## **Reentry Services**

# **Vocational & Life Skills**

**Quarterly Report – Grant Cycle 2, Quarter 4** 

August 29, 2017

Submitted by:

**Grace Sankey-Berman, Reentry Administrator** 

## 4<sup>th</sup> Quarterly report

#### Quarterly Report - April 1, 2017 — June 30, 2017

The vocational and life skills grants were awarded in June and programs could begin program design and hiring, effective July 1, 2016.

Number of Individuals Receiving Programming	1174
this quarter	
Types of Programming	Vocational; life skills
Cost per Individual (Average cost per quarter)	\$1300
	0-4
Number of Individuals Successfully Completed	351
Programming this quarter	

Grantee	# receiving program for the QTR.	# successfully completed for the QTR.	Total # receiving programing to date	Total # successfully completing programing to date	Cost per individual to date
Associated Builders & Cont.	150	71	359	273	\$951
Bristol Station	44	21	115	63	\$7,379
Center for People in Need	97	40	232	152	\$3,047
Mental Health Association	134	43	366	241	\$1,251
<b>Metropolitan Community College</b>	196	60	655	376	\$1,080
Prepared Place	8	0	12	0	\$4,632
ReConnect	412	35	527	125	\$283
ResCare	133	81	395	253	\$486

#### **Funds awarded:**

The grant cycle includes all of FY 2016-2017 and all of FY 2017-2018. Available funds for this grant cycle \$7,607,446 and \$7,534,903 were awarded to eight organizations.

## "Highlighted Developments"

On May 17, 2017 there was an article in the Omaha World Herald regarding the success of Christina Vollman as part of the Re-Entry Assistance Program by Metropolitan Community College. The article is titled "Metro College, Corrections collaborate to rebuild lives" and highlights the work Metropolitan Community College does through the Vocational and Life Skills grant program. Here is the link to the article: <a href="http://www.omaha.com/opinion/editorial-metro-college-corrections-collaborate-to-rebuild-lives/article-5d5cf1da-b50a-5419-bd9d-95fd60abdd1d.html">http://www.omaha.com/opinion/editorial-metro-college-corrections-collaborate-to-rebuild-lives/article-5d5cf1da-b50a-5419-bd9d-95fd60abdd1d.html</a>

On Friday, May 26, 2017 ReConnect had a graduation of five individuals who completed their Toolbox Credentials program. This is a one week, 40 hour construction academy. The graduation was attended by a member of the Chamber of Commerce, Omaha City Councilman Ben Gray and 4 construction companies ready to interview and hire these 5 individuals. Here is the link to the channel 7 news release: <a href="http://www.wowt.com/content/news/Job-training-program-offers-second-chance-425024273.html">http://www.wowt.com/content/news/Job-training-program-offers-second-chance-425024273.html</a>

## Program Highlights "In their own words"

#### **Metropolitan Community College**

Tony began working with Metropolitan Community College's 180 Re-entry Assistance Program (180 RAP) in April, 2015 when he was incarcerated at the Community Correction Center – Omaha (CCC-O). Tony was not yet eligible to begin job seeking so he began pursuing the MCC Diversified Manufacturing Technology (DMT) degree in June, 2015. When Tony was eligible to begin seeking employment, he had already completed his DMT studies and was awarded the Certified Production Technician national certification. Tony applied for a position with a local steel manufacturer, however, he was not contacted so MCC intervened and advocated on his behalf. By the next day, Tony was interviewed and

subsequently offered a gainful employment opportunity. Tony had already been incarcerated over 10 years within Nebraska Department of Correctional Services (NDCS). While housed at CCC-O, Tony began noticing that there were several other "long timers" (individuals with long sentences) who were coming to CCC-O and most were struggling with the transition. They were lacking outside support, unable to adequately access technology in a technology driven world and needed support. Tony was an integral part of the birthing of MCC's Long Term Relief (LTR), a weekly support group to assist those at CCC-O who have been incarcerated for 10 years and/or have served multiple sentences. The purpose of Long Term Relief is to provide this high risk population with the supports necessary to ensure they are able to transition to the community successfully. Over time LTR has been proven successful and has been able to now meet on campus on a weekly basis. Tony was paroled in February, 2017. He has maintained gainful employment as an overhead crane operator for 18 months now. While working full time, Tony continues his MCC studies part time, pursuing a degree in Construction and Building Science. Tony has completed 53 credit hours and maintained a 4.0 GPA. Tony was recently selected to travel with the MCC 180 RAP staff to University of Iowa in September to participate in a VERA Institute of Justice conference. Tony continues to attend recovery meetings in the community, participate in pro-social activities and volunteer as an MCC Peer Mentor by assisting with Long Term Relief weekly. Tony's greatest recent success was on August 10 when he purchased a home. Tony, classified as a high risk violent offender, has invested in himself, his family and community and is breaking the cycle of recidivism.

#### **Mental Health Association**

Donald began working with the Mental Health Association of Nebraska's Re-Entry programs in September of 2016. Donald came to MHA's office for Peer Support and Job searching on a daily basis. Donald was able to secure employment that he is able to advance in. Donald worked with MHA to locate and pay for his own apartment and was released to begin living on his own on June 22, 2017. Upon release Donald furnished his home, obtained his driver's license and bought himself a car. Donald keeps in touch with MHA peers and contacts us when he needs support with Work-Life balance. After 32 years in the Nebraska Department of Corrections Donald has become someone who now lives in the community, goes to work every day and is the driver of his own Recovery. Donald in his own words said, "MHA helped me find a job, helped me find a place to live and gave me support when I needed it!"

#### **Bristol Station**

Jamie entered Bristol Station in July 2016 and within a week of her arrival began working full-time at Wipe-it-Clean janitorial services. Jamie took much pride in her job with Wipe-it-Clean. When asked what she enjoyed most about her job she stated "getting the chance to work by myself and being trusted to be able to work alone." While at Bristol Station Jamie utilized community resources for substance abuse treatment, mental health support and attended NA meetings in the community. Unfortunately the stress of everyday life became too much for Jaime and she relapsed. With the support of her Bristol Station Case Manager, Tara, and Parole Officer, Jamie was given an opportunity to participate and complete a treatment program in Columbus, NE. Upon completion of treatment Jamie returned to Bristol Station. Jamie maintained her sobriety with a positive attitude after returning from treatment and continued to attend NA meetings in the community and participated in outpatient treatment as well. She indicated that Bristol Station has been very helpful "being able to come talk to you guys when I have a problem because normally I'd just run, and knowing how understanding everyone is." Upon her return to Bristol Station Jamie obtained employment at Casey's General Store on a part-time basis and quickly started working full-time. In addition to receiving community based services Jamie participated in Moral Reconation Therapy (MRT) on a weekly basis at Bristol Station, as well as participated in Vocational Programming such as job coaching, conflict resolution, dress for success, job readiness and interviewing skills. Jamie also successfully completed transportation independence as she created budget, saved money and eventually purchased her own vehicle. Jamie successfully transitioned out of Bristol Station in June 2017 to reside in Hastings with her daughter. Jamie indicated that she believes her biggest success at Bristol Station was "being able to open up more and become more honest." Jamie's risk and needs assessment score, Ohio Risk Assessment Score (ORAS) indicated a moderate risk rating when she arrived, and she scored very low on her Quality of Life Inventory (QOLI). Through her progress with the recommended programs in her individualized program plan at Bristol Station, as well as community based treatment services, Jamie's ORAS risk and need assessment score was low upon her transition out of the program, and her QOLI rating increased to moderate. These changes in the evidence-based assessments show that the programming at Bristol Station was effective in lowering her recidivism risk.

#### ResCare

Daniel initiated his participation in ResCare's Get the Right Future programming in June of 2017. As a combat-seasoned veteran whose work experience primarily consisted of his military duty, Daniel found ResCare's programming to be a valuable and necessary resource

in overcoming barriers to employment. Daniel articulated his appreciation for ResCare's expertise in serving former offenders but also expressed gratitude for being able to connect with staff that are passionate about his personal and professional success. Utilizing the job search and life skills promoted through ResCare's Get the Right Future programming, Daniel succeeded in securing not one but two positions. He has advanced quickly in his brief career and was recently promoted to the position of General Manager making \$18.25 per hour! Daniel has expressed how obtaining meaningful employment has dramatically improved his quality of life. Furthermore, he has reached out to ResCare regarding candidates for employment as he looks to continue the efforts of giving former offenders a second chance at success in life.

#### **Center for People in Need - TRADE**

Christopher J. completed our program back in February of 2017 then returned when he was approved to job seek. While here we practiced his interviewing soft skills and got him ready for our semi-annual job fair. A few weeks went by and he returned to inform us that as a result of the job fair he was able to secure a position with Deter Foundry. Chris was able to interview on-site with them and was offered a position the following week. He reported that the H.R. manager wanted to let us at TRADE know Chris was the most prepared person they have interviewed in a long time. Christopher M. had recently taken our Life skills class while at the Nebraska State Penitentiary. Upon his release Christopher came to the Center for People in Need. While here we were able to get him an emergency food bag and hygiene items. He was also able to work with the employment developer and do some job seeking. Christopher came to my office because he wanted to tell me that because of his experience in our life skills class he felt very comfortable coming to the center for assistance and that this is the first time he has ever left prison and felt welcomed back into the community. The TRADE program was also given permission to begin a welding module during the month of June. The welding lab will consist of 2 welding stations and a plasma cutting station setup in an enclosed shipping container. Participants will be given the opportunity to learn mig welding techniques as well as safety, blueprint reading, and equipment usage. The training will be approximately 6 weeks long with a maximum of 8 participants per session. The welding program is scheduled to begin in late August early September. Local partners include Matheson Welding and River's Metals.

#### ReConnect

The best news story for ReConnect, Inc. during the reporting period would be the success of the non-traditional approaches we have taken to provide reentry planning and life-skills workshops at NCYF and CCCO. ReConnect believes this non-traditional approach allowed us

to present vital information in a manner which lead to greater interaction than what we have experienced in the past which helped build a better relationship between Reconnects staff and participants. ReConnect showed the movie "Omar and Pete" which is a documentary tracing the reentry journey two men took upon their release after serving very lengthy sentences. Although the men had served time together, their reentry journey was different. Following the movie, ReConnect, Inc. provided pizza and engaged the participants in a conversation regarding the movie and the impact proper reentry planning has on successful reintegration. The event at NCYF also included handing out the book "Letters to an Incarcerated Brother" by Hill Harper to every young man in attendance. Staff will return in September for a book discussion. The evaluations from both facilities indicated the participants liked the event and wanted more such events. We have since returned to NCYF and CCCO for traditional programming and the comments are still very favorable and wanting to know when we will be back. It is RoCnnect's intent to host several nontraditional reentry planning activities a year at NCYF in an effort to reach the young men in a different manner. Because of the success of the book club approach, ReConnect, Inc. recently mailed copies of the book "Cooked" to each young man at NCYF. "Cooked" is the memoir of Jeff Henderson who began selling crack as a teenager and was eventually sentenced to Federal Prison for 19 years. During his incarceration he learned how to cook and also engaged in self-learning about cooking and culinary skills. Upon his release he was hired by Cesar's Palace and eventually became the executive chef of the Bellagio Hotel in Las Vegas. He went on to become a New York Times best-selling author, TV show host and motivational speaker. Mr. Henderson will visit NCYF on October 23, 2017 to personally lead a book discussion with the young men and speak to them about his experience and how he prepared himself for reentry success.

