



Medicaid Mental Health Authorization Requests
Reporting Period: 4th Quarter, CY 2014

Service Type	All Age Groups										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	56	58	1	57					58	1	57
Community Treatment Aid	9	10	1	9	13	18	2	16	28	3	25
Crisis Residential	34	38	3	35	12	35	4	31	73	7	66
Day Treatment	27	30		30	20	28	1	27	58	1	57
Inpatient	1075	1428	92	1336	162	173	159	14	1601	251	1350
Intensive Outpatient Program	191	192	1	191	36	45	3	42	237	4	233
Outpatient	84	85	39	46	142	156	1	155	241	40	201
Partial Hospitalization	152	173	3	170	82	160	11	149	333	14	319
Professional Resource Family Care											
Psych Testing	896	914	20	894					914	20	894
Psychiatric Residential Treatment Facility	101	104	57	47	60	99	21	78	203	78	125
Therapeutic Group Home	39	41	33	8	21	43	1	42	84	34	50
Other Services	1399	1796	30	1766	1371	1902	14	1888	3698	44	3654
All Services Total	4063	4869	280	4589	1919	2659	217	2442	7528	497	7031

Service Type	All Age Groups					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	1.7%	98.3%			1.7%	98.3%
Community Treatment Aid	10.0%	90.0%	11.1%	88.9%	10.7%	89.3%
Crisis Residential	7.9%	92.1%	11.4%	88.6%	9.6%	90.4%
Day Treatment	0.0%	100.0%	3.6%	96.4%	1.7%	98.3%
Inpatient	6.4%	93.6%	91.9%	8.1%	15.7%	84.3%
Intensive Outpatient Program	0.5%	99.5%	6.7%	93.3%	1.7%	98.3%
Outpatient	45.9%	54.1%	0.6%	99.4%	16.6%	83.4%
Partial Hospitalization	1.7%	98.3%	6.9%	93.1%	4.2%	95.8%
Professional Resource Family Care						
Psych Testing	2.2%	97.8%			2.2%	97.8%
Psychiatric Residential Treatment Facility	54.8%	45.2%	21.2%	78.8%	38.4%	61.6%
Therapeutic Group Home	80.5%	19.5%	2.3%	97.7%	40.5%	59.5%
Other Services	1.7%	98.3%	0.7%	99.3%	1.2%	98.8%
All Services Total	5.8%	94.2%	8.2%	91.8%	6.6%	93.4%



Medicaid Mental Health Authorization Requests
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Service Type	Ages 0 - 18										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	30	30	1	29					30	1	29
Community Treatment Aid	9	10	1	9	13	18	2	16	28	3	25
Crisis Residential											
Day Treatment	15	15		15	10	16		16	31		31
Inpatient	430	519	29	490	45	51	46	5	570	75	495
Intensive Outpatient Program	177	178	1	177	33	42	3	39	220	4	216
Outpatient	31	31	17	14	4	4	1	3	35	18	17
Partial Hospitalization	81	90	1	89	46	102	3	99	192	4	188
Professional Resource Family Care											
Psych Testing	718	732	16	716					732	16	716
Psychiatric Residential Treatment Facility	101	104	57	47	60	99	21	78	203	78	125
Therapeutic Group Home	39	41	33	8	21	43	1	42	84	34	50
Other Services	382	447	1	446	110	211		211	658	1	657
All Services Total	2013	2197	157	2040	342	586	77	509	2783	234	2549

Service Type	Ages 0 - 18					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	3.3%	96.7%			3.3%	96.7%
Community Treatment Aid	10.0%	90.0%	11.1%	88.9%	10.7%	89.3%
Crisis Residential						
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	5.6%	94.4%	90.2%	9.8%	13.2%	86.8%
Intensive Outpatient Program	0.6%	99.4%	7.1%	92.9%	1.8%	98.2%
Outpatient	54.8%	45.2%	25.0%	75.0%	51.4%	48.6%
Partial Hospitalization	1.1%	98.9%	2.9%	97.1%	2.1%	97.9%
Professional Resource Family Care						
Psych Testing	2.2%	97.8%			2.2%	97.8%
Psychiatric Residential Treatment Facility	54.8%	45.2%	21.2%	78.8%	38.4%	61.6%
Therapeutic Group Home	80.5%	19.5%	2.3%	97.7%	40.5%	59.5%
Other Services	0.2%	99.8%	0.0%	100.0%	0.2%	99.8%
All Services Total	7.1%	92.9%	13.1%	86.9%	8.4%	91.6%



