

April 22, 2015

Patrick O' Donnell, Clerk of the Legislature
State Capitol, Room 2018
P.O. Box 94604
Lincoln, NE 68509

Dear Mr. O'Donnell:

In accordance with the Legislative Bill 195 (2013), please find attached the network access report for the Appropriations committee from the Medicaid behavioral health managed care provider.

This report also includes the rates of initial service authorizations, reauthorizations subsequent to initial service authorizations, and denials for Medicaid behavioral health services for the following groups: Children under the age of 19; adults ages 19 to 64; and adults age 65 and older.

If you have any questions, please contact me. Thank you.

Sincerely,



Calder A. Lynch, Director
Division of Medicaid and Long-Term Care
Department of Health and Human Services

Attachment



Behavioral Health MC Appropriations Report - CY2015 Qtr 5
Medicaid Mental Health Authorization Requests
Reporting Period: 1st Quarter, CY 2015

Service Type	All Age Groups										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	56	65	3	62					65	3	62
Community Treatment Aid	17	18	4	14	13	17		17	35	4	31
Crisis Residential	35	39	3	36	12	21	1	20	60	4	56
Day Treatment	22	22	1	21	15	21		21	43	1	42
Inpatient	1046	1390	87	1303	144	157	150	7	1547	237	1310
Intensive Outpatient Program	190	194	7	187	47	59	2	57	253	9	244
Outpatient	64	69	37	32	137	155		155	224	37	187
Partial Hospitalization	141	156		156	89	160	6	154	316	6	310
Professional Resource Family Care											
Psych Testing	787	803	15	788					803	15	788
Psychiatric Residential Treatment Facility	98	101	53	48	68	134	16	118	235	69	166
Therapeutic Group Home	30	32	23	9	19	38	2	36	70	25	45
Other Services	1358	1733	24	1709	1279	1783	12	1771	3516	36	3480
All Services Total	3844	4622	257	4365	1823	2545	189	2356	7167	446	6721

Service Type	All Age Groups					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	4.6%	95.4%			4.6%	95.4%
Community Treatment Aid	22.2%	77.8%	0.0%	100.0%	11.4%	88.6%
Crisis Residential	7.7%	92.3%	4.8%	95.2%	6.7%	93.3%
Day Treatment	4.5%	95.5%	0.0%	100.0%	2.3%	97.7%
Inpatient	6.3%	93.7%	95.5%	4.5%	15.3%	84.7%
Intensive Outpatient Program	3.6%	96.4%	3.4%	96.6%	3.6%	96.4%
Outpatient	53.6%	46.4%	0.0%	100.0%	16.5%	83.5%
Partial Hospitalization	0.0%	100.0%	3.8%	96.3%	1.9%	98.1%
Professional Resource Family Care						
Psych Testing	1.9%	98.1%			1.9%	98.1%
Psychiatric Residential Treatment Facility	52.5%	47.5%	11.9%	88.1%	29.4%	70.6%
Therapeutic Group Home	71.9%	28.1%	5.3%	94.7%	35.7%	64.3%
Other Services	1.4%	98.6%	0.7%	99.3%	1.0%	99.0%
All Services Total	5.6%	94.4%	7.4%	92.6%	6.2%	93.8%



Behavioral Health MC Appropriations Report - CY2015 Qtr 5
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Service Type	Ages 0 - 18										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	27	28	1	27					28	1	27
Community Treatment Aid	17	18	4	14	13	17		17	35	4	31
Crisis Residential	2	2		2					2		2
Day Treatment	10	10	1	9	9	15		15	25	1	24
Inpatient	373	449	24	425	26	27	27		476	51	425
Intensive Outpatient Program	174	178	5	173	45	57	2	55	235	7	228
Outpatient	27	29	17	12	2	2		2	31	17	14
Partial Hospitalization	75	82		82	50	100	4	96	182	4	178
Professional Resource Family Care											
Psych Testing	605	621	10	611					621	10	611
Psychiatric Residential Treatment Facility	98	101	53	48	68	134	16	118	235	69	166
Therapeutic Group Home	30	32	23	9	19	38	2	36	70	25	45
Other Services	332	390	1	389	108	199		199	589	1	588
All Services Total	1770	1940	139	1801	340	589	51	538	2529	190	2339