#### **Associated Builders & Contractors**

ABC added a new welding program that includes five welding simulators and two traditional heat welders. This will give the participants the opportunity to perfect their welding styles on the simulator and then transfer to heat-involved welding. They will be starting a Construction Math and Core Curriculum class at WEC. The Core class is a prerequisite to all other Level 1 craft curriculum. The Core curriculum includes Basic Safety, Introduction to Construction Math, Introduction to Hand Tools, Introduction to Power Tools, Introduction to Construction Drawings, Introduction to Basic Rigging, Basic Communication Skills, Basic Employability Skills and Introduction to Material Handling.



#### **Hope of Glory – Prepared Place**

Jason came to us from NDCS on January 19th of 2017, with no family support. Jason has reached a point in his life where he never allows someone else to hold him accountable because he is always eager to hold himself accountable and get advice on how he can make a testimony out of the tested moment. Jason has been able to hold his boundaries with his family knowing that their choices could potentially lead him into the wrong direction. He drives the community van to meetings, store runs and community outings. Jason has held the same employment since transitioning to a permanent position, and he states he is expecting a pay raise. He was able to move to the apartments early and also he will complete Phase One of his programing in September. As Jason continues to display positive outcomes in every situation, it becomes easier for us as case managers to get each client to buy into the program for what it is, self-admittance. Jason's self-esteem and self-worth has come to a point where he is able to speak up in group settings and hold others accountable to build a stronger sober living community. I have chosen Jason as a success story because he has come a long way and as much as it takes to complete a life style change he makes it look and feel effortless.

cc: Scott R. Frakes, Director
Senator Bob Krist, Chair, Executive Board of the Legislature
Rosalyn Cotton, Chair, Board of Parole
Mike Rothwell, Deputy Director
Kevin Hand Vocational & Life Skills Coordinator Grantees

# VOCATIONAL AND LIFE SKILLS QUARTERLY REPORT

Quarter 4 (April-June, 2017)

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#### **EXECUTIVE SUMMARY**

The Vocational and Life Skills Program was created by Nebraska Legislative Bill 907 in 2014 with the goals of reducing recidivism and increasing employment for individuals who are incarcerated, who have been incarcerated within the prior 18 months or who are under parole or probation supervision. Participants must begin programming under these conditions, but they may continue programming as the program sees fit for his or her individual needs. Eight programs were funded in Grant Cycle 2, which runs from July 2016-June 2018. The Nebraska Center for Justice Research (NCJR) evaluation was initiated in May 2016 with the primary goal of identifying types of programming and services that best serve the population by reducing recidivism and increasing employment. We provide support to grantees through trainings and site visits as needed and manage all participant data that is entered into the online data management system that was created specifically for Vocational and Life Skills data collection. We also provide feedback and information to the Nebraska Department of Correctional Services (NDCS) on the implementation process and data updates on a monthly and quarterly basis.

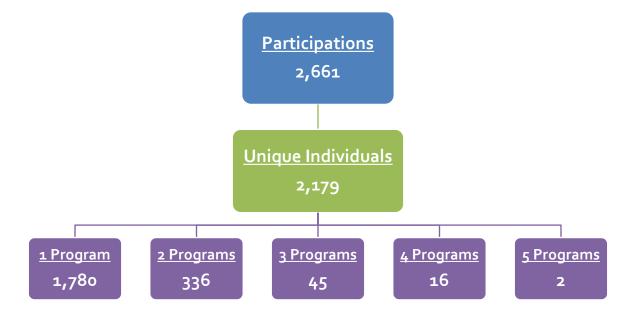
This grant cycle has built upon the work of many programs and the NDCS reentry team in the first grant cycle, which has increased capacity to provide programming as well as increased the ability to gather data on participants in these programs. This report details evaluation updates and participant data from Quarter 1 through Quarter 4 of this grant cycle. New information from Quarter 4 is added to the text of this report from previous quarters. All graphs and tables are current through Quarter 4.

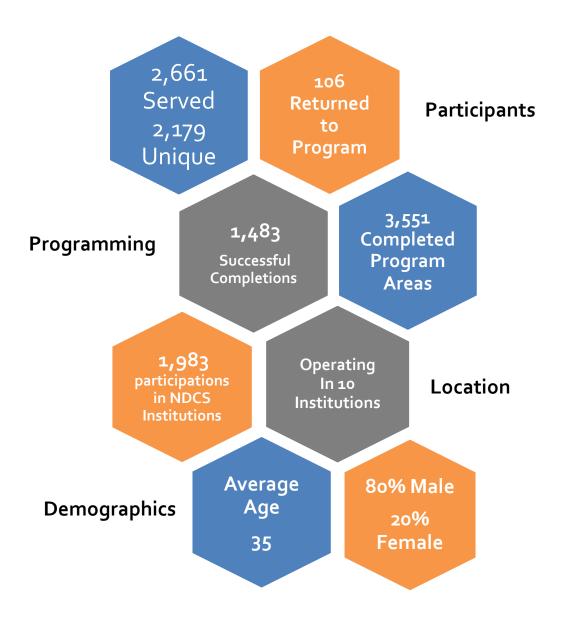
An additional annual report will be submitted for the first year of grant cycle two to document changes from Quarter 1 through Quarter 4 and to highlight areas of success and opportunities to grow in year two and into the next grant cycle. Additional information on participant surveys and employment will also be included in the annual report. Because of this additional report, some of the narrative portion including evaluation activities, successes and challenges, and other program information regularly highlighted in quarterly reports will not appear in this update report.

#### GRANT CYCLE 2 DATA OVERVIEW

The Vocational and Life Skills programs continue to grow and serve more participants in the second grant cycle through Quarter 4. There is a marked difference in how services are being provided compared to the first grant cycle as most programming is being provided to participants before they reenter the community. Most participants (74.5%) began programming in a correctional or work release facility this grant cycle. Programs also serve participants who have previously jammed their time or are on parole or probation supervision. All of the data presented below is current through June 2017. Quarter specific data includes information on participants from April 2017-June 2017 while Grant Cycle 2 data includes all data on participants from July 2016-June 2017. Self-reported employment information is not included in this report as the Nebraska Department of Labor is now providing employment information on Vocational and Life Skills participants for all employment in Nebraska. This information will be included in the upcoming annual report and will provide more insight into participant employments and wages during and after program participation for those who have already reentered the community.

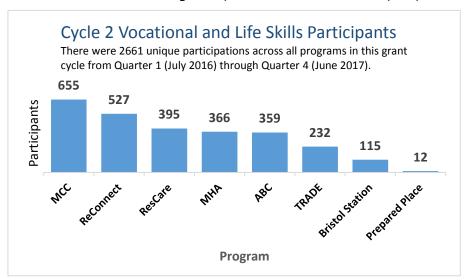
In the first year of this grant cycle, there were **2,661** total program participations across all programs. Many participants accessed services in multiple programs and returned to some programs to receive additional programming. There were **2,179** unique individuals in VLS programming in the first year. The chart below details the number of programs the unique individuals participated in during this time. Additionally, **106** individuals returned to receive further services from the same program (5 of these participants returned twice).



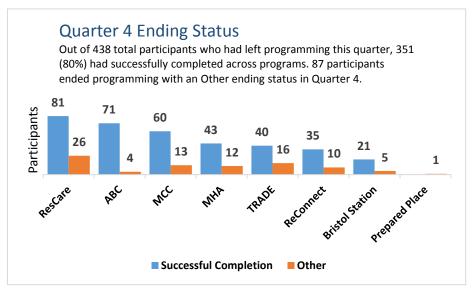


#### GRANT CYCLE 2, QUARTER 4: OVERALL PARTICIPATION AND COMPLETIONS

This report provides a brief overview of participant data submitted by grantee programs for the first four quarters of this grant cycle (July 2016-June 2017). Evaluators work with programs on a continuous basis to correct any data issues. Therefore, this data is subject to change as changes are made in the database. Program specific data is available by request.



Since the beginning of this grant cycle, **1,483** Vocational and Life Skills participants have successfully completed programming across all eight programs; **213** completed in Quarter 1, and **304** completed in Quarter 2, and **615** completed in Quarter 3.<sup>1</sup> The table below highlights Successful Completions and Other<sup>2</sup> ending statuses in Quarter 4.



<sup>&</sup>lt;sup>1</sup> Previous quarterly successful completion numbers may have changed from earlier reports as participant data is updated continuously based on changes in participation and programming. There are 11 participants with no end date; these are not currently included in the counts.

<sup>&</sup>lt;sup>2</sup> Other ending status includes moved, referred to other agency, terminated by program, terminated by self, terminated due to employment, or a general other category.

#### QUARTER 4 PARTICIPANTS SERVED

Program	Total Served (Q4) <sup>3</sup>	New Participants (Q4)	Successfully Completed (Q4)	Total Participants (Cycle 2)	Total Successfully Completing (Cycle 2)	Cost Per Participant
Associated						
Builders and						
Contractors	150	71	71	359	273 <sup>4</sup>	\$951.00
<b>Bristol Station</b>	44	20	21	115	63	\$7,379.00
Center for People in						
Need	97	66	40	232	152	\$3,047.00
Mental Health						
Association	134	53	43	366	241	\$1,251.00
Metropolitan Community						
College	196	22	60	655	376	\$1,080.00
Prepared						
Place	8	2	0	12	0	\$4,632.00
ReConnect	412	84	35	527	125	\$283.00
ResCare	133	112	81	395	253	\$486.00
Total	1,174	430	351	2,661	1,483	Average \$1,300

#### **DEFINITIONS**

#### **TOTAL SERVED**

Total served is a count of unique active participants for the quarter. Any participant that does not have an end date to their programming during the quarter is counted as a unique participant served. If the same person is a participant in multiple programs, they are counted once in each program as a unique participant for the quarter they began participating.

<sup>&</sup>lt;sup>3</sup> All participants are included here if they finished programming in the quarter or they do not have an end date even if a reason for ending is present (see footnote 4).

<sup>&</sup>lt;sup>4</sup> ABC has 10 participants listed as successfully completed with no end dates to programming. These participants are not included here until an end date to programming is updated in the data.

#### **NEW PARTICIPANTS**

New participants are the subset of the total who were new to the programs this quarter. Participants are counted only once which is reflected in the month they began their participation. Many participants are carried over from the previous grant cycle so their participation is not reflected in the new participants served for this grant cycle. They are counted in the total served for the quarter and in the successfully completed numbers.