Medicaid Mental Health Authorization Requests
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Service Type	Ages 19 - 64										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	25	27		27					27		27
Community Treatment Aid											
Crisis Residential	34	38	3	35	12	35	4	31	73	7	66
Day Treatment	12	15		15	10	12	1	11	27	1	26
Inpatient	619	879	57	822	109	114	105	9	993	162	831
Intensive Outpatient Program	14	14		14	3	3		3	17		17
Outpatient	51	52	21	31	127	139		139	191	21	170
Partial Hospitalization	71	83	2	81	36	58	8	50	141	10	131
Professional Resource Family Care											
Psych Testing	170	174	4	170					174	4	170
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	989	1319	26	1293	1190	1603	13	1590	2922	39	2883
All Services Total	1985	2601	113	2488	1487	1964	131	1833	4565	244	4321

Service Type	Ages 19 - 64					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	0.0%	100.0%			0.0%	100.0%
Community Treatment Aid						
Crisis Residential	7.9%	92.1%	11.4%	88.6%	9.6%	90.4%
Day Treatment	0.0%	100.0%	8.3%	91.7%	3.7%	96.3%
Inpatient	6.5%	93.5%	92.1%	7.9%	16.3%	83.7%
Intensive Outpatient Program	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Outpatient	40.4%	59.6%	0.0%	100.0%	11.0%	89.0%
Partial Hospitalization	2.4%	97.6%	13.8%	86.2%	7.1%	92.9%
Professional Resource Family Care						
Psych Testing	2.3%	97.7%			2.3%	97.7%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	2.0%	98.0%	0.8%	99.2%	1.3%	98.7%
All Services Total	4.3%	95.7%	6.7%	93.3%	5.3%	94.7%



Medicaid Mental Health Authorization Requests
Reporting Period: 4th Quarter, CY 2014

Service Type	Ages 65+										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	1	1		1					1		1
Community Treatment Aid											
Crisis Residential											
Day Treatment											
Inpatient	26	30	6	24	8	8	8		38	14	24
Intensive Outpatient Program											
Outpatient	2	2	1	1	11	13		13	15	1	14
Partial Hospitalization											
Professional Resource Family Care											
Psych Testing	8	8		8					8		8
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	28	30	3	27	71	88	1	87	118	4	114
All Services Total	65	71	10	61	90	109	9	100	180	19	161

Service Type	Ages 65+					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	0.0%	100.0%			0.0%	100.0%
Community Treatment Aid						
Crisis Residential						
Day Treatment						
Inpatient	20.0%	80.0%	100.0%	0.0%	36.8%	63.2%
Intensive Outpatient Program						
Outpatient	50.0%	50.0%	0.0%	100.0%	6.7%	93.3%
Partial Hospitalization						
Professional Resource Family Care						
Psych Testing	0.0%	100.0%			0.0%	100.0%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	10.0%	90.0%	1.1%	98.9%	3.4%	96.6%
All Services Total	14.1%	85.9%	8.3%	91.7%	10.6%	89.4%



Youth Medicaid Mental Health Authorization Requests
Reporting Period: 4th Quarter, CY 2014

Service Type	All Youth (Ages 0 - 19)										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	30	30	1	29					30	1	29
Community Treatment Aid	9	10	1	9	13	18	2	16	28	3	25
Crisis Residential											
Day Treatment	15	15		15	10	16		16	31		31
Inpatient	444	542	29	513	48	54	49	5	596	78	518
Intensive Outpatient Program	177	178	1	177	33	42	3	39	220	4	216
Outpatient	32	32	17	15	4	4	1	3	36	18	18
Partial Hospitalization	85	94	1	93	48	105	3	102	199	4	195
Professional Resource Family Care											
Psych Testing	722	736	17	719					736	17	719
Psychiatric Residential Treatment Facility	101	104	57	47	60	99	21	78	203	78	125
Therapeutic Group Home	39	41	33	8	21	43	1	42	84	34	50
Other Services	402	479	1	478	116	222		222	701	1	700
All Services Total	2056	2261	158	2103	353	603	80	523	2864	238	2626

