# State of Nebraska Health Insurance Plan Annual Report

Presented to the

Legislature's Appropriations Committee

November 2017

For the Plan Year

July 1, 2016 to June 30, 2017

Prepared by
State of Nebraska
Department of Administrative Services



#### Introduction

The Nebraska Department of Administrative Services (DAS) submits this annual report pursuant to Neb. Rev. Stat. §50-502. The agency, in conjunction with its third-party administrators, assures the State's health



plans and all other benefits programs comply with state and federal guidelines; provides assistance to state agencies and employees regarding wellness and benefit issues; manages third party administrators and actuarial consultants; provides financial management to the health plan; and continuously researches health care and benefit program trends to assure the State continues to offer a competitive employment package to State employees.

Providing employees health insurance is one of the largest costs of doing business in the modern economy. This is no exception for the State of Nebraska. Prudent financial management of the program is a critical responsibility of DAS.

In order to manage costs and ensure the program is on solid financial footing, significant plan design changes have been implemented over the last several years including but not limited to: increasing deductibles, adjusting copays and coinsurance, and increasing maximum out-of-pocket expenses for employees.



Like many businesses, in 2009, the State of Nebraska began focusing on employee wellness as a means to contain health care costs and improve the health of employees and their spouses. The State created a Wellness Health Plan, becoming one of the first states to launch an integrated plan for health coverage tied to wellness program participation. The Wellness health plan, in conjunction with its wellness program, called

wellNEssoptions, is a unique value-based package which emphasizes smart use of health care along with individually-tailored wellness programs.

The State of Nebraska has set a standard now followed by many other public and private sector businesses. Since its implementation, the State has earned several prestigious national awards.

DAS will continue to evaluate programs and take steps to control costs and offer competitive health and pharmacy benefits – win-win prospect for agencies, employees, and taxpayers across the state. A glossary of commonly used health plan terms used throughout this report has been added at the end of this document.

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#### **Health Plan Overview**

The State of Nebraska's health insurance program consisted of three self-insured health plans in 2016-2017, the Wellness Plan, Regular Plan, and Consumer Focused Plan. The Regular Plan is the base PPO, negotiated by the union. The Wellness Plan gives employees incentives for staying healthy by participating in the Wellness program. The Consumer-Focused Health Plan (CFHP) provides an option for



employees to take advantage of a Health Savings Account (HSA) to set aside pre-tax funds for future health care expenses.

Each plan included medical and pharmacy coverage for in-network and out-of-network providers, as well as wellness benefits. The plan year ran from July 1, 2016 through June 30, 2017 with open enrollment held May 11, 2016 through May 25, 2016. The State ran a passive Open Enrollment which means employees who did not want to change benefits elections did not need to make changes in order to continue existing coverage unless they chose to do so. However, all employees were encouraged to review the pre-populated elections and select their new FSA/HSA amounts for the year, which would have no dollar amount selected for them. The exception to this passive enrollment was for employees who failed to meet qualifications for the Wellness Plan during the months leading up to Open Enrollment. Those employees were required to make an active choice between the Regular Plan and the Consumer Focused Plan.

Coverage was offered to eligible State of Nebraska employees and COBRA participants. There were no prerequisites or requirements for employees to participate in the Consumer Focused Plan or Regular Plan. To enroll in the Wellness Health Plan, employees and spouses were required to complete specific program criteria in the wellnessoptions program, including (1) Completing an annual biometric health screening; (2) Completing the annual online health assessment; and (3) Enrolling and completing a Wellness program.

When covered employees and dependents incurred medical claims, health providers (hospitals, doctors, etc.) sent claims to the State's third-party administrators. For the 2016-2017 plan year, United Healthcare (UHC) was the third-party administrator for health care claims, and its subsidiary, OptumRx, was the third-party administrator for pharmacy claims. UHC and OptumRx assured submitted claims were adjudicated correctly under the provisions outlined in the plan documents set forth by the State. UHC and OptumRx then paid the providers, and once payment cleared the bank, the State reimbursed UHC or OptumRx for the claims through the State Employee Insurance Fund.

#### What does Self-Insured mean?

The State assumes the financial risk for providing health care benefits to its employees and contracts with United Healthcare (UHC) to process the claims. Instead of paying fixed premiums to UHC, which may be inflated to include profit margins and taxes, the State collects contributions from employees and State agencies itself and deposits them in a State trust fund, using the premiums to pay health care claims for plan participants after copays and deductibles.