#### SUCCESSFULLY COMPLETED

Participants are considered successful when they meet the individualized plan set up for them upon intake into the programs. Once they meet this threshold, they are exited from the program and marked as successfully completed. Success looks different for each participant and varies across programs as well (see Appendix 1). Because of this, there will be no comparisons between programs based on successful completion numbers. Additional program area data shows the different program areas individuals are participating in along with their status of completion in each program area. Many participants have completed program areas within programs and are still making progress towards successfully completing the program.

#### TOTAL PARTICIPANTS (CYCLE 2)

The total number of participants served during grant cycle 2 is reported here. Anyone who began programming from July 1, 2016 through the end of the current quarter is included in this total. If the same person is a participant in multiple programs, they are counted once in each program as a unique participant.

#### TOTAL SUCCESSFULLY COMPLETING (CYCLE 2)

Participants are included in the total successfully completing for the grant cycle if they meet the definition of successful completion mentioned above. This captures anyone who has an ending status of successful completion from the beginning of the grant cycle (July 1, 2016) to the end of the current quarter.

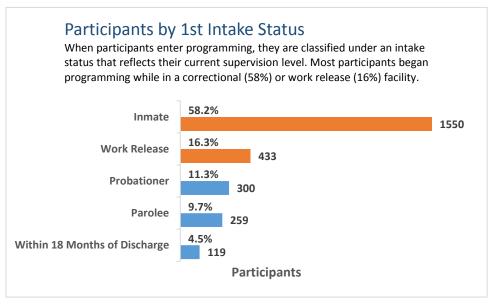
#### **COST PER PARTICIPANT**

The cost per participant is calculated by NDCS based on program reimbursements. Cost per individual might be lower because payment for the previous month has not been processed.

#### PARTICIPANT STATUS

In Grant Cycle 2, Vocational and Life Skills programming became more accessible to individuals inside correctional facilities. Now, most participants begin programming while incarcerated as many programs began offering additional services inside facilities. This change has allowed more participants to receive programming under VLS funding and has created opportunities for participants to be involved in multiple programs during their sentence. Programs continue to offer services in the community to reach participants at other points of supervision and to provide additional programming and support in the reentry process<sup>5</sup>.

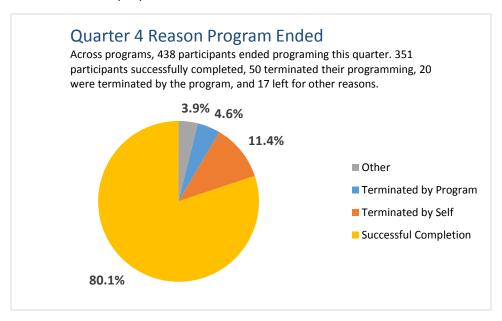
Participant Intake Status by Program										
			Within 18 Months		Work					
Program	Inmate	Parolee	of Discharge	Probationer	Release	Total				
ABC	281	0	9	0	69	359				
Bristol										
Station	0	107	3	5	0	115				
MCC	475	31	41	15	93	655				
МНА	160	38	36	3	129	366				
Prepared										
Place	5	3	0	4	0	12				
ReConnect	375	43	14	14	81	527				
ResCare	122	12	3	258		395				
TRADE	132	25	13	1	61	232				
Total	1550	259	119	300	433	2661				

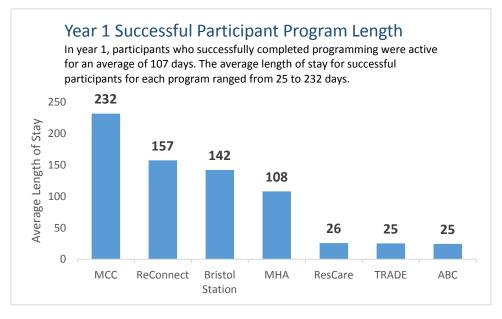


<sup>5</sup> There were 106 individuals who returned to a program they had already received services from. The intake status for second program participation included: 35 inmate, 19 work release, 17 parolee, 24 probationer, and 11 within 18 months of release. There were also 5 individuals who returned to the same program for a third time.

#### REASON PROGRAM ENDED AND AVERAGE LENGTH OF STAY

When participants leave the program, program staff indicate the reason for their departure. Participants successfully complete when they meet requirements of their individual plan with the program staff (See Appendix 1). Participants are also closed out if they leave on their own accord (Terminated by Self), the program asks them to leave (Terminated by Program), or they may leave for another reason. The Other category includes Referred to Other Agency, Moved, and Terminated Due to Employment.<sup>6</sup>

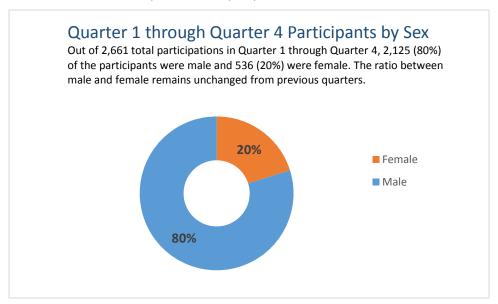




<sup>6</sup> Data on this page represent all first participations across all programs. Participants are unique to each program, but may be duplicated if they are in multiple programs. Second and third program participation information is available by request.

#### PARTICIPANT DEMOGRAPHICS—SEX

Program staff collect self-reported demographic information from participants in their programs. This demographic information includes information like sex, age, race, ethnicity, marital status and education level. If an individual participated in multiple programs, their demographic information is counted for each participation so the data is based on individual participations and not necessarily individual people.



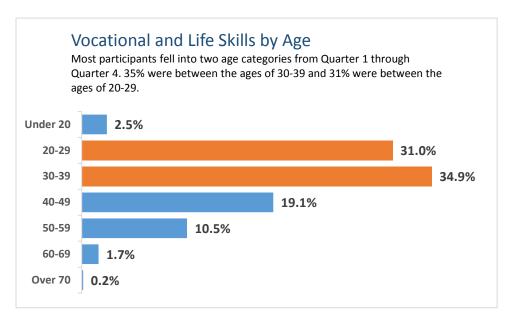
#### QUARTER 1 THROUGH QUARTER 4 PARTICIPANTS BY PROGRAM

All programs served more males than females through Quarter 4. Metropolitan Community College served the highest numbers of males (551) while ReConnect served the highest percentage of males (94.9%). ResCare served both the highest number (158) and the highest percentage (40.0%) of females.

Program	# Males	% Male	# Females	% Female	Total Participants
ABC	260	72.4%	99	27.6%	359
Bristol Station	103	89.6%	12	10.4%	115
CFPN—TRADE	190	81.9%	42	18.1%	232
MCC	551	84.1%	104	15.9%	655
MHA	275	75.1%	91	24.9%	366
Prepared Place	9	75.0%	3	25.0%	12
ReConnect	500	94.9%	27	5.1%	527
ResCare	237	60.0%	158	40.0%	395
Total	2125		536		2661

#### PARTICIPANT DEMOGRAPHICS—AGE

Nearly 70% of participants served began programming while they were between the ages of 20-39. The average age across all participants is 35. These trends remain unchanged throughout the grant cycle. The following graph shows Vocational and Life Skills participant age distributions.



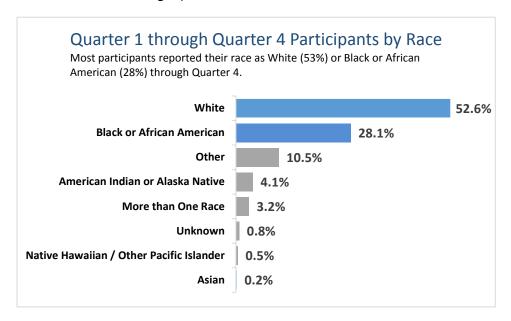
#### VOCATIONAL AND LIFE SKILLS BY AGE

The table below displays the number of participants served in each program by age category. Most programs followed the trend in serving higher numbers of participants in the 20-29 and 30-39 age category.

Program	Under 20	20-29	30-39	40-49	50-59	60-69	Over 70	Total
ABC	2	95	138	81	40	3	0	359
Bristol Station	0	45	41	18	9	2	0	115
CFPN—TRADE	0	65	83	45	35	4	0	232
MCC	29	199	223	134	59	10	1	655
MHA	1	104	120	77	52	10	2	366
Prepared Place	0	5	1	3	3	0	0	12
ReConnect	15	151	194	97	53	16	1	527
ResCare	20	162	130	54	29	0	0	395
Total	67	826	930	509	280	45	4	2661

#### PARTICIPANT DEMOGRAPHICS—RACE

**Note:** Hispanic or Latino/a is captured as a separate ethnicity variable in the data in addition to the racial categories. There are **290** participants **(11%)** listed as Hispanic or Latino/a during this grant cycle. Those that identify as Hispanic or Latino/a are most often represented in the Other **(73%)** or White **(18%)** racial category.



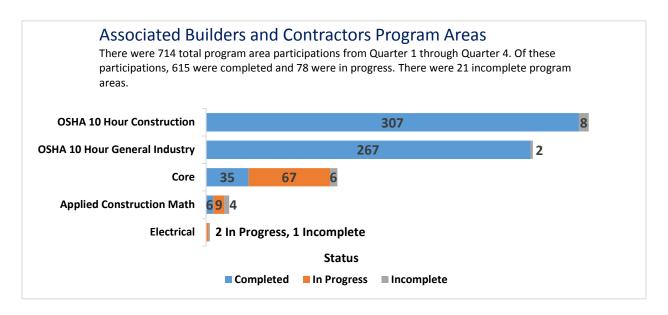
#### QUARTER 1 THROUGH QUARTER 4 PARTICIPANTS BY RACE

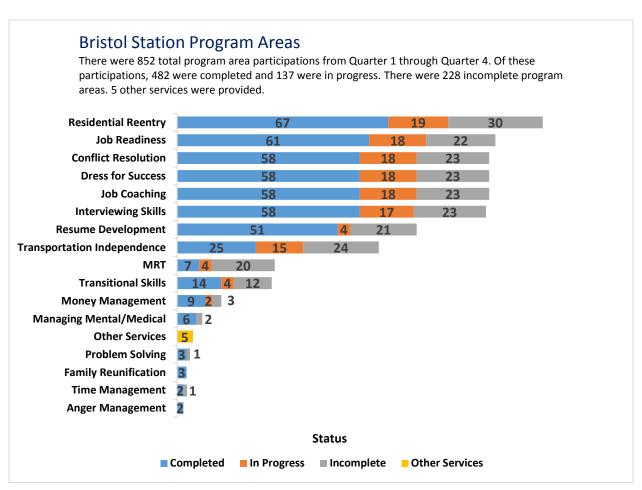
		Bristol	CFPN-			Prepared		
Race	ABC	Station	TRADE	MCC	MHA	Place	ReConnect	ResCare
White	49.6%	67.8%	48.7%	54.7%	55.5%	50.0%	46.5%	55.2%
Black or African								
American	25.9%	27.8%	32.3%	27.5%	28.7%	25.0%	34.2%	20.5%
American Indian or								
Alaska Native	4.5%	3.5%	3.9%	3.1%	5.5%	8.3%	2.7%	6.6%
Asian	0.0%	0.0%	0.4%	0.2%	0.3%	8.3%	0.2%	0.0%
Native								
Hawaiian/Other								
Pacific Islander	0.3%	0.0%	0.4%	0.3%	0.3%	0.0%	0.6%	1.0%
More than One Race	7.5%	0.0%	3.4%	3.8%	3.0%	0.0%	2.7%	0.0%
Other	12.3%	0.9%	10.8%	10.5%	6.8%	8.3%	13.3%	11.4%
Unknown	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.3%
Total	100%	100%	100%	100%	100%	100%	100%	100%