Service Type	All Youth (Ages 0 - 19)					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	3.3%	96.7%			3.3%	96.7%
Community Treatment Aid	10.0%	90.0%	11.1%	88.9%	10.7%	89.3%
Crisis Residential						
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	5.4%	94.6%	90.7%	9.3%	13.1%	86.9%
Intensive Outpatient Program	0.6%	99.4%	7.1%	92.9%	1.8%	98.2%
Outpatient	53.1%	46.9%	25.0%	75.0%	50.0%	50.0%
Partial Hospitalization	1.1%	98.9%	2.9%	97.1%	2.0%	98.0%
Professional Resource Family Care						
Psych Testing	2.3%	97.7%			2.3%	97.7%
Psychiatric Residential Treatment Facility	54.8%	45.2%	21.2%	78.8%	38.4%	61.6%
Therapeutic Group Home	80.5%	19.5%	2.3%	97.7%	40.5%	59.5%
Other Services	0.2%	99.8%	0.0%	100.0%	0.1%	99.9%
All Services Total	7.0%	93.0%	13.3%	86.7%	8.3%	91.7%

Magellan Behavioral Health of Nebraska, Inc.
 12/19/14 Geo Access Report
 Percentage of Members With Access to Services

Adults with Access to Service

Standard 2 Providers within 20 Miles	Urban	Suburban	Rural
Outpatient Assessment & Treatment	100%	100%	92%
Crisis Stabilization	100%	100%	72%
Partial Hospitalization	100%	100%	13%
Day Treatment	100%	100%	13%
Intensive Outpatient (IOP)	100%	100%	39%
Rehabilitative Svcs (Community ASA)	100%	100%	27%
Rehabilitative Svcs (Community MRO)	100%	100%	37%

Standard 2 Providers within 30 Minutes

Outpatient Assessment & Treatment	100%	100%	97%
Crisis Stabilization	100%	100%	81%
Partial Hospitalization	100%	100%	24%
Day Treatment	100%	100%	15%
Intensive Outpatient (IOP)	100%	100%	49%
Rehabilitative Svcs (Community ASA)	99%	100%	47%
Rehabilitative Svcs (Community MRO)	99%	100%	54%

Standard 2 Facilities within 60 miles - Urban and Suburban

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

Standard 2 Facilities within 60 minutes - Urban and Suburban

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

Standard 2 Facilities within 120 miles - Rural

Inpatient (Acute and SubAcute)	80%
Rehabilitative Svcs (ASA Residential)	91%
Rehabilitative Svcs (MRO Residential)	92%

Standard 2 Facilities within 120 minutes - Rural

Inpatient (Acute and SubAcute)	79%
Rehabilitative Svcs (ASA Residential)	90%
Rehabilitative Svcs (MRO Residential)	90%

Child Access to Services

Standard 2 Providers within 20 Miles

Outpatient Assessment & Treatment	100%	100%	92%
Crisis Stabilization	100%	100%	74%
Partial Hospitalization	78%	56%	10%
Day Treatment	100%	100%	15%
Intensive Outpatient (IOP)	100%	100%	35%

Standard 2 Providers within 30 Minutes

Magellan Behavioral Health of Nebraska, Inc.
 12/19/14 Geo Access Report
 Percentage of Members With Access to Services

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	82%
Partial Hospitalization	78%	56%	12%
Day Treatment	100%	100%	16%
Intensive Outpatient (IOP)	100%	100%	45%

Standard 2 Facilities within 60 miles - Urban and Suburban

Inpatient (Acute and SubAcute)	100%	100%
Residential	100%	100%

Standard 2 Facilities within 60 minutes - Urban and Suburban

Inpatient (Acute and SubAcute)	100%	100%
Residential	100%	100%

Standard 2 Facilities within 120 miles - Rural

Inpatient (Acute and SubAcute)		88%
Residential		76%

Standard 2 Facilities within 120 minutes - Rural

Inpatient (Acute and SubAcute)		72%
Residential		73%

Summary indicates members with access to services based on the following access standard requirements: Ensure members have access to a choice of at least two network providers who provide covered services to the extent that qualified, willing network providers are available. Ninety percent of members have access to all medically necessary behavioral health covered services according to the following standards:

Inpatient and Residential Services within 60 miles or 60 minutes travel time from the member's residence, whichever requires less travel time; for rural areas, travel time limits may be extended up to 120 miles / 120 minutes if it is determined by MLTC that no inpatient providers are available within the 60 mile / 60 minute travel time requirement.

All other covered services shall be accessible within 20 miles or 30 minutes travel time from the member's residence, based on a readily accessible mode of transportation.

* Percentages in red do not meet Standard