#### **Enrollment & Eligibility**

Neb. Rev. Stats. §84-1601 and §84-1604 allow for permanent full-time and part-time employees who work a minimum of 20 hours per week to participate in the State health plans. These employees are eligible for coverage on the first of the month following 30 days of employment. In addition, Neb. Rev. Stats. §84-1601 and §84-1604 also allow temporary employees working a minimum of 20 hours per week and hired into an assignment that is six months or longer eligibility for coverage in the State health plans after the standard waiting period. State retirees can continue coverage in a State health insurance plan until they are Medicare-eligible, which is age 65, as allowed in State of Nebraska Classified System Personnel Rules and Regulations, Chapter 17.014; and the NAPE/AFSCME (NAPE) and State of Nebraska Labor Contract, Article 13.2.

The plan averaged 13,595 employees enrolled in the 2017 plan year, which included approximately 251 retirees and 99 COBRA participants. The total number of covered lives was 28,845 which decreased .9% from the 2015-2016 plan year. Ongoing dependent verification audits were conducted for all new dependents added to the health plan to ensure only eligible employees used State benefits.



Approximately 55.5% of employees were female and 44.5% were male. The average age of employees enrolled in the plan was 47.0, the same as last year's average.

Total enrollment in the State Health Insurance Plan over the past year has decreased 2%. The Wellness plan had 56% of the employees enrolled in the health plan during the 2016-2017 plan year. The popularity of the plan has increased every year. Most of the migrating members came from the Regular plan.



#### **Plan Management & Fund Management**

DAS assures the State's health plans and all other benefits programs comply with state and federal guidelines and provides financial management to the health plan. DAS consults with experts in health plan management including Segal, UHC, and attorneys to constantly monitor changes in health plan management and assure our plan and documentation is in compliance.

# Regulatory Mandates

- State Statutes
- Department of Insurance
- ACA
- •IRS
- COBRA
- HIPAA
- Medicare
- Employment Laws -FMLA, USERRA, ADA, Title VII, GINA

# **Health Plan Documents**

- Summary Plan Document (SPD)
- Summary of Benefits & Coverage (SBC)
- •Section 125 Plan Document
- Business Associate Agreements
- Benefits Administration Manual for State HR Partners
- •Wellness & Benefits Options Guide
- •Wellness & Benefits Website

Neb. Rev. Stat. §84-1613 established the State Employees Insurance Fund #68960 to pay medical and pharmacy claims, administrative fees and wellness program fees. This fund was administered by DAS and reserve targets were adjusted annually using cost projections from the State's actuary and health care consulting firm. For the 2016-2017 plan year the actuary and health care consultant was Segal.

Reserves are imperative to successful management of a self-insured health plan with about 29,000 covered lives. The Health Insurance History Fund #68922 is a subsidiary fund of the State Employees Insurance Fund #68960 and contained the Claims Fluctuation Reserve (CFR). Health Insurance History Fund #68922 is designed to pay for the costs of coverage of unusual or high volume claims that may occur. Health Insurance History Fund #68922 also contains the amount to finance the operation of Program 606, Wellness and Benefits Administration, as approved by and stated in the biennium budget bill. The amount required for Program 606 operation was transferred by the State Treasurer from Fund Health Insurance History Fund #68922 to Health and Life Benefit Administration Fund #28010, established in Neb. Rev. Stat. §84-1616.

During the 2016-2017 plan year, a payment was made for the Transitional Reinsurance Fee, required under the Affordable Care Act (ACA). For the calendar year 2016, the fee was \$27 per participant, or approximately \$.64 M. The first installment of \$0.51 M was paid in January 2017. The second installment will be paid in November 2017. For the calendar year 2017, there is no transitional reinsurance fee.

Another fee required under ACA is the Patient-Centered Outcomes Research Institute (PCORI) fee. This fee will be paid every July. In July 2016 the State paid \$49,500 for PCORI and in July 2017 the fee increased to \$51,700.

Self-insured health plans can purchase Stop Loss insurance to limit the amount a plan pays each year for each participant. In 2012-2013 the State of Nebraska purchased a Specific Stop Loss insurance policy through UHC with a \$1 million deductible. Thus, the State's health fund is only responsible for the first \$1 million of claims paid for an individual participant for the plan year.