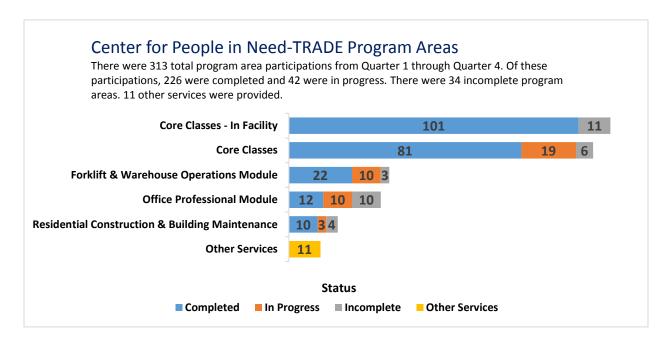
#### PROGRAM AREA OVERVIEW

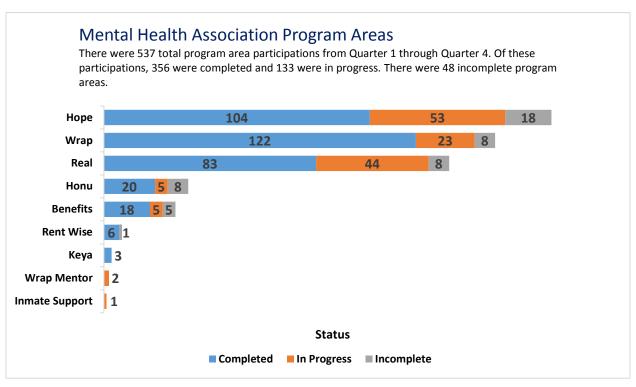
Program area participations for Quarter 1 through Quarter 4 (July 2016-June 2017) are presented below. Program staff work with each participant to develop an individualized plan of programming unique to their needs. Many participants are involved in multiple program areas at each program and some program areas offered are not suitable for each participant. It is not necessary for a participant to complete each program area to be considered a successful participant. Some may only complete one program area, while others may participate in multiple areas either back-to-back or simultaneously in order to complete the program. It is only when participants complete the necessary program areas that program staff will mark an individual as successfully completing. This is determined on an individual basis.

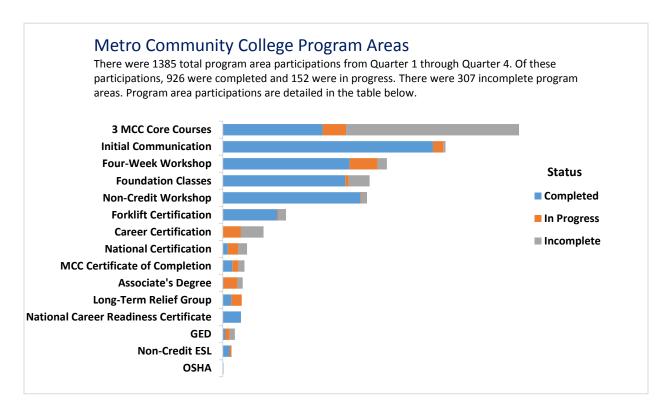
An overview of all program areas each program offers and any updates to program areas is provided in Appendix 2 of this report. Program areas have changed, and in some cases, will continue to change. Therefore, some of the data presented will not match exactly with previous quarterly reports on program areas.



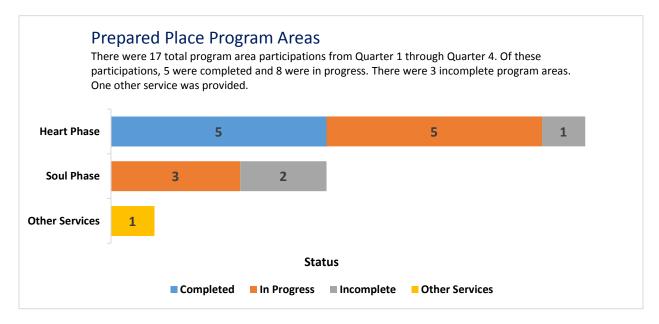


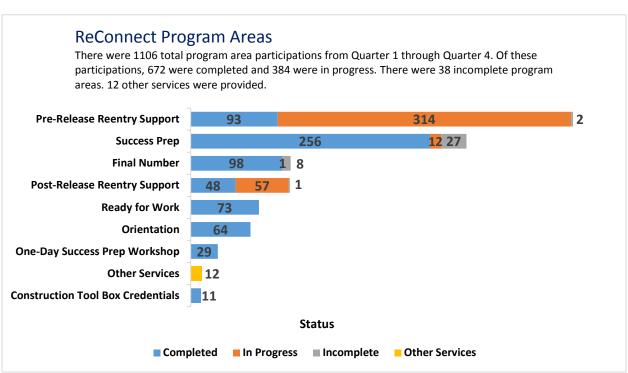


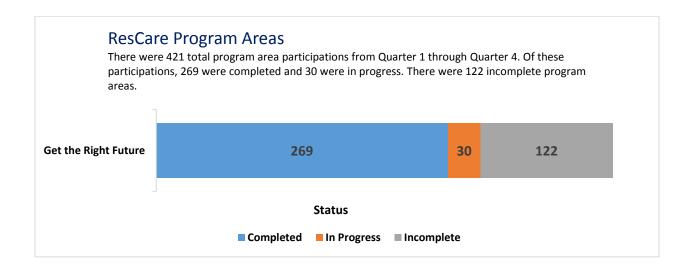




MCC Program Areas	Completed	In Progress	Incomplete	<b>Grand Total</b>
3 MCC Core Courses	115	27	199	341
Initial Communication	242	12	2	256
Four-Week Workshop	146	32	11	189
Foundation Classes	141	4	24	169
Non-Credit Workshop	158	1	7	166
Forklift Certification	63	1	9	73
Career Certification	0	21	26	47
National Certification	6	12	10	28
MCC Certificate of Completion	11	7	7	25
Associate's Degree	1	16	6	23
Long-Term Relief Group	10	12	0	22
National Career Readiness Certificate	21	0	0	21
GED	3	5	6	14
Non-Credit ESL	8	2	0	10
OSHA	1	0	0	1
Grand Total	926	152	307	1385







#### APPENDIX 1: VLS PROGRAM SUCCESS OVERVIEW (UPDATED JUNE 2017)

**Associated Builders and Contractors:** Participants are marked as successfully completing programming depending on where they are taking classes and their individual needs. Success is generally captured after completing OSHA 10 Hour Construction and General Industry training while in correctional facilities. Some participants also move on to a core class in facilities or my take additional classes out in the community after release.

**Bristol Station at Western Alternative Corrections:** Every participant's success will look different. The program plan is very individualized based on risk and needs assessments. Each participant has a different path in both the residential side of the program and the vocational and life skills areas and they work with case managers to determine their programming needs.

**Center for People in Need (TRADE):** TRADE participants in facilities successfully complete once they have finished the Core classes. Those at the work release facility or on parole are successful once the core class is completed and they gain employment. For all other participants, completing Core and one vocational module or securing employment is a successful completion.

**Mental Health Association:** A participant in the Hope program area is successful after maintaining employment for 90 days. A participant in the Benefits program is successful after all applications and a benefit analysis is complete. A Real participant's success varies as it is a highly individualized program. A participant at the Honu house is successful when he or she is able to transition out of the Honu house. Participants may be involved in one or multiple program areas and will be marked successful after completing their program plan.

**Metropolitan Community College (180 RAP):** A participant that completes a class, workshop, or other program area is successful based on the individual plan that is set up with staff. Some participants are in long-term educational courses leading to a degree and may be active for years while others may only participate in a short-term training or workshop.

**Prepared Place:** A successful participant will have gained and maintained employment, completed substance abuse treatment program without reoffending, and will have spent six months in aftercare.

**ReConnect:** A participant is successful on a case-by-case basis. Any participant that has completed Success Prep or Final Number is successful, as is anyone who secures employment. This may vary for those receiving programming in facilities who wish to continue services once released. If a participant does not contact ReConnect for services for 90 days after finishing a program area, that participant will be completed.

**ResCare Workforce Services:** A participant is successful if he or she completes all four weeks of the Get the Right Future program or secures employment during the course of the programming.

#### APPENDIX 2: PROGRAM AREA DESCRIPTIONS (UPDATED JUNE 2017)

The following program area descriptions provide information on different services offered in each program. Each area details the services provided, the benefit or result a participant can hope to get from completing the area, the duration of programming, and the locations the program area is offered. Not all program areas or services are offered at all times and participants may not participate in all program areas during their programming. As each participant goes through programming differently based on their individual needs, these descriptions provide more insight into the program area participations reported. Program areas are updated quarterly to reflect what is currently offered.

#### ASSOCIATED BUILDERS AND CONTRACTORS (ABC)

**Overall Program Description**: The goal of the program is to provide individuals associated with the Nebraska Department of Correctional Services programs with pre-employment training. ABC offers this training through trade-specific apprenticeship training and workbased learning opportunities to facilitate transition to future careers in the construction industry.

