



Medicaid Mental Health Authorization Requests
Reporting Period: 4th Quarter, 2013

Service Type	All Age Groups										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	49	60		60					60		60
Community Treatment Aid	18	18		18	16	27	1	26	45	1	44
Crisis Residential	35	40	1	39	15	27		27	67	1	66
Day Treatment	33	35		35	13	19	1	18	54	1	53
Inpatient	1251	1719	63	1656	597	1358	126	1232	3077	189	2888
Intensive Outpatient Program	208	214	8	206	32	36	3	33	250	11	239
Outpatient	217	256	18	238	94	100		100	356	18	338
Partial Hospitalization	154	170	3	167	84	173	1	172	343	4	339
Professional Resource Family Care											
Psych Testing	932	962	34	928					962	34	928
Psychiatric Residential Treatment Facility	119	130	39	91	72	143	6	137	273	45	228
Therapeutic Group Home	34	34	15	19	23	45		45	79	15	64
Other Services	666	740	8	732	1054	1131	1	1130	1871	9	1862
All Services Total	3716	4378	189	4189	2000	3059	139	2920	7437	328	7109

Service Type	All Age Groups					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	0.0%	100.0%			0.0%	100.0%
Community Treatment Aid	0.0%	100.0%	3.7%	96.3%	2.2%	97.8%
Crisis Residential	2.5%	97.5%	0.0%	100.0%	1.5%	98.5%
Day Treatment	0.0%	100.0%	5.3%	94.7%	1.9%	98.1%
Inpatient	3.7%	96.3%	9.3%	90.7%	6.1%	93.9%
Intensive Outpatient Program	3.7%	96.3%	8.3%	91.7%	4.4%	95.6%
Outpatient	7.0%	93.0%	0.0%	100.0%	5.1%	94.9%
Partial Hospitalization	1.8%	98.2%	0.6%	99.4%	1.2%	98.8%
Professional Resource Family Care						
Psych Testing	3.5%	96.5%			3.5%	96.5%
Psychiatric Residential Treatment Facility	30.0%	70.0%	4.2%	95.8%	16.5%	83.5%
Therapeutic Group Home	44.1%	55.9%	0.0%	100.0%	19.0%	81.0%
Other Services	1.1%	98.9%	0.1%	99.9%	0.5%	99.5%
All Services Total	4.3%	95.7%	4.5%	95.5%	4.4%	95.6%



Medicaid Mental Health Authorization Requests
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Service Type	Ages 0 - 18										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	17	19		19					19		19
Community Treatment Aid	18	18		18	16	27	1	26	45	1	44
Crisis Residential											
Day Treatment	16	16		16	5	7		7	23		23
Inpatient	489	597	15	582	183	345	26	319	942	41	901
Intensive Outpatient Program	191	196	5	191	29	33	3	30	229	8	221
Outpatient	89	122	6	116	55	57		57	179	6	173
Partial Hospitalization	74	85	2	83	47	95		95	180	2	178
Professional Resource Family Care											
Psych Testing	738	760	22	738					760	22	738
Psychiatric Residential Treatment Facility	119	130	39	91	72	143	6	137	273	45	228
Therapeutic Group Home	34	34	15	19	23	45		45	79	15	64
Other Services	6	6		6	2	5		5	11		11
All Services Total	1791	1983	104	1879	432	757	36	721	2740	140	2600

Service Type	Ages 0 - 18					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	0.0%	100.0%			0.0%	100.0%
Community Treatment Aid	0.0%	100.0%	3.7%	96.3%	2.2%	97.8%
Crisis Residential						
Day Treatment	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Inpatient	2.5%	97.5%	7.5%	92.5%	4.4%	95.6%
Intensive Outpatient Program	2.6%	97.4%	9.1%	90.9%	3.5%	96.5%
Outpatient	4.9%	95.1%	0.0%	100.0%	3.4%	96.6%
Partial Hospitalization	2.4%	97.6%	0.0%	100.0%	1.1%	98.9%
Professional Resource Family Care						
Psych Testing	2.9%	97.1%			2.9%	97.1%
Psychiatric Residential Treatment Facility	30.0%	70.0%	4.2%	95.8%	16.5%	83.5%
Therapeutic Group Home	44.1%	55.9%	0.0%	100.0%	19.0%	81.0%
Other Services	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
All Services Total	5.2%	94.8%	4.8%	95.2%	5.1%	94.9%



Medicaid Mental Health Authorization Requests
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Service Type	Ages 19 - 64										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	32	41		41					41		41
Community Treatment Aid											
Crisis Residential	35	40	1	39	15	27		27	67	1	66
Day Treatment	17	19		19	8	12	1	11	31	1	30
Inpatient	731	1085	44	1041	388	948	93	855	2033	137	1896
Intensive Outpatient Program	17	18	3	15	3	3		3	21	3	18
Outpatient	122	127	12	115	38	42		42	169	12	157
Partial Hospitalization	80	85	1	84	37	78	1	77	163	2	161
Professional Resource Family Care											
Psych Testing	189	197	12	185					197	12	185
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	650	723	7	716	997	1069	1	1068	1792	8	1784
All Services Total	1873	2335	80	2255	1486	2179	96	2083	4514	176	4338

Service Type	Ages 19 - 64					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	0.0%	100.0%			0.0%	100.0%
Community Treatment Aid						
Crisis Residential	2.5%	97.5%	0.0%	100.0%	1.5%	98.5%
Day Treatment	0.0%	100.0%	8.3%	91.7%	3.2%	96.8%
Inpatient	4.1%	95.9%	9.8%	90.2%	6.7%	93.3%
Intensive Outpatient Program	16.7%	83.3%	0.0%	100.0%	14.3%	85.7%
Outpatient	9.4%	90.6%	0.0%	100.0%	7.1%	92.9%
Partial Hospitalization	1.2%	98.8%	1.3%	98.7%	1.2%	98.8%
Professional Resource Family Care						
Psych Testing	6.1%	93.9%			6.1%	93.9%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	1.0%	99.0%	0.1%	99.9%	0.4%	99.6%
All Services Total	3.4%	96.6%	4.4%	95.6%	3.9%	96.1%



Medicaid Mental Health Authorization Requests
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Service Type	Ages 65+										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation											
Community Treatment Aid											
Crisis Residential											
Day Treatment											
Inpatient	31	37	4	33	26	65	7	58	102	11	91
Intensive Outpatient Program											
Outpatient	6	7		7	1	1		1	8		8
Partial Hospitalization											
Professional Resource Family Care											
Psych Testing	5	5		5					5		5
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	10	11	1	10	55	57		57	68	1	67
All Services Total	52	60	5	55	82	123	7	116	183	12	171

Service Type	Ages 65+					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation						
Community Treatment Aid						
Crisis Residential						
Day Treatment						
Inpatient	10.8%	89.2%	10.8%	89.2%	10.8%	89.2%
Intensive Outpatient Program						
Outpatient	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Partial Hospitalization						
Professional Resource Family Care						
Psych Testing	0.0%	100.0%			0.0%	100.0%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	9.1%	90.9%	0.0%	100.0%	1.5%	98.5%
All Services Total	8.3%	91.7%	5.7%	94.3%	6.6%	93.4%