x every 90 days	Monthly	Statewide CQI meetings
Contact with Child in Out of Home Care-1 x month	Monthly	Statewide CQI meetings
Contact with Child in Non-Court Case-1 x month	Monthly	Statewide CQI meetings
Contact with Statewards (In-Home and Out of Home) 1 x month	Monthly	Statewide CQI meetings

Outcome Measures	Frequency of Review	Forum
Absence of Maltreatment Recurrence	Quarterly	Statewide CQI meetings
Absence of Maltreatment in Foster Care	Quarterly	Statewide CQI meetings
Permanency for Children in Foster Care	Quarterly	Statewide CQI meetings
Timeliness of Adoption	Quarterly	Statewide CQI meetings
Exits to Adoption in less than 24 months	Quarterly	Statewide CQI meetings
Timeliness and Permanency of Reunification	Quarterly	Statewide CQI meetings
Placement Stability	Quarterly	Statewide CQI meetings

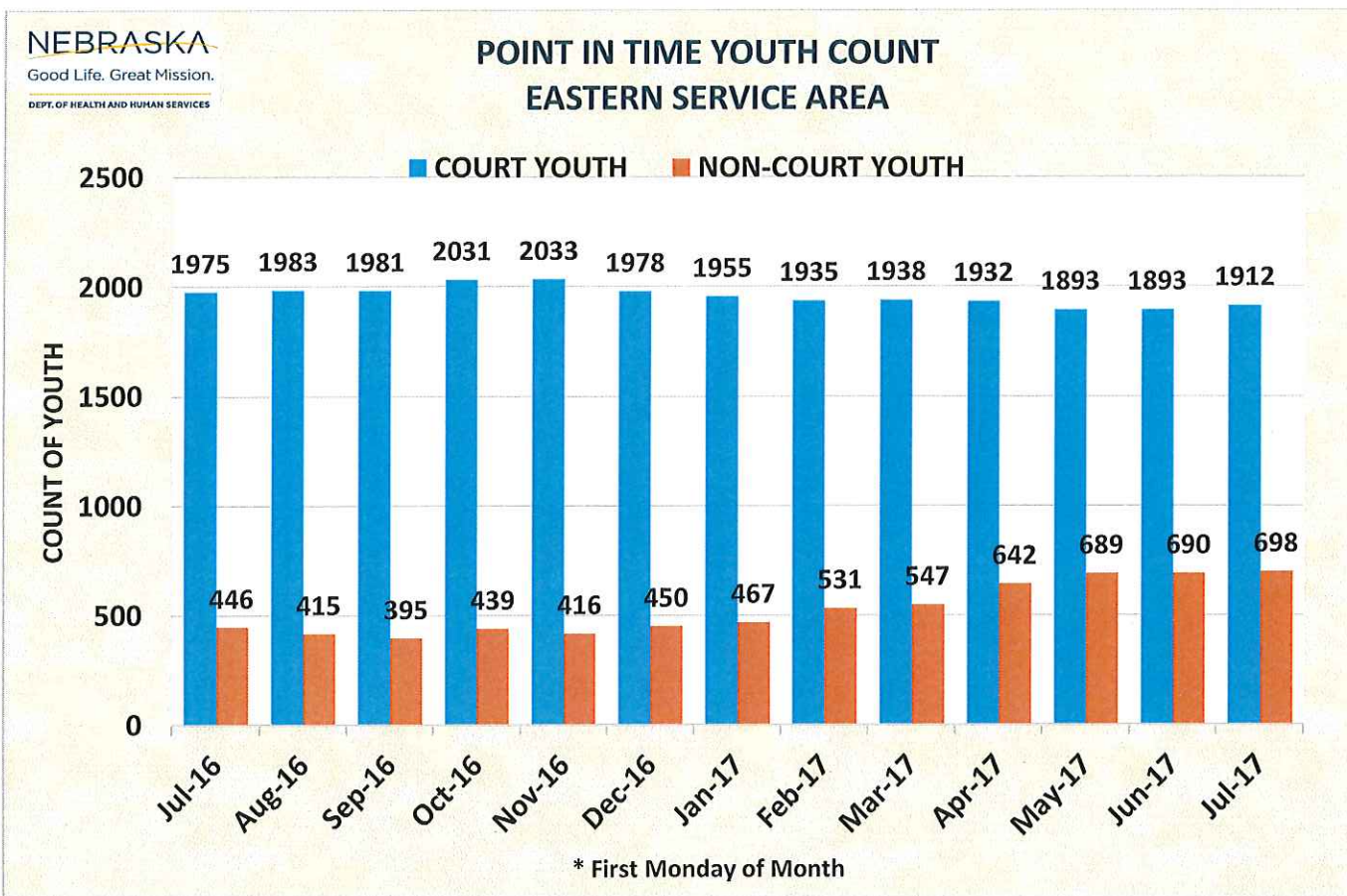
Section III: Fiscal Monitoring

DHHS continues to monitor the pilot project's financial statements. NFC is a sub-recipient which means they are only reimbursed for costs incurred to provide services. NFC is required to conduct and submit an annual A-133 audit as over \$500,000 in federal funds are utilized for this sub-grant.

DHHS requires NFC to submit an "actual" invoice for each service provided during the month. Invoiced expenditures are recorded via N-FOCUS in order to accurately claim federal funding for Title IV-E maintenance payments. A quarterly reconciliation of invoices to the monthly financial statement continues to be a requirement.

DHHS continues to claim Title IV-E maintenance funds as it relates to NFC. DHHS also continues to claim the maximum amount allowed under the Title IV-E waiver capped allocation.

Below is a chart depicting the average number of court youth and non-court youth served by NFC.



Section IV: Corrective Action

DHHS has not changed the process identified in the September 2012 report to address any deficiencies that may be identified.

Section V: Functional Capacities

DHHS's on-going assessment of the pilot project's functional capacities is consistent with the assessment information provided in the September 2012 report.