#### **Program Areas**

#### NCCER Core Curriculum

- Description: The NCCER Core Curriculum is a prerequisite to all other Level 1 craft curriculum. The CORE curriculum includes Basic Safety, Introduction to Construction Math, Introduction to Hand Tools, Introduction to Power Tools, Introduction to Construction Drawings, Introduction to Basic Rigging, Basic Communication Skills, Basic Employability Skills and Introduction to Material Handling.
- o Benefit/Result: Prerequisite/Certificate/Card
- o **Duration:** 12 weeks attending 2 nights per week
- o Location: NSP, CCCL, CCCO, NCCW, TSCI, WEC

#### OSHA 10 Hour Construction

- O Description: This course provides the worker with an overview of the safety applications on a construction site and increases awareness and understanding of governmental regulations and applications to the trade practices. All certificates received are issued directly from the OSHA Training Institute Outreach Program and meet every application to the OSHA requirements currently in place.
- o Benefit/Result: Certificate/Card
- o Duration: 10 hours
- o Location: NSP, CCCL, CCCO, NCCW, TSCI, WEC

#### OSHA 10 Hour General Industry

O **Description:** This training program is intended to provide entry-level general industry workers information about their rights, employer responsibilities, and how to file a complaint as well as how to identify, abate, avoid, and prevent job related hazards on a job site. The training covers a variety of general industry safety and health hazards that a worker may encounter. Training should emphasize hazard identification, avoidance, control and prevention, not just OSHA standards.

o Benefit/Result: Certificate/Card

o Duration: 10 hours

Location: NSP, CCCL, CCCO, NCCW, TSCI, WEC

#### • Construction Technology 1, 2, and 3

o **Description:** This curriculum will ground the trainee in the basic knowledge and principles of carpentry, masonry, concrete finishing, electrical work, HVAC, and plumbing. He or she will become skilled in different phases of a project from start to finish. Once completing this course, the trainee will be able to interpret construction drawings; perform quality concrete and brickwork; frame walls, ceilings, and floors of a structure; and install the proper wiring and piping for electrical, and plumbing systems.

o Benefit/Result: Certificate/Card

o **Duration:** 12 weeks per level, 2 nights per week

o Location: NSP, NCCW, TSCI

#### • Applied Construction Math

O **Description:** Just seeing the word "math" strikes fear and frustration in the heart and mind of most students. Teachers also understand that a math lesson gets the same reception of any other dreaded chore: "eat your Brussel sprouts, take out the garbage, and learn your MATH". Students and teachers must see the relevance in learning before they will invest the time and commitment needed to master the subject. This book will help you understand the fundamentals of math in a way that is engaging, interesting, and relevant. This book's unique and real-life approach will help you understand how learning and more importantly understanding math will allow you to reach your personal goals as a student and craft professional.

Benefit/Result: Certificate

Duration: 9 weeks 2 nights / weekLocation: NSP, NCCW, TSCI, WEC

#### HVAC

O Description: HVAC Curriculum is a four level program that will be taught during a 4-year period. Each level will be 26 weeks, 1 day per week and 2.5 hours per day for a total of 80 hours. The increasing development of HVAC (heating and air-conditioning systems) technology causes employers to recognize the importance of continuous education and keeping up to speed with the latest equipment and skills. Hence, technical school training or apprenticeship programs often provide an advantage and a higher qualification for employment. NCCER's program has been designed by highly qualified subject matter experts with this in mind. Our four levels, North American Technician Excellence (NATE) recognized, present theoretical and practical skills essential to your success as an HVAC installer or technician.

o Benefit/Result: Certificate/Card – and ultimately earning license in the trade

o **Duration:** 1 year per level, 1 night per week

o Location: ABC Training Centers

#### Electrical

O Description: Electrical Curriculum is a four level program that will be taught during a 4 year period. Each level will be 26 weeks, 1 day per week and 2.5 hours per day for a total of 80 hours. Electricians install electrical systems in structures; they install wiring and other electrical components, such as circuit breaker panels, switches, and light fixtures, and they follow blueprints, the National Electrical Code® and state and local codes. To prepare trainees a career in the electrical field, NCCER offers a comprehensive, 4-level Electrical curriculum that complies with DOL time-based standards for apprenticeship.

o **Benefit/Result:** Certificate/Card – and ultimately earning license in the trade.

o **Duration:** 1 year per level, 1 night per week

o Location: ABC Training Centers

#### Drywall

Description: Drywall Curriculum is a two level program that is taught during a 2-year period. Each level will be 26 weeks, 1 day per week and 2.5 hours per day for a total of 80 hours. Drywall applicators often install walls and ceilings, as well as place insulation, soundproofing, and fire stopping materials behind and onto those walls and ceilings. They may also apply textures and trims to enhance both the interiors and exteriors of the buildings. The two-level curriculum for Drywall covers such subjects as Thermal and Moisture Protection, Steel Framing, and Acoustical Ceilings.

o Benefit/Result: Certificate/Card

o **Duration:** 1 year per level, 1 night per week

o Location: ABC Training Centers

#### Carpentry

o **Description:** Carpentry Curriculum is a three level program that is taught during a 3-year period. Each level will be 26 weeks, 1 day per week and 2.5 hours per day for a total of 80 hours. Carpenters make up the largest building trades occupation in the industry and those with all-around skills are in high demand. Carpenters are involved in many different kinds of construction activities, from building highways and bridges to installing kitchen cabinets. Carpenters construct, erect, install, and repair structures and fixtures made from wood and other materials. This four-level curriculum covers content such as Building Materials, Cabinet Fabrication, and Advanced Wall Systems.

o Benefit/Result: Certificate/Card

o **Duration:** 1 year per level, 1 night per week

o Location: ABC Training Centers

#### Masonry

o **Description:** Masonry Curriculum is a three level program that is taught during a 3-year period. Each level will be 26 weeks, 1 day per week and 2.5 hours per day for a total of 80 hours. The study of masonry is one of the world's oldest and most respected crafts. Masonry construction existed for thousands of years. The remains of stone buildings date back 15,000 years, and the earliest manufactured bricks unearthed by archaeologists are more than 10,000 years old. These bricks were made of handshaped, dried mud. Among the most well-known works of masons are the pyramids of ancient Egypt and Notre Dame Cathedral in Paris. NCCER's three-level curriculum encompasses modules such as Mortar, Metalwork in Masonry, and Estimating.

o Benefit/Result: Certificate/Card

o **Duration:** 1 year per level, 1 night per week

o Location: ABC Training Centers

#### Plumbing

O Description: Plumbing Curriculum is a four level program that will be taught during a 4-year period. Each level will be 26 weeks, 1 day per week and 2.5 hours per day for a total of 80 hours. Most people are familiar with plumbers who come to their home to unclog a drain or install an appliance. In addition to these activities, however, plumbers install, maintain, and repair many different types of pipe systems. For example, some systems move water to a municipal water treatment plant and then to residential, commercial, and public buildings. Other systems dispose of waste, provide gas to stoves and furnaces, or supply air conditioning. Pipe systems in power plants carry the steam that powers huge turbines. Pipes also are used in manufacturing plants, such as wineries, to move material through production processes. NCCER's four-level curriculum covers topics such as Plumbing Tools, Types of Valves, and Potable Water Treatment.

o **Benefit/Result:** Certificate/Card – and ultimately earning license in the trade.

o **Duration:** 1 year per level, 1 night per week

o **Location**: ABC Training Centers

#### BRISTOL STATION—WESTERN ALTERNATIVE CORRECTIONS

Overall Program Description: It is the mission of Western Alternative Corrections, Inc. to provide offenders with an opportunity of self-discovery and re-education relating to behavior and thought process. Through the implementation of a two-pronged approach utilizing both behavioral and cognitive systems, offenders begin to reconfigure their perceptions, interpretations and responses to stimuli; thus reinforcing constructive behavior and focus on goals that replace old habits and mindsets with healthier conduct. This treatment philosophy is evident through the service delivery of the company and community based service providers utilized by Western Alternative Corrections, Inc. The result will be an enhancement of community and offender safety, while at the same time empowering offenders to become valuable assets to their families, friends, and employers.

#### **Program Areas**

#### Residential Reentry

- Description: Bristol Station is based on the federal reentry model which utilizes evidence-based practices to deliver offender specific programming. Reentry services are guided by the Risk, Need and Responsivity principles that dictate the degree of individualized services and programming. Bristol Station offers a variety of programming components to foster life and vocational skills. Some of the programming components include, but are not limited to Correctional Case Management, Moral Reconation Therapy, anger management, transition skills, parenting, job readiness and conflict resolution. Community resources are utilized for substance abuse, mental health and offense-specific treatment. Participants may utilize the residential re-entry program area by residing at Bristol Station during their reentry programming.
- o **Benefit/Result:** The overall goal remains that each individual will successfully reintegrate with their family and transition back into their community. In order to achieve this goal each individual, in conjunction with their case manager, will develop a dynamic transition plan to foster employability skills, obtain and maintain gainful employment, and successfully complete all facets of programming aimed toward lowering recidivism risk.

o Duration: 3-6 Months

o Location: Bristol Station Residential Reentry Center, Hastings, NE

#### • Resume Development

- Description: Bristol Station utilizes components of the Offender Workforce
   Development Specialist (OWDS) curriculum for this facet of programming. Participants work one on one with their case manager to develop a functional resume.
- o **Benefit/Result:** With the aid of their resume, Participants will have more access to interviews with perspective employers.

o Duration: 1 to 2 weeks

o Location: Bristol Station Residential Reentry Center, Hastings, NE

#### Interviewing Skills

- Description: Bristol Station utilizes components of the Offender Workforce Development Specialist (OWDS) curriculum for this facet of programming. Participants will work one on one with their case manager to develop behavioral interviewing skills, learn how to answer interview questions in an appropriate manner, prepare a narrative to explain their criminal history in an interview, and participate in mock interviews.
- Benefit/Result: Development of effective interviewing skills to increase likelihood of obtaining gainful employment.

o Duration: 1 to 3 weeks

o Location: Bristol Station Residential Reentry Center, Hastings, NE

#### Job Readiness

- Description: Bristol Station utilizes components of the Offender Workforce Development Specialist (OWDS) curriculum for this facet of programming. Participants working one on one with their case manager will utilize interest profilers, such as ONET, to help identify employment interests that in turn assists in the development of a targeted job search. Participants will obtain all necessary documents required to gain employment (i.e. birth certificate, state identification, driver's license, and Social Security Card). Participants will learn how to fill out job applications on-line and using paper formats. Participants will also be introduced to effective job search strategies.
- o **Benefit/Result:** Participants will be ready to begin their job search in order to find a personally rewarding career. Increased likelihood of obtaining gainful employment.

o Duration: 1 to 3 weeks

o Location: Bristol Station Residential Reentry Center, Hastings, NE

#### Dress for Success

- Description: Bristol Station utilizes components of the Offender Workforce
  Development Specialist (OWDS) curriculum for this facet of programming. Participants
  will work with their case manager to locate local resources for clothing and obtain
  appropriate clothes for interviews and working conditions.
- o **Benefit/Result:** Participants will have appropriate clothing for interviews and work.
- o **Duration**: 1 week
- o Location: Bristol Station Residential Reentry Center, Hastings, NE

#### Conflict Resolution

- Description: Bristol Station utilizes components of the Offender Workforce
   Development Specialist (OWDS) curriculum for this facet of programming. Participants will work one on one with their case manager to learn proper techniques in dealing with supervisors and fellow co-workers when conflict arises in the work place.
- o **Benefit/Result:** Participants will be able to appropriately address stressors and communicate in the workforce in order to minimize the risk of losing their employment.
- o **Duration:** Ongoing for the duration of their stay at Bristol Station
- o Location: Bristol Station Residential Reentry Center, Hastings, NE