Service Type	Ages 0 - 18					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	3.6%	96.4%			3.6%	96.4%
Community Treatment Aid	22.2%	77.8%	0.0%	100.0%	11.4%	88.6%
Crisis Residential	0.0%	100.0%			0.0%	100.0%
Day Treatment	10.0%	90.0%	0.0%	100.0%	4.0%	96.0%
Inpatient	5.3%	94.7%	100.0%	0.0%	10.7%	89.3%
Intensive Outpatient Program	2.8%	97.2%	3.5%	96.5%	3.0%	97.0%
Outpatient	58.6%	41.4%	0.0%	100.0%	54.8%	45.2%
Partial Hospitalization	0.0%	100.0%	4.0%	96.0%	2.2%	97.8%
Professional Resource Family Care						
Psych Testing	1.6%	98.4%			1.6%	98.4%
Psychiatric Residential Treatment Facility	52.5%	47.5%	11.9%	88.1%	29.4%	70.6%
Therapeutic Group Home	71.9%	28.1%	5.3%	94.7%	35.7%	64.3%
Other Services	0.3%	99.7%	0.0%	100.0%	0.2%	99.8%
All Services Total	7.2%	92.8%	8.7%	91.3%	7.5%	92.5%



Behavioral Health MC Appropriations Report - CY2015 Qtr 5
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Service Type	Ages 19 - 64										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	29	37	2	35					37	2	35
Community Treatment Aid											
Crisis Residential	30	33	2	31	12	21	1	20	54	3	51
Day Treatment	12	12		12	6	6		6	18		18
Inpatient	651	913	56	857	109	121	114	7	1034	170	864
Intensive Outpatient Program	16	16	2	14	2	2		2	18	2	16
Outpatient	36	39	20	19	124	142		142	181	20	161
Partial Hospitalization	65	73		73	39	60	2	58	133	2	131
Professional Resource Family Care											
Psych Testing	176	176	5	171					176	5	171
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	1001	1314	21	1293	1119	1514	11	1503	2828	32	2796
All Services Total	2016	2613	108	2505	1411	1866	128	1738	4479	236	4243

Service Type	Ages 19 - 64					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	5.4%	94.6%			5.4%	94.6%
Community Treatment Aid						
Crisis Residential	6.1%	93.9%	4.8%	95.2%	5.6%	94.4%
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	6.1%	93.9%	94.2%	5.8%	16.4%	83.6%
Intensive Outpatient Program	12.5%	87.5%	0.0%	100.0%	11.1%	88.9%
Outpatient	51.3%	48.7%	0.0%	100.0%	11.0%	89.0%
Partial Hospitalization	0.0%	100.0%	3.3%	96.7%	1.5%	98.5%
Professional Resource Family Care						
Psych Testing	2.8%	97.2%			2.8%	97.2%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	1.6%	98.4%	0.7%	99.3%	1.1%	98.9%
All Services Total	4.1%	95.9%	6.9%	93.1%	5.3%	94.7%



Behavioral Health MC Appropriations Report - CY2015 Qtr 5
Medicaid Mental Health Authorization Requests
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Service Type	Ages 65+										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation											
Community Treatment Aid											
Crisis Residential	3	4	1	3					4	1	3
Day Treatment											
Inpatient	22	28	7	21	9	9	9		37	16	21
Intensive Outpatient Program											
Outpatient	1	1		1	11	11		11	12		12
Partial Hospitalization	1	1		1					1		1
Professional Resource Family Care											
Psych Testing	6	6		6					6		6
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	25	29	2	27	52	70	1	69	99	3	96
All Services Total	58	69	10	59	72	90	10	80	159	20	139