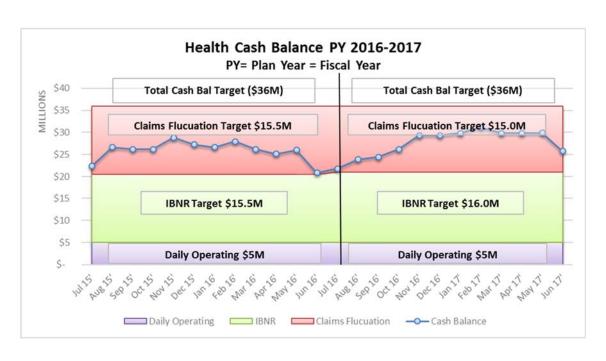
Each year during renewal, the State analyzes whether or not it is the best interests of the plan to continue purchasing Stop Loss Insurance. The State looked at claims for the State and industry health care. In 2016-2017 four participants exceeded \$500,000, however there were no claims over \$1 million so the State recovered no stop loss payments. The State recovered no payments last year as well. There was also a decrease in claimants who exceeded \$100,000 from last year.

Based on the price of the coverage, the infrequency of million dollar claimants, decreased frequency of high cost claimants who exceed \$100,000, the size of the insured population, and the reserves fund held by the State, the State decided to discontinue Stop Loss insurance for the 2017-2018 plan year.

Aon Hewitt in conjunction with DAS prepared an Incurred But Not Paid (IBNP) Analysis Report, Premium Rate Analysis Report, and Claims Fluctuation Reserve (CFR) Analysis Report for the State. These reports were reviewed at meetings conducted between the Wellness and Benefits Administrator, Personnel Director, Director of DAS, Budget Division, and the Governor to establish plan contribution funding, effective plan designs, and set targets for the plan year.

For plan year 2016-2017, Aon Hewitt recommended a CFR of at least \$15.0 million and IBNP of \$16.0 million. In accordance, the State established a targeted balance of \$15.0 million in Health Insurance History Fund for the CFR. A targeted balance of \$21 million in the State Employees Insurance Fund #68960 was established to include the Daily Operating Target of \$5 million to cover daily expenses and IBNP of \$16.0 million to cover claims run out from the prior plan year. The Cash Balance Target, as recommended by Aon Hewitt, remained the same at \$36.0 million.

A summary of financial activities in State Employees Insurance Fund #68960 for the plan years ending June 30, 2016 and June 30, 2017 are shown on the following page.



	State of Nebraska Health Insurance Fund Summary of State Employees Insurance Fund #68960 Activity Comparison of Plan Years Ending June 30, 2016 and 2017				
		Plan Year 2016-2017	Plan Year 2015-2016	Chan	ge
Co	ntributions	2010-2017	2013-2010	Dollars	Percent
	Contributions	\$199,679,675	\$188,025,052	\$11,654,623	6%
	Investment Income	\$228,327	\$236,828	-\$8,500	-4%
	<b>Total Contributions</b>	\$199,908,002	\$188,261,880	\$11,646,122	6%
Dis	tributions				
	Medical Claims & IBNP	\$139,858,456	\$138,709,619	\$1,148,837	1%
	Pharmacy Claims	\$43,809,018	\$39,704,205	\$4,104,813	10%
,	Wellness-Health Fitness	\$2,193,397	\$3,831,529	-\$1,638,132	-43%
	Administration Fees	\$8,211,395	\$8,350,250	-\$138,855	-2%
	<b>Total Distributions</b>	\$194,072,266	\$190,595,603	\$3,476,663	2%
Ne	t Difference	\$5,835,736	-\$2,333,723		

State of Nebraska Health Insurance Funds As of June 30, 2017				
	6/30/2017	6/30/2016	\$ Change	% Change
State Employees				
Insurance Fund #68960	\$9,581,730	\$5,065,829	\$4,515,901	89%
Health Insurance History				
Fund #68922	\$16,151,882	\$15,815,768	\$336,114	2%
Total Reserves	\$25,733,612	\$20,881,596	\$4,852,016	23%

#### **Health Plan Contributions**

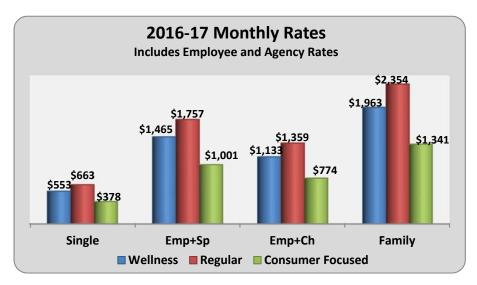
The State Employees Insurance Fund #68960 is funded by health plan contributions from participants and the State. Contributions are collected from employees through payroll deductions and combined with State contributions.