#### • Job Coaching

- Description: Bristol Station utilizes components of the Offender Workforce
   Development Specialist (OWDS) curriculum for this facet of programming. Participants
   will work one on one with their case manager to learn techniques of maintaining their
   employment.
- o **Benefit/Result:** Participants will be able to recognize and utilize techniques of personal communication to ensure career goal enrichment. Participants will also learn how to go about appropriately leaving a place of employment.
- o **Duration:** Ongoing for the duration of their stay at Bristol Station
- o Location: Bristol Station Residential Reentry Center, Hastings, NE

#### MRT

- o **Description:** Moral Reconation Therapy (MRT) is a systematic treatment strategy that seeks to decrease recidivism among juvenile and adult criminal offenders by increasing moral reasoning. MRT is a "systematic, cognitive-behavioral, step-by-step treatment strategy designed to enhance self-image, promote growth of a positive, productive identity, and facilitate the development of higher stages of moral reasoning." MRT systematically focuses on seven basic treatment issues:
  - confrontation of beliefs, attitudes and behaviors
  - assessment of current relationships
  - reinforcement of positive behavior and habits
  - positive identity formation
  - enhancement of self-concept
  - decrease in hedonism and development of frustration tolerance
  - development of higher stages of moral reasoning

## o Benefit/Result:

- MRT is designed and developed to target issues specific to an offender population.
- MRT has shown to reduce the recidivism rate of offenders by between 30% and 50% for periods up to 20 years after release
- MRT improves offender compliance to rules in an institution or while under supervision in the community
- MRT will increase offenders' moral reasoning, decrease dropout rates, increase sense of purpose and reduce antisocial thinking and behavior
- o **Duration:** MRT is delivered in weekly open-ended groups, which allows for maximizing resources. There are 12 steps in the MRT curriculum.
- o Location: Bristol Station Residential Reentry Center, Hastings, NE

### Family Reunification

- Description: The Family Reunification course utilizes the journaling program titled;
   Getting it Right, Contributing to the Community, Personal Growth by The Change
   Companies. Participants will be assigned homework and the last session of the family reunification class would involve the participants' family attending.
- Benefit/Result: Increased positive communication with family, development and/or repair of family relationships and development of a positive support system.
- o **Duration:** The group will be facilitated by a Bristol Station employee and would be offered for a total of four one-hour sessions.
- o Location: Bristol Station Residential Reentry Center, Hastings, NE

## Parenting Skills

- o **Description**: Bristol Station utilizes two different curriculums for parenting. The curriculum utilized for the participant are based on the needs of the participant from the risk/need assessment. Bristol Station utilizes 24/7 Dad™ & Parenting Wisely. The 24/7 Dad™ program, offered through the National Fatherhood Initiative, is the most comprehensive fatherhood program available. Individuals having the need for additional parenting skills/training outlined in their Individual Program Plan (IPP) will be referred to community agencies for this support service.
- o Benefit/Result: Development of parenting skills
- o **Duration**: Parenting wisely, offered through Family Works, Inc., is eight hours of classroom time and the course would be set up in four, two-hour sessions.
- o Location: Bristol Station Residential Reentry Center, Hastings, NE

#### Transitional Skills

- Description: Bristol Station utilizes The Change Companies, Interactive Journaling product, Transition Skills Program. The group will be facilitated by WAC Staff and will be no larger than 12 participants. There are multiple journaling sections that focus on a different topic relevant to re-entry. The sections are:
  - Realistic expectations
  - Healthy relationships
  - Managing your time
  - Handling social influences
  - Roadblocks in transition
  - Thinking for a change
  - Authority figures
  - Managing your anger
  - Your safety net
- o **Benefit/Result**: Participants work to develop key skills that help them make responsible choices and avoid future incarceration.
- o **Duration**: It is designed so that residents can join the group at any point in the process, which generally takes approximately nine weeks. The group will meet for no less than one hour and will be scheduled to compliment the participants' work hours.
- Location: Bristol Station Residential Reentry Center, Hastings, NE

# Money Management

- Description: Participants will work independently with their assigned case manager utilizing the "Basic Money Management" workbook. The curriculum will address challenges with the management of finances and making healthy financial choices.
- o **Benefit/Result:** Development of a working budget and development of financial responsibility.

o **Duration**: Ongoing

Location: Bristol Station Residential Reentry Center, Hastings, NE

## Managing Mental/Medical

Description: Bristol Station utilizes community resources for mental health needs.
 Participants are referred by their assigned case manager to ensure continuity of care or to establish care.

o Benefit/Result: N/A

Duration: N/ALocation: N/A

#### Health

o **Description**: Bristol Station utilizes community resources for health needs. Participants are referred by assigned case manager to ensure continuity of care or to establish care.

o Benefit/Result: N/A

Duration: N/ALocation: N/A

# Problem Solving

 Description: Bristol Station will utilize The Change Companies' Communication Skills, evidence-based, interactive journaling techniques that will address three problem areas for participants: effective communication skills, anger management, and healthy relationships.

o Benefit/Result: Development of appropriate problem solving techniques and skills.

o Duration: 6 weeks

o Location: Bristol Station Residential Reentry Center, Hastings, NE

### Time Management

- o **Description**: Participants will work with their case manager to assist in identifying and practicing good time management techniques.
- o **Benefit/Result**: Participants will utilize good time management techniques to maximize their efficiencies and minimize unhealthy down time.

o **Duration**: Ongoing

o Location: Bristol Station Residential Reentry Center, Hastings, NE

# • Anger Management

- Description: Bristol Station will utilize The Change Companies', evidence-based, interactive journaling techniques that apply Motivational Interviewing principals, cognitive-behavioral strategies and the behavior change model to address anger and the triggers.
- o **Benefit/Result**: Participants will develop frustration tolerance skills, anger-reducing techniques in order to make changes in their thinking, feelings and behaviors.
- o **Duration**: 4 to 6 Weeks
- o Location: Bristol Station Residential Reentry Center, Hastings, NE

# • Transportation Independence

- o **Description:** Participants will work one on one with their case managers to obtain and maintain a reliable mode of transportation.
- o **Benefit/Result:** Participants will have obtained a vehicle or other mode of transportation that is suitable to their needs.
- o **Duration**: 1 to 6 months
- o Location: Bristol Station Residential Reentry Center, Hastings, NE

# MENTAL HEALTH ASSOCIATION

**Overall Program Description:** MHA-NE programs and services are designed to work together to provide people living with severe behavioral health issues with meaningful and effective "wrap-around" support services. This holistic approach provides program participants with the ability to access the services they need as they need them.

#### **Program Areas**

#### HOPE

- o **Description:** Supported employment programs help people find competitive jobs that are based on the person's preferences and abilities.
- Eligibility is based on an individual's choice. Employment specialists coordinate plans with the treatment team if desired by participant.
- Competitive employment is the goal. The focus is community jobs that pay at least minimum wage or better. The job search starts immediately.
- There are no requirements for completing extensive pre-employment assessment and training or intermediate work experiences.
- Follow-along support is continuous. Choices and decisions about work and support are individualized based on the person's preferences, strengths, and experiences.
- o Benefit/Result: Employment
- o Duration: 90 Days
- o Location: Honu, Region V, Community

#### REAL

- Description: REAL provides ongoing community-based support services to participants including advocating and supporting participants wishing to find their own housing, referral and assistance obtaining other community services, interpersonal and conflict resolution skills, and helping inmates prepare for discharge back into the community. Some of the REAL program services include:
- Assistance in finding and maintaining safe, affordable and adequate permanent housing of their choice
- Assistance over-coming barriers and challenges
- Community integration activities
- Support groups
- Community education on reentry
- Acquiring basic life needs (food, clothing, personal hygiene products)
- System navigation (behavioral and physical health services)
- Other assistance as identified by the participant
- o **Benefit/Result:** Housing and Public Assistance
- o **Duration:** Varies by Participant Need
- o Location: In Community, Region V, Facilities, Honu House, Keya House

#### Honu

- Description: HONU Home provides participants with 90 days of transitional housing in a safe, stable and supportive environment along with:
- o 24/7 peer support, wellness and recovery education to help them manage their behavioral health issues, life skills training including tenant education (RentWise), communication and interpersonal skills, navigating the community, transportation and other activities identified by the participant, warm line where anyone can call in and access a friendly and supportive person to talk to, basic life needs - food, clothing, personal hygiene products, accessing healthcare, healthcare system navigation, and community/social integration activities

o Benefit/Result: Transitional Living

Duration: Up to 90 daysLocation: Honu House

# Keya

 Description: Keya is a short-term stay facility for participants transitioning to treatment facilities or other housing. Participants complete Wellness Vision and Action Plan and participate in group events.

o Benefit/Result: Keeps participants out of ER and expensive treatment centers

Duration: Up to five daysLocation: Keya House

## Benefits

O Description: The comprehensive benefits program is designed to help individuals who receive social security benefits be able to make informed choices when they return to work. Often times, benefits are affected by income from work. Beneficiaries receiving Social Security Disability Insurance and/or Supplemental Security Income receive a written benefits analysis that is tailored to the individual participant's benefits situation and stated work goal. The Benefits Specialist will provide education about applicable work incentives. Follow-up services are provided at regular scheduled intervals and at critical touch points which are identified at the initial meeting. Beneficiaries can receive assistance in communicating with the Social Security Administration, Nebraska Department of Health and Human Services, General Assistance, Housing or any other public assistance. The Benefits Specialist promotes, teaches, and emphasizes benefits literacy.

o **Benefit/Result:** Documentation/Income/Housing/Other Public Assistance

o **Duration**: Varies based on need

o Location: Region V

## • Inmate Support

o **Description:** Peer and social support for those individuals still incarcerated.

o Benefit/Result: Support

o **Duration:** Varies by Participant Need

Location: NDCS Facilities

#### **Rent Wise**

 Description: RentWise is a six module curriculum that helps individuals prepare to be successful renters. Participants in the group receive a RentWise Workbook and Organizer.