Service Type	Ages 65+					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation						
Community Treatment Aid						
Crisis Residential	25.0%	75.0%			25.0%	75.0%
Day Treatment						
Inpatient	25.0%	75.0%	100.0%	0.0%	43.2%	56.8%
Intensive Outpatient Program						
Outpatient	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Partial Hospitalization	0.0%	100.0%			0.0%	100.0%
Professional Resource Family Care						
Psych Testing	0.0%	100.0%			0.0%	100.0%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	6.9%	93.1%	1.4%	98.6%	3.0%	97.0%
All Services Total	14.5%	85.5%	11.1%	88.9%	12.6%	87.4%

Magellan Behavioral Health of Nebraska, Inc.
 3/13/15 Geo Access Report
 Percentage of Members With Access to Services

Adults with Access to Service

Standard 2 Providers within 20 Miles	Urban	Suburban	Rural
Outpatient Assessment & Treatment	100%	100%	92%
Crisis Stabilization	100%	100%	72%
Partial Hospitalization	100%	100%	13%
Day Treatment	100%	100%	14%
Intensive Outpatient (IOP)	100%	100%	39%
Rehabilitative Svcs (Community ASA)	100%	100%	27%
Rehabilitative Svcs (Community MRO)	100%	100%	37%

Standard 2 Providers within 30 Minutes

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	81%
Partial Hospitalization	100%	100%	25%
Day Treatment	100%	100%	15%
Intensive Outpatient	100%	100%	48%
Rehabilitative Svcs (Community ASA)	99%	100%	47%
Rehabilitative Svcs (Community MRO)	99%	100%	54%

Standard 2 Facilities within 60 miles - Urban and Suburban

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

Standard 2 Facilities within 60 minutes - Urban and Suburban

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

Standard 2 Facilities within 120 miles - Rural

Inpatient (Acute and SubAcute)	89%
Rehabilitative Svcs (ASA Residential)	91%
Rehabilitative Svcs (MRO Residential)	80%

Standard 2 Facilities within 120 minutes - Rural

Inpatient (Acute and SubAcute)	87%
Rehabilitative Svcs (ASA Residential)	90%
Rehabilitative Svcs (MRO Residential)	79%

Child Access to Services

Standard 2 Providers within 20 Miles

Outpatient Assessment & Treatment	100%	100%	92%
Crisis Stabilization	100%	100%	73%
Partial Hospitalization	78%	56%	10%
Day Treatment	100%	100%	15%
Intensive Outpatient (IOP)	100%	100%	35%

Standard 2 Providers within 30 Minutes

Magellan Behavioral Health of Nebraska, Inc.
 3/13/15 Geo Access Report
 Percentage of Members With Access to Services

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	82%
Partial Hospitalization	78%	56%	12%
Day Treatment	100%	100%	16%
Intensive Outpatient	100%	100%	44%
Standard 2 Facilities within 60 miles - Urban and Suburban			
Inpatient (Acute and SubAcute)	100%	100%	
Residential	100%	100%	
Standard 2 Facilities within 60 minutes - Urban and Suburban			
Inpatient (Acute and SubAcute)	100%	100%	
Residential	100%	100%	
Standard 2 Facilities within 120 miles - Rural			
Inpatient (Acute and SubAcute)			88%
Residential			74%
Standard 2 Facilities within 120 minutes - Rural			
Inpatient (Acute and SubAcute)			72%
Residential			72%

Summary indicates members with access to services based on the following access standard requirements: Ensure Members have access to a choice of at least two network providers who provide Covered Services to the extent that qualified, willing network providers are available. 90% of Members have access to all medically necessary behavioral health Covered Services according to the following standards:

Inpatient and Residential Services within 60 miles or 60 minutes' travel time from the Member's residence, whichever requires less travel time; for rural areas, travel time limits may be extended up to 120 miles / 120 minutes if it is determined by MLTC that no inpatient providers are available within the 60 mile / 60 minute travel time requirement.

All other Covered Services shall be accessible within 20 miles or 30 minutes travel time from the Member's residence, based on a readily accessible mode of transportation.

* Percentages in red do not meet Standard