In accordance with Neb. Rev. Stat. §84-1611, the State pays 79% of monthly rates and active, full-time employees pay 21%. Neb. Rev. Stat. §84-1604 requires part-time employees (20-29 hours a week) receive only a proportion of the State contribution. Part-time employees pay 21% of the monthly rate plus a pro-rated amount of the State's share. Retirees pay 100% of the monthly rate and COBRA participants pay 100% of the monthly rate plus a 2% COBRA administration fee.

Health plan contributions are reviewed each year. In November 2016, Segal provided the Wellness and Benefits Administrator with a Preliminary Premium Rate Analysis Report. The Wellness and Benefits Administrator, Personnel Director, and Director of DAS reviewed the report along with the State Budget Division and Governor. Contributions and plan design changes were approved in February 2017 and communicated to employees in April 2017, prior to Open Enrollment, and implemented on July 1, 2017.

Contributions to the plan increased from \$188 million to \$200 million.

Monthly rates for all State health plans are determined by actual claims history, projected enrollment, and projected health plan costs. Each health plan is adjusted individually for plan design and plan usage, which can result in different rate changes by plan. In addition, the Regular plan is negotiated as part of the Nebraska Association of Public Employees (NAPE) labor contract.



2016-17 Rate Increases
Wellness – 7.9%
Consumer Focused – 7.9%
Regular – 7.9%

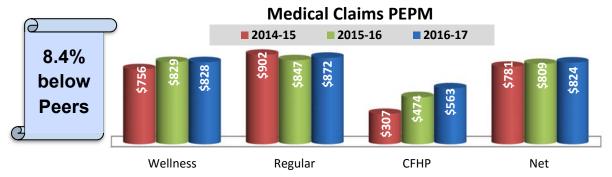
#### **Medical Claims Review**

Medical claims were administered by UHC and include costs associated with hospital stays, outpatient services, emergency care, behavior health care, physician office visits and preventive health care, among other services.

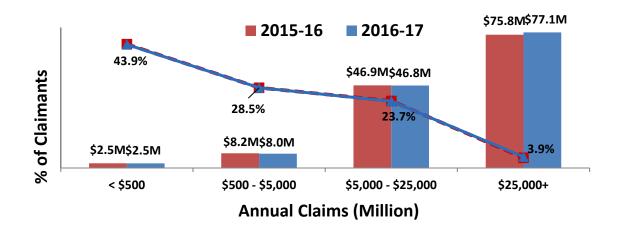
The State Employees Insurance Fund #68960 paid approximately \$140 million of medical claims during plan year 2016-2017, which reflected a 0.8% increase from the prior year. Factors attributed to this relatively neutral change include a 1% decrease in employee and member count, a 6% decrease in the number of catastrophic claimants, and a 1.6% point increase in contracted discounts.

Consistent with 2015-2016, treatment for musculoskeletal conditions, neoplasms (cancer), and circulatory (heart disease) were the top cost driver of medical claims. Combined, these three diagnoses drove 37% of total medical claims paid per employee per month (PEPM), the same as last year.

The 2017 Net Incurred PEPM of \$824 reflects a 1.9% increase from the previous year, but was 8.4% below our peer group according to UHC.



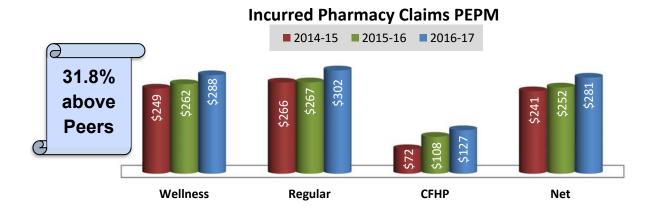
Consistent with other group health plans, a small percentage of participants incurred a high proportion of total medical claims paid. Of the \$134 million spent on 2016-2017 incurred medical claims, the plan paid \$77.0 million for 3.9% of the total plan participation of 28,845. The total incurred amount (PEPM) for claimants with claims over \$100,000 decreased by 3.4% from the previous year but increased by 8.5% for claimants with incurred claims between 25,000 and 100,000.