Modules include: Communication and Conflict Resolution, Managing Money, Finding a Place to Call Home, Getting Through the Rental Process, Taking Care of Your Home, and When You Move Out. The workbook contains the six modules and the organizer provides a place for renters to store rental records such as leases and letters to and from the landlord. The workbook also includes twelve worksheets and a resource guide. The groups are held in the community. The workshop is held one day a week for six weeks and each session is an hour and a half in length. Participants will receive a certificate at the completion of the course that they can show to landlords that they have a desire to be good tenants.

o **Benefit/Result**: Certificate

Duration: Six Weeks

o Location: In Community, Region V

#### WRAP

- Description: WRAP has been proven to be a highly effective education tool that provides participants with the opportunity to individually craft their own wellness program. MHA-NE was instrumental in bringing WRAP to Nebraska in 2005. All staff have participated in WRAP workshops, and MHA currently has two advanced (Train the Trainer) and 12 group facilitators on staff.
- The key elements of a WRAP Plan include:
- **Wellness Toolbox:** This is a listing of things the participant has done in the past, or could do, to help them stay well, and also things they could do to help them feel better when they are not doing well.
- Daily Maintenance Plan: Helps the participant recognize those things which they need to do to remain healthy. The three elements of the plan include 1.) A description of yourself when you are well; 2.) The Wellness Tools you know you must use every day to maintain your wellness; and 3.) A list of things you might need on any day to stay well.
- Identifying Triggers and an Action Plan: Triggers are external events or circumstances that may produce very uncomfortable emotional or psychiatric symptoms, such as anxiety, panic, discouragement, despair, or negative self-talk.
- Identifying Early Warning Signs and an Action Plan: Early warning signs are internal and may or may not arise in reaction to stressful situations. In spite of a person's best efforts to take care of themselves, they may begin to experience early warning signs, subtle signs of change that indicate they may need to take further action.
- Identifying When Things Are Breaking Down and an Action Plan: Sometimes a person experiences feelings and behaviors that indicate he or she needs to take immediate action to prevent his or her mental health from worsening. When the consumer writes the action plan, he or she prepares for times when things are breaking down by listing actions that will reduce symptoms.
- Crisis Planning: Similar to a medical advanced directive, the crisis plan gives the person
  the opportunity to identify how they would like to be treated when a crisis occurs.
  Although not recognized as a legal document in Nebraska, many law enforcement and
  emergency services personnel will honor it wherever possible.
- Post Crisis Planning: A prepared course of action to help the person regain their mental wellness, identifying preferred care and support personnel, course of treatments and medications.

o Benefit/Result: Action Plan

o Duration: 8 Weeks

o Location: Honu House, NDCS Facilities

# METROPOLITAN COMMUNITY COLLEGE

**Overall Program Description:** MCC currently provides an extensive array of education and work readiness training both within area correctional facilities and to individuals re-entering society.

#### **Program Areas**

#### Initial Communication

- Description: Meet with students to discuss career planning, program determination, scholarship information, registering for classes and training, financial aid/funding information, conduct assessments, create educational plans and assist students with community resources referrals.
- Benefit/Result: Help students determine a career pathway and/or access immediate employment or community resources. Initial communication helps to determine program participants' next steps.
- o **Duration**: Varies
- Location: OCC, CCC-O, NCYF, TSCI, NCCW, MCC (Re-Entry)

#### Forklift Certification

- o **Description:** Comprehensive training for population to gain forklift certification
- o Benefit/Result: Receipt of Certificate of Completion and possible employment
- o **Duration**: 1 day
- o Location: MCC's Fort Omaha Campus or South Omaha Campus

# OSHA: One-day training

- o **Description:** Comprehensive training in mandated job safety requirements and guidelines
- o Benefit/Result: Receipt of OSHA certification and possible employment
- o **Duration:** 1 week or 4 weeks (1 week for 10 hour; 4 week for 30 hour)
- o Location: OCC, MCC

### Non-Credit Workshops

- Description: Life skills training and education
- Benefit/Result: Receipt of Certificate of Completion, acquire life skills and possible employment
- o **Duration:** 1 2 days
- Location: OCC, CCC-O, NCYF, TSCI, NCCW, MCC (Re-Entry)

# National Certification – Certified Production Technician, Manufacturing Skills Standards Council

- Description: Participants complete four courses in safety, quality practices and measurement, manufacturing processes and production and maintenance awareness.
   After successfully passing four assessment tests, participants receive a national certification.
- o Benefit/Result: Opportunities for gainful employment in manufacturing
- o **Duration:** 1 quarter to 1 year (depending on location of participant)
- o Location: OCC, MCC

#### GED

- Description: Noncredit study to prepare for official GED testing (high school equivalency)
- o Benefit/Result: Acquisition of official GED
- o **Duration:** Dependent on skill level of participant
- o Location: MCC

#### Non-Credit ESL

- Description: Noncredit course offering basic introduction to the English language by those whose second language is English
- o Benefit/Result: Building language skills in order to communicate more effectively
- o **Duration:** Dependent on skill level of participant
- o Location: OCC, MCC

### • Foundation Classes

- Description: Credit classes: WORK 1400 Employability Skills and WORK 0900 Intro to Microcomputers
- o **Benefit/Result:** These are the core classes for the program and give participants skills to succeed in other MCC courses. They develop life skills, as well.
- o **Duration**: 1 quarter
- o Location: OCC, MCC, NCCW, NCYF, TSCI

### • 3 MCC Core Courses

- o **Description:** Completion of any 3 college credit courses
- o **Benefit/Result:** college credit
- o **Duration:** 9 months or longer
- o Location: OCC, NCYF, NCCW, TSCI, CCC-O, MCC

## • MCC Certificate of Completion - noncredit

 Description: Issued to program participants who complete MCC noncredit workshops or trainings

o **Benefit/Result:** Helps participants to build life skills

o **Duration**: Ongoing

Location: OCC, NCYF, NCCW, TSCI, CCC-O, MCC

# MCC Certificate of Completion – credit (Diversified Manufacturing)

- Description: Participants who complete four core diversified manufacturing courses receive a certificate from MCC and have an opportunity to receive a national certification
- Benefit/Result: Participants will be introduced to various employers with gainful employment opportunities
- o **Duration:** 1 quarter to 1 year (depending on location of participant)

Location: OCC, MCC

- Career Certificate: Professional Skills, Financial Studies, General Management, Customer Service Representative, Manufacturing Process Operations, Residential Carpentry, General Construction/Remodeling
  - o Description: Participants complete an average of 28-32 focused credit hours
  - o **Benefit/Result:** Participants achieve a career certificate and may continue on to the next stackable credential
  - o **Duration:** 1 year 2 years (depending on location of participant)

o Location: OCC, MCC

# • Associate degree

o **Description**: Any one of the 100+ associate degree programs offered at MCC

Benefit/Result: Receipt of an associate degree

o **Duration**: Dependent on student commitment and schedule

Location: OCC, NCYF, NCCW, TSCI, MCC

### • Long Term Relief

- Description: Group created to support individuals who have been incarcerated for over 10 years and/or served multiple sentences with the purpose of increasing knowledge of current technology, referrals to community resources for transition preparation and to build peer support.
- o Benefit/Result: Successful transition to community and healthy relationships

o **Duration**: Ongoing or self-terminated

Location: CCC-O and MCC

## ACT National Career Readiness Certificate (NCRC)

o **Description:** The NCRC measures and certifies essential work skills needed for job success. It is widely used by employers, educators, workforce developers, and others to provide evidence that job seekers have the skills employers are looking for. During this course, participants will have an opportunity to participate in NCRC testing. The testing consists of three assessments: Applied Mathematics, Locating Information, Reading for Information.

o Benefit/Result: Certificate

o **Duration**: 3 Hours

Location: OCC, NCCW, TSCI, MCC, NCYF, CCCO

## **Four-Week Workshops**

# Welding

o **Description:** Noncredit training and credit education

o **Benefit/Result:** Skilled laborers for entry level welding employment upon release

o **Duration:** 4 weeks to 11 weeks

o Location: OCC

# Keyboarding

o **Description:** Introduction to keyboarding and keyboard skill building

o Benefit/Result: Able to navigate keyboard and utilize technology more efficiently

o Duration: 4 weeks Location: OCC

### Mastering Soft Skills: Time Management

o **Description:** Enables participants to explore the value of time and diagnosing time management issues in personal planning as well as workplace.

o Benefit/Result: Improve personal development and gain employability skills

o Duration: 4 weeks

o Location: OCC

# Mastering Life Skills: Decision Making

o **Description:** Assists students in the study of identification and choice determination of alternatives based on the values and preferences as it relates to individual decision making

o **Benefit/Result:** Achieve maximum results in personal and employment related areas

o Duration: 4 weeks Location: OCC

## • Mastering Soft Skills: Goal Setting

- o **Description:** Participants explore personal capabilities and effective goal setting strategies along with relationship skills.
- Benefit/Result: Establishing steps in a timeline in which goals and objectives are accomplished

Duration: 4 weeksLocation: OCC

## Mastering Soft Skills: Relationship Building

- o **Description:** Participants reengineer attitude and understand its influence on behavior as it relates to mastering soft skill strategies in the workplace and in general.
- Benefit/Result: Enhanced holistic development of participants and improved employability skills

Duration: 4 weeksLocation: OCC

# Note Taking and Listening

o **Description:** Four-week workshop where participants will explore various note-taking strategies and develop mind maps that assist in retention and application of information in the classroom and in general.

o Benefit/Result: Completion Certificate

o **Duration:** Four Weeks

o Location: OCC

### Communication Skills

o **Description:** Effective communication skills, including listening and responding.

 Benefit/Result: Healthy communication skills as well as the opportunity to take college credit courses

o **Duration:** Four Weeks/1.5 hours each week

o Location: NCYF

#### Conflict Resolution

Description: Appropriate conflict resolution for different situations

o **Benefit/Result:** Effective ways to deal with conflict, the opportunity to take college credit courses

o **Duration:** Four Weeks/1.5 hours each week

Location: NCYF

# • Practical Skills

o **Description:** Problem solving solutions for today's youth

o **Benefit/Result:** Learning to utilize positive behaviors for life choices.

o **Duration:** Four Weeks/1.5 hours each week

o Location: NCYF

# Choices

Description: Teaches healthy behavior choices for a productive life.
 Benefit/Result: Learning to utilize positive behaviors for life choices.

o **Duration:** Four Weeks/1.5 hours each week

o Location: NCYF

# RECONNECT

Overall Program Description: Our organization's mission and the objectives of ReConnect2Success, our reentry program, relates to increasing public safety and reducing recidivism by helping men and women returning from prison gain skills, connect with resources, and grow their capacity to become self-sufficient so they are no longer vulnerable to engaging in behaviors that cause them to reoffend or prey on the community. Our program's primary purpose is to help increase the reentry success rate of returning men and women by providing them with the support to help them reach their full potential while recognizing the concerns of public safety.