#### **Pharmacy Claims Review**

Pharmacy claims were administered by OptumRx, an affiliate of UHC. The plan paid about \$43.8 million for prescription claims in 2016-2017, a 10% increase from the previous year. The cost paid by the plan per employee was 31.8% higher than the peer group due to higher utilization of specialty drugs, according to UHC. The use of specialty drugs is a growing trend that continues to be monitored by the State.

Roughly 24,100 participants utilized pharmacy benefits in the health plan, filling about 400,000 prescriptions. The average cost per prescription of \$115 for the state increased from \$99 paid the prior year. On average, each member filled 13.8 prescriptions annually. This is lower than last year's average of 14.4.



For the regular and wellness plans, members pay a copay for each prescription and the remainder of the cost is paid by the plan. For the CDHP plan, members pay a coinsurance payment after the deductible.

UHC's plan breaks drugs in to three tiers by cost. Tier 1 includes mostly generic plus some low-cost brand-name drugs. Encouraging participants to choose generic prescriptions, primarily in Tier 1, reduces costs for both the employee and the plan.

	2016-17	2015-16	% Change
Annual Scripts per Member	13.8	14.4	-3.9%
Average Cost	\$131.30	\$129.78	1.4%
Plan Cost Share	92.5%	91.8%	0.7%
Employee Cost Share	7.5%	8.2%	-0.7%
Generic Utilization	84.6%	83.9%	0.7%

#### Wellness Program - wellNEssoptions



The State's wellness program was administered by HealthFitness™, which provided the State with two dedicated, onsite Wellness employees. Wellness program fees were paid through the State Employees Insurance Fund #68960

and cost about \$2.2 million for the plan year ending June 30, 2017. These costs, shared by the State and employees enrolled in the State health plans, provided a comprehensive wellness program that yielded positive health and economic benefits now and likely will in the future.

#### **Wellness Programs**

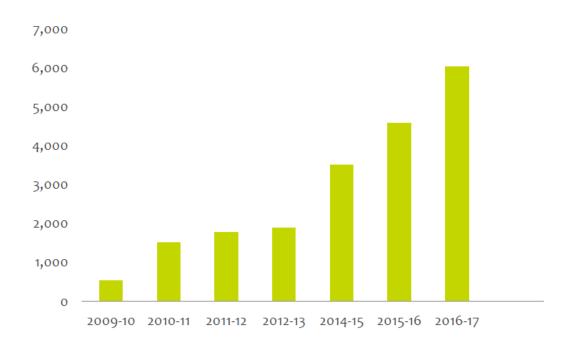
Interactive Health Platform
Biometric Screenings
Health Risk Assessment
Health Advising
Coaching Program
Walk This Way
Cardio Tracker
Colorful Choices
SelfHelpWorks Programming
Online Resources

Employees and spouses who complete a biometric screening, health risk assessment and criteria for their chosen wellness program are eligible to elect the Wellness Health Plan, which offers lower out-of-pocket costs for medical and pharmacy services. For 2016-2017, about 54% of health plan participants qualified and enrolled in the Wellness Health Plan.

Participation in the health screenings offered during April through May 2017 through wellNEssoptions remained constant as compared to 2016. About 11,500 employees and spouses participated in the screening events while 11,600 completed the health assessment.

Below shows a graph of the members who achieved the wellness goal of walking a million steps historically. Each year the number of members who achieved the million-step mark has grown.

### Participants Achieving ≥ 1 Million Steps



# Wellness Incentive

Employees and spouses who complete the incentive requirements are eligible to elect the Wellness Health Plan for the upcoming year. Over 7,200 employees met the incentive requirements in 2016-2017 and were eligible to elect the wellness health plan on July 1, 2017.



# 9 Years of Partnership and Progress

In 2009, the State of Nebraska became the first State to launch an integrated 'Wellness Health Plan' tied to wellness program participation. It is currently a national- and state-recognized program receiving multiple awards, including the C. Everett Koop Award, Gold Well Workplace Award, Council of State Government Award, Aster Award and Sower/Grower Award.

There has been sustained growth in participation. In the 2016-17 plan year improvement was seen in 10 out of 14 lifestyle, health measure and personal health and safety assessments. Participants in the Walk This Way program averaged more than 1.7 million steps during the program year. Both Lifestyle Management and Condition Management coaching participants showed high levels of engagement during the plan year with an over 70% enrolled and completion rate.

The State of Nebraska makes a significant effort to recognize individuals and agencies who participate in the **wellNEssoptions** program throughout the year.

# Wellness Award Luncheon

On September 13, 2017, over 70 employees joined Senior Leadership at the Wellness Award Luncheon to honor our 110 Wellness Champions, participants, and Agency Directors for their help with promoting and supporting a culture of wellness. This year the following individuals and agencies were recognized for going above and beyond in promoting and establishing a healthy lifestyle.

# Wellness Champion Awards

Nathan Holz, Department of Education Rob Treptow, Department of Corrections Sheila Hagemann, Department of Transportation Lindsey Phillips, Department of Environmental Quality

# Agency Wellness Culture Awards

Department of Administrative Services – Human Resources Joint Force Headquarters - Military Nebraska Educational Telecommunications (NET)

# **Snapshot of 2016-2017 Health Program Outcomes**



- Net PEPM for medical increased 1.9%.
- Excluding catastrophic claims, medical PEPM is trending 3.8%.
- Net PEPM for pharmacy increased 11.3%
- Medical PEPM was 8.3% below peer group.
- Pharmacy PEPM was 31.8% above peer group.
- Back and joint replacement surgery account for about 8% medical spend.
- Network discount rate was 39.0% and saved \$95 million.
- 176 participants drive 25.4% of medical and exceed \$100,000 in claims.
- 0 participants exceeded \$1 million in claims.



- Age/gender risk is 6.1% higher than peer.
- Emergency room visits are 24.5% lower than UHC Peer group but utilization increased by 2% from last year.
- Inpatient utilization increased 1.9%; Outpatient surgeries increased 4.1%.
- Muskuloskeletal issues, cancer, and diabetes drove 48% of medical costs.
- 10% of members had a primary diagnosis of diabetes.
- Claimants with COPD increased 3.6% from the previous year.
- Generic medication dispense rate was 84.6%, 1.3% higher than the norm



- 56% of eligible employees and spouses participated in wellness.
- Over 12,000 participants participated in wellNEssoptions programs.
- About 7,200 members registered for Walk This Way
- Lifestyle Management and Condition Management employees saw greater improvements than non-enrollees.
- 80% of Colorful Choices participants met the recommended fruit and veggies intake.
- Walk This Way participants walked over 5,795,148 miles –enough to circle the equator over 233 times

#### **Looking Ahead**

The State continues to focus on providing employees with a quality health insurance program integrated with a focus on wellness and disease prevention.

Segal Consulting provided the State with actuarial cost projections for the 2017-18 plan year. Costs were impacted by plan design changes, underlying health care trend of 5% to 7%, fixed fee contracts, and demographic changes. Plan design changes were bargained for the Regular Plan with NAPE for the 2017-18 and 2018-19 plan years through negotiations. Premiums were set based on expected costs and a 3-year strategy to align

	2017-2018
	Contribution
	Increases
WellNebraska	5.75%
(wellness track)	
Regular Health	6.50%
Plan	
<b>Consumer Focused</b>	5.75%
Health Plan	

the fund balance with the target reserve. Finally, because of the EEOC regulations, a new WellNebraska Health Plan was created. All employees are eligible to enroll in this new plan, however those who have met qualifications for wellness incentives will benefit from reduced premiums and lower out-of-pocket costs for certain benefits. The Wellness Plan will no longer be available for 2017-2018.

The Affordable Care Act continues to impact the State's health plan costs and administrative requirements for compliance. Beginning July 1, 2015, the State was required to offer health insurance at full-time rates for employees working 30 hours or more on average. The State determines eligibility for employees working more than 30 hours a week through a 12-month look-back measurement.

In early 2016, the State was required to issue financial reports to the IRS and to employees eligible and enrolled on the State's health insurance coverage during 2015.

Finally, the State continues to monitor the impact of the excise tax exposure that will affect health plans and other tax advantaged benefits beginning in 2020.

HealthFitness continues to administer **wellNEssoptions** for 2017-18. UHC and OptumRx will continue as health and pharmacy third-party administrators through the 2017-2018 plan year and then contracts are up for renewal.

The State is continually monitoring health care trends in the industry and partnering with groups such as Segal, UHC and others to seek out, analyze and provide the best features and options for employees and taxpayers. Cutting-edge practices, particularly in the area of specialty drug management and utilization will continue to be a challenge for the State. New initiatives to reverse the increasing trend of diabetic health plan members also will be a priority.