### **Program Areas**

- Orientation/Pre-Release Reentry Support/Post-Release Reentry Support/Ready for Work
  - Description:
    - ReConnect2Success (R2S) is a comprehensive reentry program that provides support and services to help clients navigate reentry barriers with focus on employment.
    - Client is referred to program by parole, probation, community partners, or voluntary walk-in.
    - Client participates in Orientation Workshop that focuses on helping client identify and address overall reentry barriers and develop a reentry plan.
    - Client must complete the Orientation Workshop to participate Ready4 Work-Job and Career Readiness workshop to prepare clients for the world of work with emphasis on employment readiness and job retention skills.
    - Client participates in Reentry Support to help client manage reentry plan, meet reentry goals and effectively utilize available community resources
  - o **Benefit/Result:** To help clients begin to develop skills to make them more successful in the labor market
  - O **Duration:** Workshop plus ongoing support. In 4-6 weeks, we hope to have participants employed.
  - o Location: ReConnect2Success Office
- One-Day Success Prep Workshop

o **Description:** Life Skills Program offered only once while visiting WEC facility

o Benefit/Result: Certificate

Duration: One dayLocation: WEC

## Success Prep

- O Description: Success Prep is a 5-week life skills program offered in LCC, NSP, TSCJ, CCCO, OCC, and NCYF. Client enrolls in the class or is assigned to the class. Intake is completed during the first class, and participant becomes a client. Upon completion of Success Prep, Client may participate in pre-release reentry support. Client is assisted with developing transition and reentry plan, provided career and educational resources upon request and helped with identifying community resources for help upon release. Client is encouraged to engage with R2S upon release.
- Benefit/Result: To help clients examine thinking skills and begin preparing for reentry and to help them look at their prison sentence as a positive experience for growth
- o **Duration:** 5 weeks with follow up support
- Location: NDCS facilities

#### • Final Number

- O Description: The purpose of Final Number to prepare participants to take advantage of opportunities provided in prison lo make this their final number. Client participates in Final Number, a two-week workshop. Upon completion, client is encouraged to enroll in Success Prep. Client may begin requesting reentry support and participate in Reentry Support Programming and will begin receiving help to develop reentry planning, explore job and career options, and hone life skills.
- o **Benefit/Result:** Help clients to shift their thinking regarding prison so they can take advantage of all opportunities to make this their final number. Also prepares clients to participate in Success Prep.

Duration: 2 weeksLocation: DEC only

#### Construction Tool Box Credentials

- o **Description:** Provides training that leads to what the profession refers to as portable credentials in the construction industry.
- o **Benefit/Result:** To help participants gain entry level industry recognized credentials to maximize their opportunities for employment
- o **Duration:** 40 hours 5 Days
- o Location: ReConnect2Success Office

# **RESCARE**

**Overall Program Description:** ResCare's purpose is to assist people to achieve their highest level of independence, and this philosophy guides the nearly 50,000 employees of ResCare in every one of its lines of business. In our existing Nebraska reentry program, this purpose is expressed by RWS through our commitment to understanding each ex-offender's needs, addressing their unique barriers to employment, and offering them the post-incarceration support and motivation they need to move forward in their lives.

## **Program Areas**

# Get the Right Future/Pathway (includes the following components)

## Weekly Job Search

- o **Description:** Research local job listings and apply for positions as appropriate
- o **Benefit/Result:** Identify employment opportunities that are available. Gain meaningful employment.
- Duration: 4 weeks
- o Location: Omaha, Norfolk, Gering

## • Master Application

- Description: Document that contains job seeker's skills, employment history, education and reference information
- Benefit/Result: Accurate and complete employment applications with little need for research
- Duration: 1 day
- Location: Omaha, Norfolk, Gering, NCCW, NSP

#### • Turnaround Letter

- Description: Letter to employer that describes the job seeker's conviction and subsequent personal and professional growth
- o Benefit/Result: Job seeker shares conviction information in a positive manner
- o Duration: 1 day
- o Location: Omaha, Norfolk, Gering, NCCW, NSP

#### Resume PRO

- o **Description:** ResCare online resume generator
- o **Benefit/Result:** professional and complete resumes in various styles that uses key words for recruitment search engines
- o Duration: 1 day
- o Location: Omaha, Norfolk, Gering, NCCW

#### NE WORKS Resume

- o **Description:** Complete set of employment tools for job seekers including employment opportunities, resume posting, education, training, and labor market information
- o Benefit/Result: Networking, job opportunities, labor market education
- o Duration: over 4 weeks
- o Location: Omaha, Norfolk, Gering

### Cover Letter Template

- Description: Provides a personalized introduction of the job seeker and positionspecific skills, education, and employment history
- Benefit/Result: Allows job seeker to tailor relevant skills and abilities directly related to the employment opportunity
- o **Duration**: 1 day
- o Location: Omaha, Norfolk, Gering, NCCW, NSP

#### • 2 Mock Interview & Turn Talk

- o **Description:** Simulated job interview to prepare job seeker for future interviews
- o **Benefit/Result:** Reduces stress and anxiety related to interviewing. Provides feedback to the job seeker to prepare for future employer interviews. Provides accountability and opportunity to disclose conviction and share how conviction has positively impacted professional and personal growth.
- o Duration: 2 days
- Location: Omaha, Norfolk, Gering, NCCW, NSP

# Community Service (2 days)

- o **Description:** voluntary work to help an organization
- Benefit/Result: Opportunity for job seekers to provide service to the community to build mutual trust and respect. Allows job seeker to practice soft skills. Provides opportunity to observe and provide feedback regarding soft skills.
- o **Duration**: 2 days
- o Location: Norfolk

# 4 (minimum) ResCare Academy Certificates

- Description: online courses to close skill gaps and strength skill sets to prepare job seekers for employment
- o **Benefit/Result:** enhance and gain additional job readiness skills, soft skills and marketable skills. Job seeker demonstrates competency by a score of 80% or higher on learning test and receives a certificate of achievement
- o Duration: 4 weeks
- o Location: Omaha, Norfolk, Gering, NCCW

# TRADE—CENTER FOR PEOPLE IN NEED

Overall Program Description: TRADE's mission is to provide comprehensive services and opportunities to support low-income, high needs families and individuals as they strive to lift themselves out of poverty and achieve economic self-sufficiency. This is done by assisting other human service agencies that are providing for the social and economic needs of low-income, high needs families and individuals, providing for the emergency, basic needs of families through delivery of direct services, actively advocating for systemic changes through federal, state and local policy makers, developing and supporting educational programs, increasing job training, and improving computer skills for low-income workers.

### **Program Areas**

#### Core Classes

- Description: The Core Schedule is held over a two-week period with participants spending four hours in class, five days a week. Core classes currently consists of the following: Effective Communication, Conflict Resolution, Workplace Etiquette, Personal Finance, Healthy Relationships, OSHA general industry, Basic Computers, Victim Impact, Workplace Diversity, and Relapse Prevention, Job prep (master application, resume, turnaround letter.)
- Benefit/Result: Positive Workplace Attitudes and Behaviors, as well as personal responsibility. OSHA general 10-hour safety card, master application, resume, turnaround letter, communication workshop certificate.
- o **Duration:** Two Weeks, schedule varies when provided in facilities
- Location: Center for People in Need, NSP\*, LCC\*
   \*Relapse prevention, OSHA not offered in facilities

## • Family Support

- Description: The Center for People in Need provides yearlong case management and a multitude of community based support programs. These other support services include: daily food programs, emergency utility assistance, low income bus passes, healthcare enrollment and general assistance enrollment, city wide resource handbook, six major client give away events per year to include, back to school, and holiday specific events. Trade graduates earn bonus points through program participation to be used for household items such as, kitchenware, bedding, furniture, clothing, and cleaning supplies.
- o **Benefit/Result:** Support to overcome barriers to success
- o **Duration:** Indefinite based on federal low-income qualifications
- o **Location**: Center for people in need

#### Office Professional Module

- O **Description:** This training encompasses a wide variety of occupations that continues to be in growth distribution mode for the foreseeable future. There are a wide variety of occupations that fall under the heading of Office and Administrative Support Occupations. Example occupations are customer service representative, administrative assistants, retail salespersons and managers, insurance processing and claims clerks, dispatching and distribution workers to names a few. Our skill-building courses include but are not limited to the following topics: typing and keyboarding for business professionals, computer training, customer service training and business telephone etiquette, Microsoft Office software education and training. Each lesson will build on the lesson before it, utilizing a combination of classroom training and hands on scenarios in office settings.
- Benefit/Result: Technology and customers service skills, competency profile, certified typing test, and completion certificate

o Duration: Six Weeks

o Location: Center for People in Need

## Forklift & Warehouse Operations Module

- O **Description:** This training provides participants with skills in warehouse and dock safety, proper lifting techniques, handcart and pallet jack handling, pallet loading and stacking and inventory control. Successful program participants receive forklift certification, preparing them to enter directly into warehouse/forklift employment.
- Benefit/Result: Warehouse operation and workplace safety knowledge, forklift certification card

o Duration: Six Weeks

o Location: Center for People in Need

### • Residential Construction & Building Maintenance

- O Description: Construction carpentry skills training provides trainees with knowledge and skills in the use of carpentry tools and materials, rough carpentry and framing, exterior finishing, and interior finishing. The training will cover the use of hand tools, portable power tools, stationary power tools, wood and wood products, fasteners, blueprint reading and building codes, building layout, floor framing, wall and ceiling framing, the use of scaffolds and ladders, roof framing, windows and doors, interior finish, insulation and wall finish, and stair framing and finish. Training will occur in both the classroom and in the construction lab. Contextualized instruction will be used for construction carpentry skills.
- Benefit/Result: Equipment safety, workplace safety, skills for construction industry, competency profile, completion certificate
- o **Duration:** Six weeks; **Location:** Center for People in need

# PREPARED PLACE

Overall Program Description: Hope of Glory Ministries brings restoration and hope to homeless and addicted individuals in the Greater Omaha Area by providing family support, housing, employment, spiritual support, and substance abuse counseling services. Our purpose is to assist individuals and families to attain self-sufficiency through spiritual awareness programs, rehabilitation programs, life skills, career development and job training. Hope of Glory's Prepared Place program is a transitional living facility offering prisoner re-entry supportive services and substance abuse treatment, serving men and women who would otherwise be homeless during their transition from incarceration, on parole, or under supervision of State/ Federal Probation back into the community. Our mission directly aligns with the NDCS's call for non-profit community-based organizations to provide life skills training that prepares such individuals for and results in meaningful employment. The mission statement embodies our systemic approach, attending not only life skills, career development and job training, but also by providing basic needs supports for family, housing, spiritual and substance abuse counseling. Note: William's Prepared Place rebranded to Prepared Place in March 2017.

#### **Program Areas**

#### Heart Phase

- Description:
- o Two month minimum & four month maximum
- o 90 days restriction
- Assigned to counselor
- o Intake screening paperwork completed
- o CD evaluation completed
- o 30-day treatment plan
- o Review and demonstrate understanding of rules, policies, and guidelines
- o Benefit/Result: Transition to Soul Phase
- Duration: Two-four monthsLocation: Prepared Place

#### Soul Phase

- Description:
- o Two month minimum & four month maximum
- o Adapt to the program's community, principles and environment
- o Demonstrate acceptance of the program's principles and culture
- o Gain employment or participate in community service
- o Regular completion of power statements, gratitude lists, daily inventory
- Weekly budget completed
- o Benefit/Result: Transition Certificate
- Duration: Two-four monthsLocation: Prepared Place

#### Mind Phase

- O Description:
- o Two month minimum & four month maximum
- o Advanced participation actions
- Service work completed
- o Role model for new program members
- o Community give back
- o Relapse prevention plan completed
- o Benefit/Result: Transition to strength phase
- Duration: Two-four monthsLocation: Prepared Place

# • Strength Phase

- Description:
- Aftercare actions
- o Confirm pre-discharge/discharge plan
- o Floor leader
- o Benefit/Result: Graduation certificate
- Duration: Two-four monthsLocation: Prepared Place