In addition to a competitive health and wellness program, DAS also works to ensure that employees and their families are able to participate in other group benefits including dental, vision, employee assistance program, flexible spending accounts, life and long term disability. We offer a quality benefit package designed to attract and retain a best in class State of Nebraska workforce.

#### **Glossary**

**ACA (Affordable Care Act)** – Health care legislation signed in to law March 23, 2010. The law includes new health plan provisions rolled out over multiple years.

**Aon Hewitt** – An independent, nationally recognized actuary and health care consulting firm in charge of Nebraska's actuarial reports and calculations until 2016.

**Brand Name Drug -** A drug that has a trade name and is protected by a patent (It can be produced and sold only by the company holding the patent).

**CFR (Claims Fluctuation Reserve) -** An amount of money set aside (reserved) to pay for an unusually high volume of claims or unexpected number of claims.

**Chronic Conditions -** A diagnosis of diabetes mellitus, migraine, hypertension, hypertensive heart disease, heart failure, chronic bronchitis, asthma, etc.

Claimant - A unique participant for whom a claim was submitted for payment.

**COBRA (Consolidated Omnibus Budget Reconciliation Act)** - An option for a worker to continue group health benefits for a limited time following the termination of those benefits due to job loss, reduction in work hours, etc.

**Employee** - The primary subscriber of the health benefits. Employee includes active employees, retirees, and COBRA participants.

**Generic Drug** - Drug which contains the same active ingredients as brand-name medications but often cost less. Once the patent of a brand-name medication ends, the FDA can approve a generic version with the same active ingredients.

**HealthFitness™** - Administrator of the State's wellness program, wellNEssoptions.

**High Cost Claimant** - A claimant whose total net payments for a given time period are equal to or in excess of \$100,000.

HIPAA (Health Insurance Portability and Accountability Act of 1996) – Law designed to help people keep health insurance and provide privacy standards to protect healthcare information.

**IBNP (Incurred But Not Paid)** - Estimate of health plan claims incurred for a time period for which payments have not been processed.

#### Glossary (continued)

**IBNP Analysis Report** – Report prepared by actuarial consultants for the State which provides an estimate of medical and pharmacy claims incurred as of the last day of the plan year but not yet processed for payment.

**NAPE/AFSCME** – Nebraska Association of Public Employees, Local 61, of the American Federation of State, County and Municipal Employees. The labor union who represents several groups of employees who work at the State of Nebraska.

**Net Paid** - The total amount paid by the plan, after the application of discounts and after any member responsibility and coordination of benefits.

**Network Discount Percent** - Amount of reduction from billed amount that the third party administrator has negotiated with the provider.

**Network Utilization -** Eligible charges incurred using in-network providers.

**OptumRx** – Pharmacy benefit manager affiliated with UHC and administrator of the State's pharmacy benefit plan.

Norm - Based on a peer group average and not adjusted for characteristics of covered population.

**Outpatient** – Medicare care or treatment that does not require an overnight stay in a hospital or medical facility. It may be provided in a medical office, hospital or outpatient surgery center.

**Participant** - A person eligible for plan benefits. A participant may be an employee, covered spouse or other legal dependent.

**PCORI (Patient-Centered Outcomes Research Institute) Fee** – The Affordable Care Act imposed fee on issuers of specified health insurance policies and plan sponsors of applicable self-insured health plans to help fund the Patient-Centered Outcomes Research Institute. The fee is reported annually on Form 720 and is based on average number of lives covered under the policy or plan.

**Peer Group -** A group of city, state, and county public employers selected by UHC.

**PEPM (Per Employee Per Month)** - The average revenues, expense, or utilization of services for one employee for one month.

**PMPM (Per Member Per Month) -** The average revenues, expense or utilization of services for one participant for one month.

**PPACA (Patient Protected and Affordable Care Act)** – Health care legislation signed in to law March 23, 2010. The law includes new health plan provisions rolled out over multiple years.

#### **Glossary** (continued)

**Premium Rate Analysis Report** – Report used to project contribution rates for the upcoming plan year(s) based on claims experience and participant data.

**Preventive Visits - Professional office visits considered precautionary.** 

**Segal -** An independent, nationally recognized actuary and employee benefits consulting firm responsible for Nebraska's actuarial reports and calculations starting in 2016.

**United Healthcare (UHC)** – Administrator of the State's health insurance program.

wellNEssoptions - The State of Nebraska's wellness program, administered by HealthFitness™.